# **ATTACHMENT**

# Full Set of Submissions

Ordinary Council - Revenue and Financing Policy Hearing Under Separate Cover

Wednesday, 29 November 2023



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### FULL SET OF SUBMISSIONS Revenue and Financing Policy Review 2023

(From consultation between 20 October and 20 November 2023)



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#### Revenue and Financing Policy Review 2023: Full Set of Submissions

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Masterton District Council Revenue and Financing Policy Review

#1

#### COMPLETE

Collector: Live link (Web Link)

Friday, October 20, 2023 1:22:39 PM Started: **Last Modified:** 

Time Spent: 00:07:49

IP Address:

Q1

Your details

Full name **Emma Cameron** 

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

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Q7 Not sure

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

User pays for Dogs yes

Not for pools (until rivers are 100% swimmable & pools put back in schools). Our low income kids must have access to all facilities in our community at no cost.

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13

Comments

Rural roads are used as networks by urban users.

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?



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#### Q15

Comments

Urban users use them as networks to go places.

Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Yes. Developers need to paying increased share.

Page 5: Your Thoughts

#### Q19

Is there anything else you would like to note as part of your feedback?

NO to borrowing for town hall.



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#2

#### COMPLETE

Collector: Live link (Web Link)

Friday, October 20, 2023 7:02:36 PM Started: **Last Modified:** Friday, October 20, 2023 7:08:09 PM

Time Spent: 00:05:32

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name **Toby Mills** 

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8 Yes – change the share of costs to 70% dog owners /

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Q9

Comments

This is a really sensible change

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11

Comments

Again, this is an extremely sensible change. Well done.

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Q16 Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

This is a really sensible change

Page 5: Your Thoughts

#### Q19

Is there anything else you would like to note as part of your feedback?

Well done. This is the most coherent, well thought through and well put together consultation document that MDC has ever produced.

It not only clearly explains the need for change but also helps people understand how rates are calculated and split between urban and rural etc.

This format and template should be used for all future consolations as it is really good.



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#3

COMPLETE

Collector: Live link (Web Link)

Started: Tuesday, October 24, 2023 9:15:42 AM Last Modified: Tuesday, October 24, 2023 9:29:17 AM

**Time Spent:** 00:13:34

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Bethane Williams

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 4: Your Thoughts

Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

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#### Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners / 30% wider community

#### Q9

#### Comments

Agree with this. People who don't register their dogs probably more likely to use the shelter so feel like its more fair the whole community funds this, not the responsible dog owners who do actually register every year

Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

#### Q11

#### Comments

Understand the proposal but those in bigger homes can undoubtedly afford it more than low income families so you shouldn't put rates up for those with lower incomes.

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

#### Q13

Comments

Sounds sensible

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?



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#### Q15

#### Comments

People in rural areas can't help that the roads are being damaged by storms - this is a climate change issue for the whole community to address, not a rural ratepayer issue. I think urban ratepayers should contribute 50-50 but seems that isn't on the table so leave it as is

#### Q16

No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

#### Q17

#### Comments

Again, understand the proposal but unfair to again put the costs onto low income households.

#### Q18

Do you have any feedback on our change to reflect urban growth?

Sounds sensible.

Page 5: Your Thoughts

#### Q19

Is there anything else you would like to note as part of your feedback?

Thought the doc explained it well. Urge councillors to keep rates as low as possible for all, people are doing it tough at the moment.



Masterton District Council Revenue and Financing Policy Review

No

10

#4

#### COMPLETE

Collector: Live link (Web Link)

Started: Wednesday, October 25, 2023 1:01:29 PM Last Modified: Wednesday, October 25, 2023 1:12:16 PM

**Time Spent:** 00:10:46

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Chris Reading

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Q3

What is your age range?

Page 3: About You

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

If it's user pays service Why are you asking wider community to pay more?, that is not logical, if you own a dog, User pays, if you decide not to have a dog you should Not pay

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13

Comments

user pays

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?



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#### Q15

Comments

When roading problems are caused by storms this is not covered by User pays but by wider community(like insurance)

Q16 Not sure

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

#### Q17

Comments

As rural we do not use urban water so is not appropriate to comment

#### Q18

Do you have any feedback on our change to reflect urban growth?

Why is rural having to pay more, I have not seen any proof that services supplied by council are greater used by rural households, we do not benefit from water, sewage, lighting, rubbish collection

Page 5: Your Thoughts

#### Q19

Is there anything else you would like to note as part of your feedback?

This does not appear to be based upon User pays but for some reason you seek a rebalance between urban / rural council rates



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#5

#### COMPLETE

Collector: Live link (Web Link)

Wednesday, October 25, 2023 1:20:16 PM Started: **Last Modified:** Wednesday, October 25, 2023 1:27:59 PM

Time Spent: 00:07:42

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Trae Austin

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3 What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

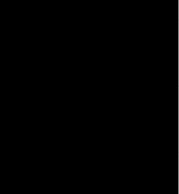
Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

How about the council show exactly where they spend rate payer money and review their pay scale and salaries!

Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11

Comments

You gather enough rate payer money it is what you choose to do with It that is the problem!

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13

Comments

Again neglected roads are not our problem as you receive enough to cover the costs how much more population is now in this city than 10 years ago?

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?



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Q15	Respondent skipped this question
Comments	
Q16	No - keep as 25% TUC / 75% CV
Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?	
Q17	Respondent skipped this question
Comments	
Q18	Respondent skipped this question
Do you have any feedback on our change to reflect urban growth?	

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#### Q19

Is there anything else you would like to note as part of your feedback?



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#6

COMPLETE

Collector: Live link (Web Link)

Started: Wednesday, October 25, 2023 1:32:41 PM Last Modified: Wednesday, October 25, 2023 1:38:02 PM

**Time Spent:** 00:05:21

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Mark Oliver

Postal address

Phone

O2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

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Q7 Yes Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service? Q8 Yes - change the share of costs to 70% dog owners / 30% wider community Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)? Q9 Respondent skipped this question Comments Q10 Yes - change to a TUC Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate. Q11 Respondent skipped this question Comments Q12 Yes - change to 30% urban / 70% rural Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)? Q13 Respondent skipped this question Comments Q14 No - keep as 35% urban / 65% rural Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Comments

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2/3

Respondent skipped this question



Q19

#### ORDINARY COUNCIL - REVENUE AND FINANCING POLICY HEARING ATTACHMENTS 29 NOVEMBER 2023

Respondent skipped this question

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Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Respondent skipped this question

Comments

Q18

Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

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your feedback?

Is there anything else you would like to note as part of



Masterton District Council Revenue and Financing Policy Review

No

19

#7

#### COMPLETE

Collector: Live link (Web Link)

Started: Wednesday, October 25, 2023 8:22:44 AM Last Modified: Wednesday, October 25, 2023 2:02:29 PM

**Time Spent:** 05:39:45

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Stephen Sale

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

See first question. As a non dog owner why should I pay for dog control? Especially when legislation suggests user pays, or a small contribution. 30% is not small.

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Q16	Not sure
Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?	
Q17	Respondent skipped this question
Comments	
Q18	Respondent skipped this question
Do you have any feedback on our change to reflect urban growth?	
Page 5: Your Thoughts	
Q19	Respondent skipped this question
Is there anything else you would like to note as part of your feedback?	

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No

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#8

#### COMPLETE

Collector: Live link (Web Link)

Started: Wednesday, October 25, 2023 2:15:42 PM Last Modified: Wednesday, October 25, 2023 2:20:56 PM

**Time Spent:** 00:05:14

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Michael Lee

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3
What is your age range?

Q4

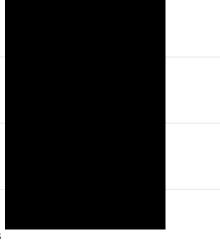
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Yes - change to 10% urban / 90% rural

Q9 Respondent skipped this question

Comments

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Comments

Comments

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Q14

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question



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Q16 Yes - change to 30% TUC / 70% CV Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)? Q17 Respondent skipped this question Comments Q18 Respondent skipped this question Do you have any feedback on our change to reflect urban growth? Page 5: Your Thoughts Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?



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#9

COMPLETE

Collector: Live link (Web Link)

Wednesday, October 25, 2023 2:24:01 PM Started: **Last Modified:** Wednesday, October 25, 2023 2:28:53 PM

Time Spent: 00:04:51

IP Address:

Page 2: Privacy Statement

Q1

Email

Your details

Full name Tim Newton-Howes

Postal address

02 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

What is your age range?

Q4

Q3

What is your ethnicity? You can tick multiple boxes.

Q5

Q6

What is your gender?

Do you live with impairments/long-term health conditions

or do you identify as tangata whaikaha/disabled?

Page 4: Your Thoughts





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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

Dog control is not high enough with dogs freely roaming almost every day. Owners should pay 100% ideally. Strongly disagree with a shift towards the community bearing the burden.

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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#### Q15

#### Comments

Shifting the burden more rural seems untenable. 90% might be a goal but should not be jumped to. Perhaps a more morderste change in the short term.

Q16 Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

Page 5: Your Thoughts

#### Q19

Is there anything else you would like to note as part of your feedback?

I am comfortable with higher rates if we are getting more bang for our buck. Its better for services and amenities to be funded and supied locally whereever possible, and if we can reduce reliance on central govt that is good for sustainability.

Masterton District Council Revenue and Financing Policy Review

No

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#### #10

#### COMPLETE

Collector: Live link (Web Link)

Started: Wednesday, October 25, 2023 3:09:15 PM Last Modified: Wednesday, October 25, 2023 3:13:24 PM

**Time Spent:** 00:04:08

IP Address:

Page 2: Privacy Statement

#### Q1

Your details

Full name Joanne Mary Watson

Postal address

Email

Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

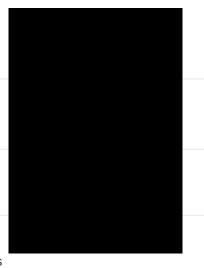
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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Q15

Comments

# ORDINARY COUNCIL - REVENUE AND FINANCING POLICY HEARING ATTACHMENTS 29 NOVEMBER 2023

Masterton District Council Revenue and Financing Policy Review

29

Q7	Yes	
Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?		
Q8	No – keep the share of costs as 85% dog owners / 15%	
Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?	wider community	
Q9	Respondent skipped this question	
Comments		
Q10	Not sure	
Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.		
Q11	Respondent skipped this question	
Comments		
Q12	No - keep as 31% urban / 69% rural	
Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?		
Q13	Respondent skipped this question	
Comments		
Q14	Yes - change to 10% urban / 90% rural	
Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?		

Item 5.1 - Attachment 1 Page 36

Respondent skipped this question



Masterton District Council Revenue and Financing Policy Review

30

Q16 Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

No

Page 5: Your Thoughts

Q19

Is there anything else you would like to note as part of your feedback?

No but thank you



Masterton District Council Revenue and Financing Policy Review

### #11

### COMPLETE

Collector: Live link (Web Link)

Wednesday, October 25, 2023 3:14:54 PM Started: **Last Modified:** Wednesday, October 25, 2023 3:46:50 PM

Time Spent: 00:31:56

IP Address:

#### Page 2: Privacy Statement

#### Q1

Your details

Full name William Gerard Orange

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You Q3 What is your age range? Q4 What is your ethnicity? You can tick multiple boxes. Q5 What is your gender? Q6 Do you live with impairments/long-term health conditions

No

Page 4: Your Thoughts

or do you identify as tāngata whaikaha/disabled?

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Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8 Not sure

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Q9 Respondent skipped this question

Comments

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

#### Q11

Comments

if the next QV is a reduction on the current one, and it is fairly likely, the current CV would lead in a larger increase in the rate which could be hidden in a TUC.

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Item 5.1 - Attachment 1 Page 39



Masterton District Council Revenue and Financing Policy Review

33

#### Q15

Comments

does this mean there will be more money available to fix or renew footpaths and flood points in urban streets?

Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

#### Q18

Do you have any feedback on our change to reflect urban growth?

I observe that growth at Castlepoint and Riversdale but not sure if you are treating these residents as rural of urban.

Page 5: Your Thoughts

#### Q19

Is there anything else you would like to note as part of your feedback?

get the government to pay it's share on costs foisted on Councils, perhaps a 2.5% collection charge on all GST you must charge on rates, fees and other charges you collect for it.



Masterton District Council Revenue and Financing Policy Review

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### #12

#### COMPLETE

Collector: Live link (Web Link)

Started: Wednesday, October 25, 2023 4:15:06 PM Last Modified: Wednesday, October 25, 2023 4:23:46 PM

**Time Spent:** 00:08:39

IP Address:

#### Page 2: Privacy Statement

#### Q1

Your details

Full name Ian Cecil Lindsay

Postal address

Email Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

## What is your age range?

Q4

Q3

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

I like dogs and choose not to have one. Dog owners should bear 100% of costs. I dont understand how anything else was ever passed.

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13

Comments

Easier numbers to remember!

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?



Masterton District Council Revenue and Financing Policy Review

36

#### Q15

Comments

Its a tricky one, our economy is in the rural areas. Maybe more case by case basis with criteria established?

Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

I will trust you. I dont have enough information.

Page 5: Your Thoughts

Q19

Is there anything else you would like to note as part of your feedback?

Thanks for asking



Masterton District Council Revenue and Financing Policy Review

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### #13

### COMPLETE

Collector: Live link (Web Link)

Started: Wednesday, October 25, 2023 9:14:40 PM Last Modified: Wednesday, October 25, 2023 9:21:07 PM

**Time Spent:** 00:06:26

IP Address:

#### Page 2: Privacy Statement

#### Q1

Your details

Full name Aaron goundar

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions

No

Page 4: Your Thoughts

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1/3

or do you identify as tāngata whaikaha/disabled?



Masterton District Council Revenue and Financing Policy Review

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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *I* 30% wider community

Respondent skipped this question

Q9

Comments

Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Masterton District Council Revenue and Financing Policy Review

39

Q16 No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Respondent skipped this question

Comments

Q18

Q17

Do you have any feedback on our change to reflect urban growth?

No

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?



#14

40

## **SUBMISSION**





To: Chief Executive Officer

Masterton District Council

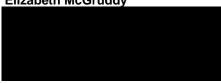
Submission on the: Masterton District Council

**Draft Revenue & Financing Policy** 

Date: 20 November 2023

From: Federated Farmers Wairarapa

Correspondence: <u>Elizabeth McGruddy</u>



Federated Farmers wish to be heard in support of this submission.



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#### **OVERVIEW**

The Wairarapa Province of Federated Farmers (FFNZ) welcomes this chance to provide feedback on the Masterton District Council (MDC) Draft Revenue and Financing Policy (R&F Policy). We acknowledge any submissions made by individual members of Federated Farmers.

Federated Farmers is focused on the transparency of rate setting, rating equity, levels of service for key responsibilities and both the overall and relative cost of local government to agriculture.

We commend MDC for undertaking this rating policy review and thank Council staff for helpful responses to queries.

FFNZ support Councils approach to "general" public good activities, ie, allocating the costs first on the basis of urban/rural population proportions (roughly 80/20).

In respect of roading, FFNZ do not agree with the current split between the urban and rural populations. FFNZ support the planned review of forestry road usage and recommend that review be extended to provide data for a more evidence-based split of roading costs between the urban and rural populations.

#### "GENERAL" RATES

Council's intent is to allocate costs based on "reflecting usage of, or access to, Council services". Accordingly, FFNZ note that MDC do not use UAGC or the General Rate as such, instead relying on "Targetted Uniform Charges", allocated first to urban and rural ratepayers based on population proportions. FFNZ support this approach.

FFNZ generally agree with the analysis of public/private benefits set out in the Draft R&F Policy, and the allocation of costs arising, excepting the following items:

- Representation: FFNZ agree with Councils assessment that "the whole community benefits through the system of democratic local representation". FFNZ agree that the costs be allocated between urban and rural areas based on population "as councillors represent all ratepayers". FFNZ do not agree that the costs are then apportioned based on capital value (CV): accepting the principle of one person, one vote, this suggests one person may pay several times over for that one vote.
  - > FFNZ recommend representation costs be spread uniformly, not by CV
- Environmental Initiatives: FFNZ agree with Councils assessment that there are "general community wellbeing benefits"; and agree that costs be split by urban/rural population proportions. FFNZ does not agree the costs should then be spread by CV.
  - FFNZ recommend environmental costs be spread uniformly, not by CV
- Arts and Culture: as above
  - > FFNZ recommend arts & culture costs be spread uniformly, not by CV

Council propose that CV be relied on for these activities as it is considered 'the best available measure of ability to pay". We understand however that Council have not undertaken any work to test this assumption.

42

FFNZ acknowledge Council concern for affordability of rates and emphasise in the strongest terms that capital value is not a good proxy for farm income. Farm assets generally provide significantly lower returns on capital value than non-farm business entities and residential houses (real and imputed).

At minimum we encourage Council to undertake an analysis of the effect of re-distributing the costs of these activities – in particular 'representation' which is especially inappropriate - on a uniform basis.

FFNZ anticipate the effect of reducing disproportionately high costs for higher CV properties will be modest or negligible for lower CV properties (consistent with the principle that many hands make light work).

#### **ROADING RATES**

FFNZ note that Council is aware of concerns about the impact of forestry on rural roads, ie:

- "We have heard from some parts of the community that logging trucks are having a
  negative impact on our rural roads and so forestry owners should pay a greater
  share of the rural roading rates. Council is working hard to understand the extent of
  the perceived problem and whether it is appropriate to address this through the
  rating system.
- The Council has begun initial investigations, but more work is needed to ensure it
  makes a good, robust decision. If our investigations show we should introduce a
  change, we will seek your feedback next year before it is implemented"

FFNZ commend this as a sensible approach and recommend that our three local councils would sensibly collaborate on that review.

Pending that review, the current allocation of costs for subsidised roads is:

- Urban population 79%, share of roading costs 30% (\$2.3m)
- Rural population 21%, share of roading costs 70% (\$5.3m)

The reason for this apparent discrepancy is that – in respect of roads – Council relies on apportioning costs based on whether the road is inside the urban boundaries or outside.

While this has the virtue of simplicity, it appears to be a significant departure from Councils intention to allocate costs based on access and usage of Council services.

And while this approach may have been appropriate 100 years ago (when town people stayed in town, and country people only rarely came to town), FFNZ suggest the population is very mobile in this modern age.

As it stands, the current approach seems to assume in respect of rural roads that:

- 6000 rural people will account for nearly all of the traffic on roads outside the town boundary
- 23,000 urban people will account for hardly any

This does not accord with our perceptions of the situation.

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Having said that, we agree with Councils approach re forestry road usage, ie, that Council actually want to be sure on the facts and sure on cause-effect before landing the policy.

FFNZ recommend that the forestry road review be extended to get a more evidence-based handle on rural/urban road usage at the same time.

Pending that review, FFNZ recommend that the 70/30 split on subsidised roads be amended to 50/50.

#### **Rural Road Storm Damage**

The current split is 35%/65% and Council now propose it be amended to 10%/90%, ie, rural ratepayers pay for 90% of rural road repairs.

The rationale is that urban ratepayers use these roads 'less frequently". As above, FFNZ does not dispute that the roads are important to the farming sector, but we do question the assumptions about usage which are not supported by evidence.

FFNZ is not clear on whether Council propose this new funding split specifically in relation to damage arising from recent storms, or more generally in respect of road repairs, be they rural or urban, storms or some other cause.

Pending clarification of intent, FFNZ does not support the proposed new funding split.

#### CONCLUSION

FFNZ commend MDC on undertaking this rating review.

Our key recommendations are that:

- The roading review be extended beyond forestry usage to assess rural/urban usage
- Pending that review, the subsidised roading costs be apportioned 50/50 between urban and rural

FFNZ wish to be heard.

#### **SUBMISSION ENDS**



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Federated Farmers is a not-for-profit primary sector policy and advocacy organisation that represents the majority of farming businesses in New Zealand. Federated Farmers has a long and proud history of representing the interests of New Zealand's farmers.

The Federation aims to add value to its members' farming businesses. Our key strategic outcomes include the need for New Zealand to provide an economic and social environment within which:

- Our members may operate their business in a fair and flexible commercial environment.
- Our members' families and their staff have access to services essential to the needs of the rural community; and
- Our members adopt responsible management and environmental practices.



Masterton District Council Revenue and Financing Policy Review

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#15

COMPLETE

Collector: Live link (Web Link)

Started: Thursday, October 26, 2023 7:44:49 AM Last Modified: Thursday, October 26, 2023 7:51:53 AM

**Time Spent:** 00:07:03

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Mark Orange

Postal address

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts



Q15

Comments

# ORDINARY COUNCIL - REVENUE AND FINANCING POLICY HEARING ATTACHMENTS 29 NOVEMBER 2023

Masterton District Council Revenue and Financing Policy Review

46

Q7	Not sure
Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?	
Q8	Yes – change the share of costs to 70% dog owners / 30% wider community
Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?	30% wider community
Q9	Respondent skipped this question
Comments	
Q10	Yes - change to a TUC
Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.	
Q11	Respondent skipped this question
Comments	
Q12	Yes - change to 30% urban / 70% rural
Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?	
Q13	Respondent skipped this question
Comments	
Q14	Yes - change to 10% urban / 90% rural
Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?	

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Respondent skipped this question



Masterton District Council Revenue and Financing Policy Review

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Q16 No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Respondent skipped this question

Comments

Q18

Q17

Do you have any feedback on our change to reflect urban growth?

With the destruction to SH2 making it a cycleway, are you sure there will be any urban growth? Obviously Land transport dont believe the district will grow any bigger. LTSA will haven't future proofed, is the MDC model accurate?

Page 5: Your Thoughts

#### Q19

Is there anything else you would like to note as part of your feedback?

MDC, CDC and SWDC need to amalgamate to reduce overheads and make out rates go further on infrastructure, rate than salaries.



Masterton District Council Revenue and Financing Policy Review

No

48

### #16

### COMPLETE

Collector: Live link (Web Link)

Started: Thursday, October 26, 2023 9:22:39 AM Last Modified: Thursday, October 26, 2023 9:30:17 AM

**Time Spent:** 00:07:38

IP Address:

#### Page 2: Privacy Statement

#### Q1

Your details

Full name Jonathan Hooker

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

Q3
What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

49

Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *l* 30% wider community

Q9

Comments

Respondent skipped this question

Q10

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Yes - change to a TUC

Q11

Comments

Respondent skipped this question

Q12

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Yes - change to 30% urban / 70% rural

Q13

Comments

Respondent skipped this question

Q14

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

No - keep as 35% urban / 65% rural



Masterton District Council Revenue and Financing Policy Review

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#### Q15

#### Comments

The whole community benefits from rural roads not just those who live along them. They allow access to recreational areas for urban dwellers and visitors. The rural community also financially contributes to the life of the town. Without them Masterton wouldn't exist. You could anticipate that if the roads are damaged then, so are the farms. The farmers would be under increased financial pressure already.

Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

#### Q18

Do you have any feedback on our change to reflect urban growth?

Yes - Will take some pressure of the rural community.

Page 5: Your Thoughts

Q19

Respondent skipped this question

Is there anything else you would like to note as part of your feedback?



Masterton District Council Revenue and Financing Policy Review

#17

COMPLETE

Collector: Live link (Web Link)

Thursday, October 26, 2023 10:36:12 AM Started: **Last Modified:** Thursday, October 26, 2023 10:43:01 AM

Time Spent: 00:06:48

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Terence Galuszka

Postal address

Email Phone

Q2

Q6

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You Q3 What is your age range? Q4 What is your ethnicity? You can tick multiple boxes. Q5 What is your gender?

No

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

52

Q7 Yes Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service? Q8 No - keep the share of costs as 85% dog owners / 15% wider community Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)? Q9 Respondent skipped this question Comments Q10 Yes - change to a TUC Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate. Q11 Respondent skipped this question Comments Q12 Yes - change to 30% urban / 70% rural Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)? Q13 Respondent skipped this question Comments Q14 No - keep as 35% urban / 65% rural Do you support the Council's proposal to change the

2/3

share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per

cent rural)?

Comments

Q15

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Respondent skipped this question



Masterton District Council Revenue and Financing Policy Review

53

Q16 Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Respondent skipped this question

Comments

Q18

Q17

Do you have any feedback on our change to reflect urban growth?

What is the most no act to rural communities on this change? how f negatively impacts them , then no it should not change

Page 5: Your Thoughts

Q19

Is there anything else you would like to note as part of your feedback?

nope



Masterton District Council Revenue and Financing Policy Review

No

54

### #18

#### COMPLETE

Collector: Live link (Web Link)

Started: Thursday, October 26, 2023 12:08:47 PM Last Modified: Thursday, October 26, 2023 12:13:28 PM

**Time Spent:** 00:04:41

IP Address:

#### Page 2: Privacy Statement

#### Q1

Your details

Full name Rachael Cato

Postal address

Email Phone

Q2

\_\_\_\_\_

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

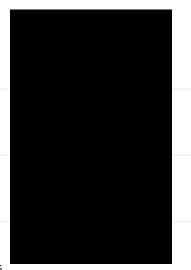
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

55

Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *I* 30% wider community

Q9

Comments

Respondent skipped this question

Q10

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Yes - change to a TUC

Q11

Comments

Respondent skipped this question

Q12

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Yes - change to 30% urban / 70% rural

Q13

Comments

Respondent skipped this question

Q14

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Yes - change to 10% urban / 90% rural

Q15

Respondent skipped this question

Comments



Masterton District Council Revenue and Financing Policy Review

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Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

#### Q17

#### Comments

Water should be "user pays" I see far too many people using water for cleaning driveways instead of a broom and I see far too many people watering lawns and gardens especially when it is obvious they do not have a private water supply nor are they abiding by current watering restrictions

Q18

Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

Page 5: Your Thoughts

#### 019

Is there anything else you would like to note as part of your feedback?

Fund the library, reduce staffing costs in general. Make people mow their own berms. Reduce council planting that requires watering



Masterton District Council Revenue and Financing Policy Review

No

#19

#### COMPLETE

Collector: Live link (Web Link)

Thursday, October 26, 2023 1:02:00 PM Started: **Last Modified:** Thursday, October 26, 2023 1:08:01 PM

Time Spent: 00:06:00

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name **Mavis Saxton** 

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3 What is your age range?

Q4

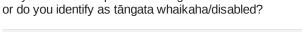
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions



Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

There are a lot of irresponsible dog owners in this area. There needs to be more education about the danger of roaming dogs and dogs not contained within properties. Owners should be the ones to pay through rates for this, not the people who suffer from dog bites and fear of walking certain streets due to roaming dogs

Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Masterton District Council Revenue and Financing Policy Review

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Q16	Not sure
Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?	
Q17	Respondent skipped this question
Comments	
Q18	Respondent skipped this question
Do you have any feedback on our change to reflect urban growth?	
Page 5: Your Thoughts	
Q19	Respondent skipped this question
Is there anything else you would like to note as part of your feedback?	



Masterton District Council Revenue and Financing Policy Review

#20

COMPLETE

Collector: Live link (Web Link)

Thursday, October 26, 2023 6:49:14 PM Started: **Last Modified:** Thursday, October 26, 2023 6:58:32 PM

Time Spent: 00:09:18

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Peter Van der Veen

Postal address

Email Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tangata whaikaha/disabled?

Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *l* 30% wider community

Q9

Comments

It is unfair to increase dog fees for responsible owners. It is widely understood that MDC thinks that dog fees are easy revenue. That came from one of your own councillors!! The current increase was for what reason?

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11

Comments

What does that all mean?

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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Masterton District Council Revenue and Financing Policy Review

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Q15 Respondent skipped this question

Comments

Q16 No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Shouldn't the urban growth allocation be taken from Consents and from developers/ new home builders/owners.

Page 5: Your Thoughts

Q19

Is there anything else you would like to note as part of your feedback?



Masterton District Council Revenue and Financing Policy Review

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#21

COMPLETE

Collector: Live link (Web Link)

Started: Thursday, October 26, 2023 9:06:44 PM Last Modified: Friday, October 27, 2023 12:36:29 AM

**Time Spent:** 03:29:45

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name David Murray

Postal address

Email

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

80

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

#### Q9

#### Comments

Question 7 comment: My answer is yes AND no. Depends on the "service" in question.

For example, no urban property with a building on it is legal without connections for Water and wastewater. Therefore it is a nonsense to suggest that applying a "targeted uniform charge" (TUC) for water and wastewater services is the best way to charge for water and wastewater services.

Town Supply water should be charged based on the actual litres of water each separate rateable unit consumes (making an effective incentive to reduce consumption), and should be based on the actual cost to treat and reticulate the water, and to maintain the reticulation network.

Wastewater should be charged based on the capital value and the number of plumbed connections into the waste water system. More toilets, baths, showers, dishwashers, etc, should mean a higher charge - to reflect the potential to generate the greater amount of waste water.

The library is a community educational facility. Its primary purpose is to foster literacy. Everyone - the poor and the rich, the young and the old, the employed and the unemployed benefits from having a literate, educated, well-read community. It seems to me that the library service is an example where a TUC to fund the greater percentage of library costs is very appropriate, and where actual library charges should be funding the remaining costs.

The council should actively look into ways to reduce what it costs to provide this service without reducing the quality of the service so that Ratepayers and Library users benefit from reduced rates.

Regulatory Services should be recovering the full cost of providing regulatory services to the consumers of those services. There should be no rate or TUC for those services. And instead of putting up charges each year the council should be actively seeking ways to increase the efficiency and effectiveness of those services without putting up charges.

Question 8/ Dog charges. There are multiple ways to skin this cat. If every licensed Dog owner gets effective value for money for the cost of the ever increasing annual dog registration then it seems reasonable to expect licensed dog owners to fund the animal control services to the extent that reflects a fair charge for the service delivered to the licensed dog owner. However, most of the time the dogs in question and other types of animals are not registered, and are causing nuisance to good residents whether they own dogs or not. Therefore it seems reasonable to fund this service via a significant TUC - perhaps even 50% - provided that the service can prove that it is efficient and effective, and is providing value for money to Ratepayers.



Masterton District Council Revenue and Financing Policy Review

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Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

#### Q11

#### Comments

"Community Development" is not an essential core service of the council and as such should not be funded out of rates. If the council wants to do those sorts of activities then the council should source external funding for them.

#### Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

#### Q13

#### Comments

The ratio of the whole Masterton district that is Urban vs Rural has not changed if the proposed policy is to be believed.

The proposed population numbers appear to be a guess rather than based on actual official data.

Moreover, the number of separately rateable units in your draft rating policy shows an increase in rural rateable units from 3,884 (28.6%) in the current policy to 4,091 (30.5%) in the proposed policy, but urban rateable units are 9,701 (71.4%) in the current policy and decrease to 9,324 (69.5%). This means the number of urban rateable units has fallen (assuming the proposed policy data is accurate) despite the significant visible surge in new properties being built within the urban area.

Rural roads exist for servicing rural properties. The sort of traffic that traverses those roads is often heavy vehicles that put considerably more wear on those roads than the few urban vehicles would do. so it seems reasonable that the cost of maintaining rural roads should be leveraged only against rural rateable units excepting that arterial routes that provide access to an entire locality and are not solely for servicing rural properties should have a small proportion of the cost provided by TUC charges proportionately based on the average volume of traffic that uses that route. If it is an arterial route, but next to no traffic other than rural vehicles uses it then I would expect the TUC for that route would be cents rather than dollars.

#### Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

### Q15

#### Comments

Depends to the extent that the route is used by non-rural traffic. At some point the cost vs value to Ratepayers should be assessed to see whether or not it the sensible way forward would be to buy out those properties and permanently close those roads, or identify some other route that would provide cost-effective access in the long term.



Masterton District Council Revenue and Financing Policy Review

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Q16

No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

#### Q17

#### Comments

I'd rather remove the TUC altogether and charge exclusively based on the value of the property. A rateable unit that has 4 toilets and 4 showers, and 2 baths should be paying more for wastewater than a property with 1 bath and 1 toilet.

#### Q18

Do you have any feedback on our change to reflect urban growth?

If there are services that you can prove they provide real value to all Ratepayers equally in the entire district, then those services should not be split out by urban or rural. Simply apply them across the entire pool of rateable units.

If you can't prove that they provide actual real value, then perhaps you should not be charging for services that Ratepayers do not receive value from.

#### Page 5: Your Thoughts

#### Q19

Is there anything else you would like to note as part of your feedback?

Everywhere, and for every service you provide you should be actively looking to provide continual service improvement, to reduce rates, to provide increasing value for money, and to increase efficiency so that every year you can provide at least the same or improved value, and to do it for less money.

It is no longer acceptable to just expect Ratepayers to pay an ever increasing 3-monthly/annual bill if you cannot prove that you are providing to your customers - Ratepayers - the best possible value for money.

If the council can't start doing that this year then you need to actively investigate how to start doing that for next year. This will be the single best way that you can improve the reputation of the council - by actively proving how you are increasing every year the value for money your provide to Ratepayers and Residents.



Masterton District Council Revenue and Financing Policy Review

### #22

#### COMPLETE

Collector: Live link (Web Link)

Friday, October 27, 2023 9:40:51 AM Started: **Last Modified:** Friday, October 27, 2023 9:48:35 AM

Time Spent: 00:07:44

IP Address:

#### Page 2: Privacy Statement

#### Q1

Your details

Full name Karl du Fresne

Organisation (if applicable)

Postal address

Email

Phone

du Fresne

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

### Q3 What is your age range?

### Q4

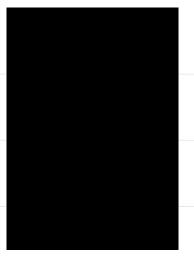
What is your ethnicity? You can tick multiple boxes.

### Q5

What is your gender?

#### Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

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Q7 Not sure

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8 Respondent skipped this question

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

### Q9

#### Comments

This proposal appears to conflict directly with the council's stated preference for a user-pays approach. The cost of dog ownership and control should fall on those who make the decision to have a dog. Dog ownership confers no benefit on the wider community as suggested. If anything, quite the reverse is true; some dogs foul public footpaths, others bark incessantly or aggressively rush at pedestrians walking past. I'm a dog lover and former dog owner, but I see no reason why I should subsidise owners by reducing their fees.

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Not sure

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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Masterton District Council Revenue and Financing Policy Review

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#### Q15

#### Comments

I strenuously oppose any change that imposes an additional cost burden on an already hard-pressed rural sector. The benefits of good rural roads extend far beyond those who live on them. Masterton is principally a farming town, dependent economically on a thriving rural sector and its ability to obtain goods and services and get its products to market. In addition, urban residents use rural roads to access beaches, rivers, vineyards, walking tracks and hunting areas - as do people from outside the region, thus contributing to valuable tourism revenue. Urban ratepayers should accept a reasonable share of the burden of maintaining rural roads in recognition of their vital contribution to the regional economy and quality of life.

Q16  Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?	Not sure
Q17	Respondent skipped this question
Comments	
Q18	Respondent skipped this question
Do you have any feedback on our change to reflect urban growth?	
Page 5: Your Thoughts	
Q19	Respondent skipped this question
Is there anything else you would like to note as part of your feedback?	



Masterton District Council Revenue and Financing Policy Review

### #23

### COMPLETE

Collector: Live link (Web Link)

Friday, October 27, 2023 6:59:22 PM Started: **Last Modified:** Friday, October 27, 2023 7:02:20 PM

Time Spent: 00:02:58

IP Address:

Page 2: Privacy Statement

#### Q1

Your details

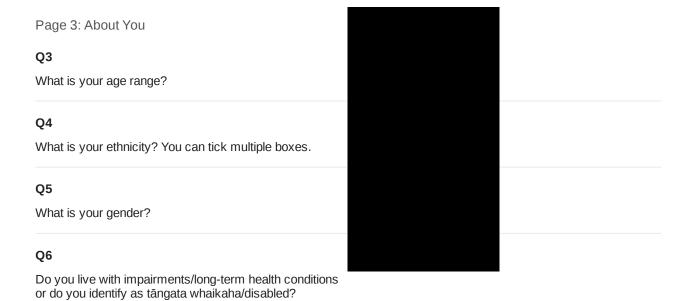
Full name Joanne Waitoa

Postal address

Email Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.



Page 4: Your Thoughts

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service?

Comments

Comments

Comments

Comments

Q14

Q12

per cent wider community)?

Q8

# ORDINARY COUNCIL - REVENUE AND FINANCING POLICY HEARING ATTACHMENTS 29 NOVEMBER 2023

Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15

Yes – change the share of costs to 70% dog owners / 30% wider community

Yes - change to 30% urban / 70% rural

Yes - change to 10% urban / 90% rural

Q9 Respondent skipped this question

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

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Q16 Yes - change to 30% TUC / 70% CV
Do you support the Council's proposal to move to a

combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?



Masterton District Council Revenue and Financing Policy Review

No

73

### #24

### COMPLETE

Collector: Live link (Web Link)

Started: Saturday, October 28, 2023 5:21:12 PM Last Modified: Saturday, October 28, 2023 5:28:19 PM

**Time Spent:** 00:07:07

IP Address:

Page 2: Privacy Statement

#### Q1

Your details

Full name Ian Carrick

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

Q3
What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

If people choose to own a dog, they should do so responsibly, and pay the costs associated with this. I do not want to carry dog owners costs at all.

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Masterton District Council Revenue and Financing Policy Review

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Q16	Not sure
Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?	
Q17	Respondent skipped this question
Comments	
Q18	Respondent skipped this question
Do you have any feedback on our change to reflect urban growth?	
Page 5: Your Thoughts	
Q19	Respondent skipped this question
Is there anything else you would like to note as part of your feedback?	

#25 **/6** 

From: Pam Graham
To: Submissions Sub

Date: Thursday, 2 November 2023 8:14:55 pm

Submission to revenue and financing review from ratepayer Pam Graham.

- \* Animal services are 100 percent a public benefit, evidenced by the fact that councils are required by legislation to keep the public safe from animals, so it should be wholly rates funded.
- \* Completely disagree with the apportionment of head office costs to animal services currently and also the wide disparity in fees. Also disagree with the onerous penalties.
- \* All lifestyle blocks of less than 10ha should be rated as urban.
- \* Population is an inappropriate measure for the rural/urban funding split in the document of 79 percent to 21 percent because of the trend of likely rural depopulation due to the change in use from sheep and beef to forestry. Suggest either a LV approach of 44:56 or CV 55:44.
- \* Suggest 70 percent user pays on aerodrome with 90 percent rural 10 percent urban funding split due to the amount of top dressing there. Prefer a sale of the aerodrome.
- \* Disagree with the overall 3 percent rates rise the changes have for properties with a CV of \$330,000 while rates fall for everyone else. Sends the wrong message in a cost of living crisis. You can't take equity out of a low CV property as easily as you can with a high CV one unless you downsize to living in a van.
- \* Suggest retirement homes and lifestyle villages are rated the same as other urban properties and there is a separate category for them to improve disclosure of their share of the rating burden.
- \* Suggest 70 percent recovery of costs by user fees in the arts and culture category.
- \* Suggest 100 percent recovery of economic development spending by user fees and better still no funding by rates and an industry levy instead.
- \* Suggest a target rate for the CBD project targeted at businesses in the CBD.
- \* Agree with the storm damage proposal.



Masterton District Council Revenue and Financing Policy Review

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#26

COMPLETE

Collector: Live link (Web Link)

Started: Monday, October 30, 2023 12:17:46 PM Last Modified: Monday, October 30, 2023 12:22:35 PM

**Time Spent:** 00:04:49

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Marlene Brugger

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 4: Your Thoughts

Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

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Masterton District Council Revenue and Financing Policy Review

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Q8  Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?	No – keep the share of costs as 85% dog owners / 15% wider community
Q9	Respondent skipped this question
Comments	
Q10	Yes - change to a TUC
Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.	
Q11	Respondent skipped this question
Comments	
Q12	No - keep as 31% urban / 69% rural
Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?	
Q13	Respondent skipped this question
Comments	
Q14	No - keep as 35% urban / 65% rural
Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?	
Q15	Respondent skipped this question
Comments	
Q16	Yes - change to 30% TUC / 70% CV
Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?	
Q17	Respondent skipped this question
Comments	

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Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?



Masterton District Council Revenue and Financing Policy Review

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### #27

#### COMPLETE

Collector: Live link (Web Link)

Started: Monday, October 30, 2023 8:13:54 PM Last Modified: Monday, October 30, 2023 8:31:55 PM

**Time Spent:** 00:18:00

IP Address:

#### Page 2: Privacy Statement

#### Q1

Your details

Full name

Organisation (if applicable)

Postal address

Email

Phone

Malcolm Cox



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

No

Page 3: About You

### Q3

What is your age range?

### Q4

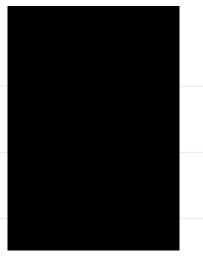
What is your ethnicity? You can tick multiple boxes.

### Q5

What is your gender?

#### Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts



Masterton District Council Revenue and Financing Policy Review

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Q7

Respondent skipped this question

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *l* 30% wider community

Q9

Comments

Respondent skipped this question

Q10

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Yes - change to a TUC

Q11

Comments

Respondent skipped this question

Q12

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Yes - change to 30% urban / 70% rural

Q13

Respondent skipped this question

Comments

Q14

No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Respondent skipped this question

Comments



Masterton District Council Revenue and Financing Policy Review

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Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Think that where properties are sub divided there should be extra cost added to support infrastructure Today three or four house are being built on what was a single property

And water, sewer roads etc. Were for one house one property

Pipes and structures will be over loaded if there is not a plan put in place to expand these things properly

Page 5: Your Thoughts

#### Q19

Is there anything else you would like to note as part of your feedback?

Bring rates down when cv comes down Not just adjusting them upwards all the time

#28

83

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# REVENUE AND FINANCING POLICY REVIEW: SUBMISSION FORM

This submission form allows you to give feedback on the proposed Masterton District Council Revenue and Financing Policy. The estimated time to complete is between 3-5 minutes. You can make a submission in a number of ways:



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Download a fillable pdf submission form and email to: submissions@mstn.govt.nz



Phone us on 06 370 6300 between 9am and 4:30pm Monday to Friday (excluding public holidays).



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Post it to Masterton District Council, PO Box 444, Masterton 5840, or drop it off to our Customer Service Centre.



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Please provide your feedback by 4pm Monday 20 November 2023. For more information please refer to our Revenue and Financing Policy Review Consultation Document available on our website: www.mstn.govt.nz

## **Privacy statement**

#### What we do with your personal information

All submissions will be made available to the public via the Masterton District Council website. Your name, organisation (if applicable) and feedback will be included in public documents. All other personal details provided will remain private. If you have extenuating circumstances, please contact us prior to the submission closure date to request that your name be withheld.

The Privacy Act 2020 applies when we collect personal details. Any details that are collected will only be used for the purposes stated. You have the right to access and correct any personal information we hold.

Further information is available by searching Masterton District Council Submission Policy on our website: www.mstn.govt.nz

Masterton District Council, PO Box 444, Masterton 5840 07 370 6300 | www.mstn.govt.nz | mdc@mstn.govt.nz

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@MastertonDC



think by 4pm Monday 20 November 2023

Tell us what you



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Your details	
Full name	Neil Frances
Organisation (if applicable)	
Postal address	
Phone	Email
Hearing	
	ring on Wednesday 29 November 2023 for those wanting to present their as that you get approximately 5-10 minutes to present your feedback to elected Microsoft Teams online.
Would you like to present	your views at the hearing?
If yes, please make sure yo get in touch.	our contact details in the previous section were answered correctly so that we can
Yes (in person)	☐ Yes (via Microsoft Teams)
About you	
	nderstand which parts of the community are providing feedback. Your responses h your submission. Only collated data will be reported to Council.
What is your age range?	
What is your ethnicity? (yo	ou may tick multiple boxes)
What is your gender?	
what is your gender:	

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Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?

Prefer not to answer



85

## Your thoughts

We want to know what you think about our proposed changes Proposal 1: Maximising our user fees while ensuring they are fair and achievable Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service? Not sure Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners/30 per cent wider community (currently 85 per cent dog owners/15 per cent wider community)? Yes – change the share of costs to 70% dog owners/30% wider community ✓ No – keep the share of costs as 85% dog owners/15% wider community Not sure Comments Until MDC defines 'fair and achievable', both subjective terms, the proposal is rather pointless. Proposal 2: Recognising community development benefits everyone Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (this is currently a CV rate)? Yes – change to a TUC No – keep as a CV rate Not sure Comments Generally I think the community does benefit from development. However I have doubts whether MDC should be involved in compiling lists of 'friendly' houses for Halloween activites. This is an imported, irrelvant activity which I object to funding through MDC staff time and money. Proposal 3: Realigning our allocation of roading costs between urban and rural areas Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban/70 per cent rural (currently 31 per cent urban/69 per cent rural)? Yes – change to 30% urban/70% rural No – keep as 31% urban/69% rural Not sure Comments Virtually no change.



86

Proposal 4: Paying for rural roads damag	ged by storms	
Do you support the Council's proposal to cha urban/90 per cent rural (currently 35 per cent	inge the share of storm damage road repairs t	o 10 per cent
Yes – change to 10% urban/90% rural	No – keep as 35% urban/65% rural	Not sure
Comments		
4.04.4.4.2.7.C.108.13.0.6.7.		
: [18] [18] [18] [18] [18] [18] [18] [18]	es' access to water supply and wastewate we to a combination of 30 per cent TUC/70 pe	
urban water supply and wastewater (currently		r cent CV tor
Yes – change to 30% TUC/70% CV	☐ No – keep as 25% TUC/75% CV	<b>✓</b> Not sure
	□ 140 - keep as 25% 10C/15% CV	LE MOI Suite
Comments  The community wants access to high quality	water supply and wastewater services. I thin	k the exact
financial combination is less important than		
Better reflecting urban growth		
	or services that benefit the whole district to 79 pan/22.5 per cent rural) to adjust for urban gro	
Do you have any feedback on our change to		
The quantity of new urban building and infilli		
	Table 1 and	
Is there anything else you would like to	note as part of your foodback?	
	pretical and actual levels of funding for library	and achives
does not suggest to MDC that the MDC con	nmunity should recognise that those services	cannot be
	nd the lot, Both library and archives have bee y to exceed any realistic charge for services.	n supported by
그 가고 있다. 이 그는 가 있어? 그 이 가는 이 이 가지 않는데 가지 않는데 가지 않는데 하지 않는데 하지 않는데 다른데 다른데 되었다. 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그 그	te people, clubs and societies. In my experie	nce, actual
	iff, not the public. Likewise with library, the co	
effectively a double charge.	er charging for material already paid for by ra	repayers is
	( o Y)	~
		714
E. specialist approximation of the second		
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#29

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KAUPAPA HERE MONIWHIWHI ME TE TAHUA: PEPA TĀPAETANGA

# REVENUE AND FINANCING POLICY REVIEW: SUBMISSION FORM

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@MastertonDC



think by 4pm Monday
20 November 2023

Tell us what you



## Your details Gareth David Winter Full name Organisation (if applicable) Postal address Phone Hearing The Council will hold a hearing on Wednesday 29 November 2023 for those wanting to present their

views in person. This means that you get approximately 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Yes (in person)	Yes (via Microsoft Teams)	<b>✓</b> No

### **About you**

Would you like to present your views at the hearing?

These questions help us understand which parts of the community are providing feedback. Your responses will not be made public with your submission. Only collated data will be reported to Council.

What is your age range? What is your ethnicity? (you may tick multiple boxes)

What is your gender?

Do you live with impairments/long term health conditions or, do you identify as tāngata whaikaha/disabled?



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## Your thoughts

We want to know what you think about our proposed changes Proposal 1: Maximising our user fees while ensuring they are fair and achievable Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service? Not sure Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners/30 per cent wider community (currently 85 per cent dog owners/15 per cent wider community)?  $\rfloor$  Yes – change the share of costs to 70% dog owners/30% wider community ✓ No – keep the share of costs as 85% dog owners/15% wider community Not sure Comments I do not believe there is any wider community benefit to dog control - those who chose not to own dogs (the majority of people) should not be required to pay for the costs of controling the animals of those who do own dogs. Proposal 2: Recognising community development benefits everyone Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (this is currently a CV rate)? Yes – change to a TUC No − keep as a CV rate Not sure Comments Proposal 3: Realigning our allocation of roading costs between urban and rural areas Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban/70 per cent rural (currently 31 per cent urban/69 per cent rural)? Yes – change to 30% urban/70% rural │ No – keep as 31% urban/69% rural Not sure Comments



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Proposal 4: Paying for rural roads damaged by storms
Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban/90 per cent rural (currently 35 per cent urban/65 per cent rural)?
Yes – change to 10% urban/90% rural  No – keep as 35% urban/65% rural  Not sure
Comments  As a community, we all benefit from thw use of rural roads, either directly or indirectly, and it is equitable that we share that cost.
Proposal 5: Recognising urban properties' access to water supply and wastewater services  Do you support the Council's proposal to move to a combination of 30 per cent TUC/70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC/75 per cent CV)?
Yes – change to 30% TUC/70% CV No – keep as 25% TUC/75% CV Not sure
Better reflecting urban growth  The Council needs to update the allocation for services that benefit the whole district to 79 per cent urban/21 per cent rural (from 77.5 per cent urban/22.5 per cent rural) to adjust for urban growth.  Do you have any feedback on our change to reflect urban growth?
Is there anything else you would like to note as part of your feedback?
I am concerned about the proposal to introduce fees to the Wairarapa Archive, as implied by the figures in the consultation document. Unlike most municipal archives, which deal eclusively with internally created documents, ours is a community archive, and as such the benefits are returned to the whole community through the promotion of our cultural heritage and its dissemination through newspapers and books. I think the introduction of fees will stifle use by some parts of the community, and will discourage the donation of material. Imagine the scenario of donating records then being charged to access them! I know from experience with other archives, that if fees are introduced, they do not return significant amounts of maney, they just stop people from accessing the records.
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### #30

### COMPLETE

Collector: Manual Data Entry (Web Link)

Started: Tuesday, November 21, 2023 4:00:34 PM Last Modified: Tuesday, November 21, 2023 4:13:50 PM

**Time Spent:** 00:13:16

IP Address:

Page 2: Privacy Statement

#### Q1

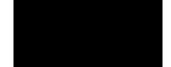
Your details

Full name Graham McNae

Postal address

Email

Phone



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

What is your age range?

Q4

Q3

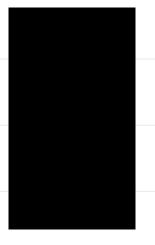
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts



Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

Support user pays. But don't change dog owners hare, often not the dog as the problem but the owners. Farm working (rural) dogs fees should come down.

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11

Comments

Because it is wrong to assume properties with a higher CV have the ability to pay.

Q12 Not sure

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13

Comments

Under your example CV 830,000 minus .2%. Lifestyle 835,000 CGV plus .6%. The lifestyles are continually hit but receive very little - no trees trimmed, very little mowing etc. On state highway we get nothing. More remote rural at least get more maintenance (grading etc)

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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Masterton District Council Revenue and Financing Policy Review

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#### Q15

#### Comments

Rural (more remote) need more help but again DONT hit the lifestyle blocks handy to Masterton. Are we expected to pay more and receive nothing.

#### Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

#### Q17

#### Comments

Does not affect me. But the higher CV properties need any relief they can get.

#### Q18

Do you have any feedback on our change to reflect urban growth?

Needs doing. Perhaps more because urban dwellings will continue to increase, but not rural.

### Page 5: Your Thoughts

### Q19

Is there anything else you would like to note as part of your feedback?

Higher CV urban and lifestyle blocks, often of a similar value and owned by retirees on fixed income (eg Govt super) who do not have the means to continually face rate increases. More and more are forced to sell and live in retirement villages etc. In future forestry blocks should pay a per ha levy before logging starts. Long term get heavy trucks out of Chapel Street.

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### #31

### COMPLETE

Collector: Live link (Web Link)

Started: Thursday, November 02, 2023 9:33:10 PM Last Modified: Thursday, November 02, 2023 9:51:51 PM

**Time Spent:** 00:18:41

IP Address:

#### Page 2: Privacy Statement

#### Q1

Your details

Full name Frank Little

Postal address

Email Phone



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

### Q3

What is your age range?

### Q4

What is your ethnicity? You can tick multiple boxes.

### Q5

What is your gender?

### Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts



Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

#### Q9

#### Comments

Council says "The Council believe a 70/30 split between dog fees and rates is appropriate to recognise the public benefit to non-dog owners."

This is absurd! What benefits are there to non-dog owners? It's the opposite. We have to avoid their mess and put up with their noise. When we make a complaint we have to log each noise event, and even then little if anything is done to stop the offenders. Until council strengthens and enforces its by-laws on offending dog owners, non-dog owners should not be funding dog registration fees.

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

#### Q13

#### Comments

Roading should be a shared cost. The percentage of urban motorists using rural roads is irrelevant. The roads are still there and can be used by anyone, whether they choose to do so or not. I'd like to see it head towards 35% urban/65% rural.



Masterton District Council Revenue and Financing Policy Review

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Q14 No - keep as 35% urban / 65% rural Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)? Q15 Comments See comment 13. Q16 Yes - change to 30% TUC / 70% CV Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)? Q17 Respondent skipped this question Comments Q18 Do you have any feedback on our change to reflect urban growth? No feedback.

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?



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### #32

#### COMPLETE

Collector: Live link (Web Link)

Started: Saturday, November 04, 2023 2:39:23 PM Last Modified: Saturday, November 04, 2023 2:54:20 PM

**Time Spent:** 00:14:56

IP Address:

#### Page 2: Privacy Statement

#### Q1

Your details

Full name Simon Byrne

Postal address

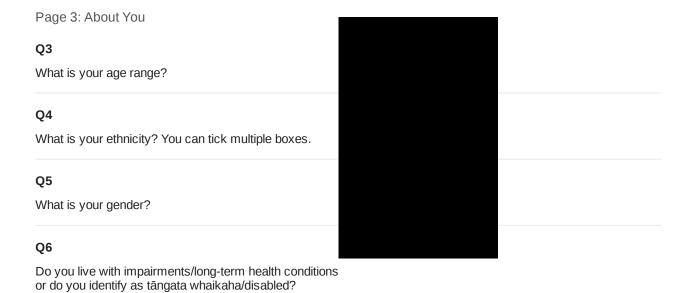
Email

Phone



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.



Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

Owners of non registered dogs who incur costs in terms of council officer time should be fined appropriately.

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Comments

Costs of the Mataikona Rd should be mostly borne by the local community not Masterton.

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Masterton District Council Revenue and Financing Policy Review

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Q16  $\mbox{Yes - change to 30\% TUC $\it{I}$ 70\% CV} \label{eq:change to 30\% TUC $\it{I}$ 70\% CV} \mbox{Do you support the Council's proposal to move to a}$ 

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

Masterton District Council Revenue and Financing Policy Review

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### #33

#### COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 06, 2023 7:00:14 AM Last Modified: Monday, November 06, 2023 7:15:02 AM

**Time Spent:** 00:14:47

IP Address:

Page 2: Privacy Statement

#### Q1

Your details

Full name

Postal address

Email

Phone

Adam McCormack

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

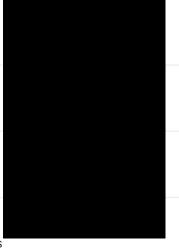
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts



Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9 Respondent skipped this question

Comments

Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Masterton District Council Revenue and Financing Policy Review

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Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

No - keep as (77.5 per cent urban / 22.5 per cent rural)

Page 5: Your Thoughts

### Q19

Is there anything else you would like to note as part of your feedback?

new builds should pay a bigger fee for infrastructure upgrades as system needs making bigger to accommodate them its not big enough now for the growth

#34

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# REVENUE AND FINANCING POLICY REVIEW: SUBMISSION FORM

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### **Privacy statement**

#### What we do with your personal information

All submissions will be made available to the public via the Masterton District Council website. Your name, organisation (if applicable) and feedback will be included in public documents. All other personal details provided will remain private. If you have extenuating circumstances, please contact us prior to the submission closure date to request that your name be withheld.

The Privacy Act 2020 applies when we collect personal details. Any details that are collected will only be used for the purposes stated. You have the right to access and correct any personal information we hold.

Further information is available by searching Masterton District Council Submission Policy on our website: www.mstn.govt.nz

Masterton District Council, PO Box 444, Masterton 5840 07 370 6300 | www.mstn.govt.nz | mdc@mstn.govt.nz

MSTN.GOVT.NZ

@MastertonDC



Tell us what you think by 4pm Monday 20 November 2023



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### Your details

Full name	Bob Tidd
Organisation (if applicable)	
Postal address	
Phone	Email
Hearing	
	aring on Wednesday 29 November 2023 for those wanting to present their as that you get approximately 5-10 minutes to present your feedback to elected Microsoft Teams online.
Would you like to present	your views at the hearing?
If yes, please make sure you get in touch.	our contact details in the previous section were answered correctly so that we can
Yes (in person)	Yes (via Microsoft Teams)
About you  These questions help us understand which parts of the community are providing feedback. Your responses will not be made public with your submission. Only collated data will be reported to Council.  What is your age range?	
What is your ethnicity? (yo	ou may tick multiple boxes)
What is your gender?	
Do you live with impairmen	nts/long term health conditions or, do you identify as tāngata whaikaha/disabled?



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### Your thoughts

We want to know what you think about our proposed changes Proposal 1: Maximising our user fees while ensuring they are fair and achievable Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service? **✓** Yes Not sure Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners/30 per cent wider community (currently 85 per cent dog owners/15 per cent wider community)?  $\rfloor$  Yes – change the share of costs to 70% dog owners/30% wider community No – keep the share of costs as 85% dog owners/15% wider community Not sure Comments Proposal 2: Recognising community development benefits everyone Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (this is currently a CV rate)? Not sure Yes – change to a TUC No – keep as a CV rate Comments The less I have to pay the better as have no interest in any community development activities. Proposal 3: Realigning our allocation of roading costs between urban and rural areas Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban/70 per cent rural (currently 31 per cent urban/69 per cent rural)? ✓ No – keep as 31% urban/69% rural Yes – change to 30% urban/70% rural Not sure Comments However this should be a higher priority than than wasting money on things that are of no practical use and only look pretty, we need usefull things to spend our rates on, not glory things.



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Proposal 4: Paying for rural roads damaged by storms
Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban/90 per cent rural (currently 35 per cent urban/65 per cent rural)?
Yes – change to 10% urban/90% rural
Comments assuming only due to more potential damage from more fallen trees that block or damage rural roads. again I note any road repairs need to be higher priority than waste of money statues or non usefull things.
Proposal 5: Recognising urban properties' access to water supply and wastewater services  Do you support the Council's proposal to move to a combination of 30 per cent TUC/70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC/75 per cent CV)?
Yes – change to 30% TUC/70% CV No – keep as 25% TUC/75% CV Not sure
Comments
Better reflecting urban growth  The Council needs to update the allocation for services that benefit the whole district to 79 per cent urban/21 per cent rural (from 77.5 per cent urban/22.5 per cent rural) to adjust for urban growth.  Do you have any feedback on our change to reflect urban growth?  as long as services are only for usefull services not sports grounds or services that are only used by some.
Is there anything else you would like to note as part of your feedback?
9000
MSTN.GOVT.NZ  MASTERTON  MASTERTON
f @MastertonDC DISTRICT COUNCIL

Masterton District Council Revenue and Financing Policy Review

No

### #35

### COMPLETE

Collector: Live link (Web Link)

Friday, November 10, 2023 9:25:38 AM Started: **Last Modified:** Friday, November 10, 2023 9:32:42 AM

Time Spent: 00:07:04

IP Address:

Page 2: Privacy Statement

### Q1

Your details

Full name Anne-Maree Nikolaison

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

### Q3

What is your age range?

### Q4

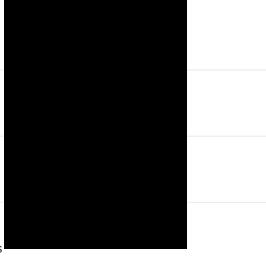
What is your ethnicity? You can tick multiple boxes.

### Q5

What is your gender?

### Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts



Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

I don't think non dog owners should have to pay more for the dog owners themselves, as a non dog owner I don't use any of those services.

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Masterton District Council Revenue and Financing Policy Review

Q16 Yes - change to 30% TUC / 70% CV Do you support the Council's proposal to move to a

combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per

cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

Masterton District Council Revenue and Financing Policy Review

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#36

COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 13, 2023 3:10:01 PM
Last Modified: Wednesday, November 22, 2023 9:02:57 AM

Time Spent: Over a week

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Victoria Lesuer

Postal address

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

What is your age range?

Q4

Q3

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

There's too many dogs in Masterton esp. Lansdowne area. If dog owners want dogs they need to pay 100% dog owners/wider community 0%

Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11

Comments

Any change comes with increased charges Depends on the dollar amount change Whatever is the cheapest keep.

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13

Comments

Unless there's a better option

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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#### Q15

#### Comments

No matter if Chang or no change roads are dangerous and undermaintained. The roads through town are rural are the worst I've ever driven on, in any country world wide. The drivers in NZ are inconsiderate and ill equipped to be in the drivers seat.

Q16 Not sure

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

### Q17

#### Comments

Need to do more research on this topic before I give an informed opinion

### Q18

Do you have any feedback on our change to reflect urban growth?

Put heavy traffic vehicles in their own lanes to help protect the only State Highway from extensive damage. Put a road tunnel from Featherston to Kaitoke. Wairarapa is part of Greater Wellington and Wellington is part of Wairarapa. Bring the two areas together more efficiently.

### Page 5: Your Thoughts

#### Q19

Is there anything else you would like to note as part of your feedback?

To have better roads is essential.

Masterton District Council Revenue and Financing Policy Review

No

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### #37

### COMPLETE

Collector: Live link (Web Link)

Started: Wednesday, November 15, 2023 4:31:31 PM Last Modified: Wednesday, November 15, 2023 5:07:20 PM

**Time Spent:** 00:35:48

IP Address:

Page 2: Privacy Statement

### Q1

Your details

Full name Lyn Riley

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

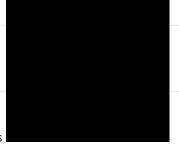
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts



Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

08

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

#### Comments

I do not agree with MDC's proposal to change the share of costs of animal control or indeed agree to the Council's suggestion that the wider community benefits in any way to this activity. If this is the case, then how do non ratepayers contribute to this community service?

Non dog owners already contribute 15% of the cost recovery for this service in their rates which I already consider too high as a non dog owner to enforce the Animal Control Act. Increasing our share to 30% is unfair and disproportionate for a non-dog owner. The cost of dog ownership falls 100% on those who choose to own a dog. Dog owners are the only people to use these services, not someone without a dog. Dog owners already receive a 25% discount if their property is fenced which is subsidised by all ratepayers as part of the current shared cost. By comparison, the cost of a swimming pool inspection is \$180 per inspection, even if the owner is already compliant. There is no discount for those ratepayers who own a pool, so why should dog owners receive a discount? Dog owners should pay the full amount of registration fee to fund this activity - with no discount - before you expect non dog owners to contribute an even higher proportion.

SPCA advise it costs \$2500pa to keep a dog and that's without vet bills. That doesn't include the \$1500 start-up costs. Dog registration for an entire dog is currently \$188 per dog and for spayed or neutered dogs in Masterton it is \$109. Responsible dog owners get a 25% discount which makes it \$82 urban neutered. This includes the cost of inspection so the majority of dog owners don't even pay the full fee of \$109, which is minimal in the scheme of owning a dog. Dog owners should pay the full cost of animal control, including fencing compliance and registration. It is their animals that cause the problem. A new dog pound is to be built at a projected cost of \$2.5M (loan funded) so that if a dog DOES get out, it WILL use the pound. Non dog owners will NEVER use the dog pound, but their rates will fund the debt service and interest on that loan over many years which is why I am assuming you need to increase non dog owners portion of the rates. MDC need to increase the amount paid by users of a service first wherever possible to better reflect who benefits most from the service – in this case dog owners do!

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

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#### Q12

Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

#### Q13

#### Comments

The proposed change in roading rates allocation is minimal and the percentage could go either way as you are just tinkering around the edges with the budget to have any real effect or impact. However, there is a heavy vehicle road user rural sector who should be contributing more to alleviate the burden of both urban and rural ratepayers and that is the forestry industry whom I understand you are looking at as a targeted industry who should pay more. They cause the most damage to our roads and should be shouldering more of the cost.

#### Q14

Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

#### Q15

#### Comments

Agree with the change in split given road repairs damaged by storms have been in rural areas so they benefit more from this work.

### Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

#### Q17

### Comments

Everyone should be charged the same amount for the same service and especially when it comes to accessing the domestic water supply and wastewater services regardless of the CV of your house.

### Q18

Do you have any feedback on our change to reflect urban growth?

With the urban growth comes more ratepayers who will contribute to this so no adjustment should be needed.

Page 5: Your Thoughts



Masterton District Council Revenue and Financing Policy Review

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Q19

Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

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Masterton District Council Revenue and Financing Policy Review

No

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### #38

### COMPLETE

Collector: Live link (Web Link)

Started: Thursday, November 16, 2023 11:52:50 AM Last Modified: Thursday, November 16, 2023 12:16:29 PM

**Time Spent:** 00:23:38

IP Address:

Page 2: Privacy Statement

### Q1

Your details

Full name Graham McClymont

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

What is your age range?

Q4

Q3

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Q10

Q11

Comments

No - keep as a CV rate

Respondent skipped this question

Do you support the Council's proposal to change the rates for community development activities to a targeted

uniform charge (TUC)? This is currently a CV rate.

Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Comments

Everyone benefits from rural roads, a lot of GDP value for the town is generated from farming, forestry and fishing. Also rural roading allows urban access to beaches and recreational activities.

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Masterton District Council Revenue and Financing Policy Review

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Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Seems fair

Page 5: Your Thoughts

### Q19

Is there anything else you would like to note as part of your feedback?

I wish to have the commercial rates differential of x 2 progressively reduced over say a ten year period. While accepting that will potentially increase rates in other areas this needs addressing as business has been heavily impacted by covid lockdowns, supply chain issues, added sick leave and holidays, cost increases and inflation higher than the average in most businesses. Local businesses are a big employer and wage contributor for locals and generally very supportive of the community. For example look at the sponsorship signage at the netball courts. Good examples of other provincial areas are Tasman and Gisborne with lower differentials and Nelson city since 2018 has been reducing the commercial differential as they were a lot higher than neighbouring Tasman.

Masterton District Council Revenue and Financing Policy Review

No

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### #39

### COMPLETE

Collector: Live link (Web Link)

Started: Friday, November 17, 2023 12:13:06 PM Last Modified: Friday, November 17, 2023 12:20:38 PM

**Time Spent:** 00:07:32

IP Address:

Page 2: Privacy Statement

### Q1

Your details

Full name Jan Houston

Postal address

Email Phone

Q2

\_\_\_\_\_

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

Q3
What is your age range?

Q4

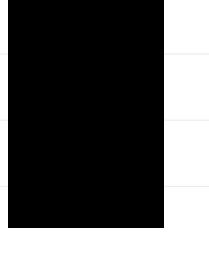
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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Masterton District Council Revenue and Financing Policy Review

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Q10

Comments

Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

**Q11**Comments

Respondent skipped this question

Respondent skipped this question

Q12

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Yes - change to 30% urban / 70% rural

#### Q13

Comments

The change is minimal, so will little impact, but I do feel that the heavy vehicles (especially the forestry trucks) are the main ones damaging all roads in the area and should be taxed for this. The footpaths also need attention, many are in a terrible state and with our increasing elderly population, I do feel they should be improved. Forget the cycle ways!

Q14

Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Respondent skipped this question

Comments

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Q16 Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

Masterton District Council Revenue and Financing Policy Review

No

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### #40

### COMPLETE

Collector: Live link (Web Link)

Started: Saturday, November 18, 2023 10:29:04 AM Last Modified: Saturday, November 18, 2023 12:27:16 PM

**Time Spent:** 01:58:11

IP Address:

Page 2: Privacy Statement

### Q1

Your details

Full name Jean McCombie

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

### Q3 What is your age range?

Q4

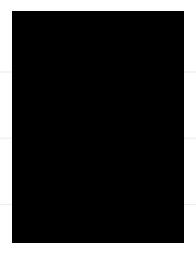
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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cent rural)?

Comments

### ORDINARY COUNCIL - REVENUE AND FINANCING POLICY HEARING ATTACHMENTS 29 NOVEMBER 2023

Masterton District Council Revenue and Financing Policy Review

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Q7 Yes Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service? Q8 No - keep the share of costs as 85% dog owners / 15% wider community Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)? Q9 Respondent skipped this question Comments Q10 Yes - change to a TUC Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate. Q11 Respondent skipped this question Comments Q12 Yes - change to 30% urban / 70% rural Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)? Q13 Respondent skipped this question Comments Q14 No - keep as 35% urban / 65% rural Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per

Q15 Respondent skipped this question

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Q16

No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Adjustment for increase in urban growth is important

Page 5: Your Thoughts

### Q19

Is there anything else you would like to note as part of your feedback?

While the current survey deals with how services should be charged i.e. simply realigning a current system that does not work for the running of a town like Masterton where statistics show us that there is only 58% of the population as homeowners contributing to rates directly and other statistics show that 25% of the population earns less than \$30000 and 27% of the population could be classifies as elderly and living on fixed incomes it is time to look at the rates charging from the point of view of which system can our population with its current population reasonably afford, Moreover 50% of our population are on some sort of allowance or benefit and are finding it challenging to feed themselves never mind pay rates not related to "ability to pay" I live on a small section in Lansdowne approx 550 square metres and my MDC rates along with Wellington Regional rates are over \$4000 per annum. That is almost 20% of National Super. In levying rates Councils must now take more account of age groups and ability to pay. It is no secret that Masterton has an ageing population so ability to pay for the services required in the town by the elderly on fixed incomes will continue to be an issue and can lead to resentment as the elderly do not use some of the services and community activities to the same extent as wage earning families. I have no solutions but making a plea for an in depth revision of how towns can be funded.

Masterton District Council Revenue and Financing Policy Review

No

### #41

### COMPLETE

Collector: Live link (Web Link)

Sunday, November 19, 2023 11:24:55 AM Started: **Last Modified:** Sunday, November 19, 2023 11:41:53 AM

Time Spent: 00:16:57 IP Address:

Page 2: Privacy Statement

### Q1

Your details

Full name **Ross Clarke** 

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

Q3 What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Masterton District Council Revenue and Financing Policy Review

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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

Seems fair as it is.

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Q16 Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Sounds fair

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

Masterton District Council Revenue and Financing Policy Review

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### #42

### COMPLETE

Collector: Live link (Web Link)

Started: Sunday, November 19, 2023 12:26:33 PM Last Modified: Sunday, November 19, 2023 12:50:25 PM

**Time Spent:** 00:23:51

IP Address:

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### Q1

Your details

Full name Lyn Riley

Organisation (if applicable)

Masterton Ratepayers & Residents Assn (MRRA)

Postal address

Email Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

What is your age range?

Q4

Q3

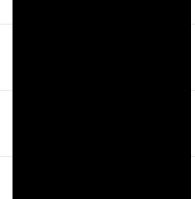
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8 Respondent skipped this question

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Q9 Respondent skipped this question

Comments

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

### Q11

### Comments

Using a blunt instrument like the CV of a property to penalise people in a higher value property whom you assume have a greater ability to pay is a "property tax" which both governments have rejected outright. Changing to a TUC means that everyone is charged the same amount which is considered fairer and more equitable given these (mostly free) activities can be accessed and enjoyed by everyone.

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?



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#### Q13

#### Comments

The proposed change in roading costs rates allocation is so minimal its ineffective; a bit like shuffling chairs on the Titanic; however, there is a heavy commercial vehicle rural sector who should be contributing more to alleviate the rates burden of urban and domestic rural ratepayers. The transport network is significant core infrastructure for the district and evidence suggests there is a higher roading cost spent on low volume roads due to forestry activity. We understand MDC is currently investigating the forestry industry so that future rates may be spread more appropriately to those who cause the road damage, which we would fully support, however MRRA recommend a much higher percentage being attributed to the forestry sector, or a special differential and/or third rating category be introduced for this industry. We also believe that central government should be contributing a larger portion than the current 56% subsidisation of local roads given the benefit to New Zealand by the forestry and logging export industry (\$23.4m @ 2022 for Masterton district).

A review of MDC's 263 page Roading Asset Management Plan (RAMP) outlines four key problem areas including the cause and effect on the roading network and attributes most of the roading problems to the forestry and agricultural sector. Under your user pays philosophy, and attributing cost to those who benefit the most from the service, it seems appropriate that roading maintenance and upgrade costs should be targeted at the relevant sector industries. These heavy logging and agricultural vehicles cause the most damage to our roads and yet all ratepayers are expected to pay.

1. Aging and a deteriorating network is negatively affecting the road network in a wide range of areas. There are vulnerable key routes, a durability and resilience risk, population growth pressure and missed economic opportunities. Your Asset Management Plan indicates that this is a trend that is "getting worse". With the increasing number of heavy vehicles on sealed and unsealed key routes beyond their original design capability means the age of the surface on collector roads has been extended beyond recommended practices. The amount of forestry log haulage from the end of our low volume roads (LVRs) is on the rise. Forestry trucks are already damaging our roads and bridges and is projected to increase over the next ten years. There are already warning signs that condition and performance of these roads are deteriorating, putting the roads at a higher risk of failing, thereby increasing long-term maintenance costs impacting adversely on the safety of road users (NZTA audit 2019 refers).

Forestry is a big damager of our roads and so too are stock, milk and logging trucks. We agree they contribute to our district's economic well-being, as they also do to NZ's GDP, but we would support an increase or targeted user charge being apportioned fairly to rural stock holders, forestry owners, logging trucks, and rural lifestyle blocks (that produce an income), as well as the fisheries industry, as opposed to the smaller rural blocks that produce no business income, live on their land for the lifestyle, and do not use the roads to the same degree as the bigger and more profitable business road users. We understand you are looking at the forestry industry in the future, but additional cost needs to be apportioned to rural landowners with large holdings (eg. over 40 hectares) to mitigate the damage these heavy vehicles do to our roads. Has thought been given to introducing a special differential rating on forestry blocks like Wairoa has done? We are allowing the sale of our productive farms to be converted more and more to forestry blocks then surely they must shoulder a higher portion of this rating charge given they are causing the most damage to our local roads. Serious consideration should be given to a multiplier being added to land used for forestry.

There is an unbalanced maintenance spend by MDC on LVRs caused by heavy traffic volumes in certain areas (\$46 low volume vs \$5 secondary collector). This is partly due to higher roading cost spends on LVRs associated with forestry activity and is 30% of the network, however, the annual cost for maintenance and renewals indicates you should be spending \$10.60 per km of network per year (based on 2019 AMP figures). Instances of local roads failing prematurely on known logging agricultural routes such as Masterton Castlepoint and Te Ore Ore/Biddeford Roads are some of the consequences. The effect of these actions means maintenance dollars are being diverted away from other key routes and programmes to address failing LVRs. This is another valid reason why the forestry industry should be looked at as a separate rural rating entity.

2. Safety: includes a range of factors such as challenging rural topography and narrow rural roads, urban intersections layout, vulnerable users, speed, age and the capability and experience of drivers resulting in death and serious injuries. Masterton has more crashes per vehicle kilometre travelled on local roads than many other regions with similar populations. Your Asset Management Plan indicates that this is also a trend that is "getting worse". If you could reduce the amount of reactive maintenance and move to a more proactive and planned maintenance approach then our roads would be more resilient and safer for everyone. Again, a lot of this damage is caused by the heavy vehicle industry and costs should be attributed to them



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accordingly.

- 3. Accessibility: The transport industry is pressuring Council to upgrade pavements and bridges to make more routes available to High Productivity Motor Vehicles (HPMV). The community is dissatisfied with accessibility and standard of our walking and cycling facilities. The road pavement integrity for the entire roading network has been slowly declining over an eight year period and this effect is likely to be amplified on key haulage routes. MDC's pavement integrity index indicates a target of 6% for resurfacing the networks total length every ten years (currently 4.7%) with a priority on arterial, primary and secondary collector roads. The evidence suggests Masterton is extending the surface life of roads a little too far for those carrying higher volumes of traffic, in particular, where there is an increase in heavy traffic (also a safety issue here). Masterton has a higher than average elderly population and many have mobility scooters as their only access to connect with outsiders and for shopping etc. Residents need to be able to move around the district safely and quickly but the standard of our footpaths and roads make it unsafe for many to do so. Many are too frightened to going walking for fear of tripping up on uneven footpaths and therefore lose their social connection which impacts on their overall wellbeing. Building cycle-ways will not help this large demographic but continuing to fund priority improvements to footpaths at current funding levels is highly recommended as a priority.
- 4. Affordability: There has been a significant increase in the cost to complete work, in combination with competing Council priorities from a finite funding pool, leading to deferred maintenance, renewals and improvements. Ratepayers can no longer afford further increases in rates due to economic impacts from Covid 19 and the cost of living crisis so MRRA recommend MDC prioritise their objectives/ programme of works based on the "must haves" (air quality, water quality, safe and reliable infrastructure) as opposed to the "nice to haves" given the significant increases in costs to complete the roading network, as well as maintaining and replacing our crumbling infrastructure. Compared to similar sized provincial Councils MDC is currently at the lower end of the investment scale in all areas. In the eight years that roading funding has plateaued, staff costs have sky rocketed from \$6.4M in 2014 to the current \$14.6M. We know staff are important but so is our key infrastructure. Investment in these key areas now will improve the resilience of our networks to lower the costs of remediation and lessen the burden for future generations.

#### Q14

Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

### Q15

#### Comments

If all of the storm damage has occurred in rural areas, and rural ratepayers reap the benefit the most, then the cost should be attributed to them accordingly. However, MDC should push back/apply for additional funds from NZTA given we are statistically one of the highest economically disadvantaged communities in NZ.

### Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?



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#### Q17

#### Comments

Everyone should be charged the same amount for the same service and especially when it comes to accessing the domestic water supply and wastewater services. MDC has gone too far over time with this charging regime and it needs to be brought back to a fairer and more equitable model so we would support any re-balancing to spread the costs of the two services.

The percentage breakdown based on a householders' CV is a crude rating tool using a blunt instrument to penalise people in a higher value property whom you assume have a larger house and therefore will use more of the town services, with an even larger assumption that they have the ability to pay more. It is a "wealth tax" by any other name which both governments have rejected outright. Urban growth is encouraged and sought after by property developers and because Council has limited mechanisms to raise funds, other than to increase rates, MRRA recommends consideration be given to increasing the proportion of infrastructure fees that developers pay to off-set some of these infrastructure costs.

Masterton has 70% home ownership which is higher than the national average across the rest of the country and will continue to grow as urban development occurs. 35% of home owners don't have a mortgage and many of these are elderly people who have lived in the same property all their lives, but now live on a pension. Under the "dependency ratio" 69% of our residents are either under 15 or over 65. The average mean income in Masterton district was \$56,695 in 2022, which is much lower compared to the rest of New Zealand (\$69,585). Statistics indicate 45% of our community are disadvantaged economically because the dependency ratio is higher and the income is lower so you cannot assume that one ratepayer who lives in a large house on one side of town is more able to pay higher rates than a ratepayer living in a large house on another side of town. The housing market has been a driver of high inflation for many years, so many elderly are now considered asset rich, but remain cash poor, live on a fixed pension, and should not be penalised more because of the geographic position or size of their home.

MDC state they are not proposing to turn on the water meters that have already been installed at ratepayers expense. Council has already identified a number of leaks throughout the district via water meter monitoring and ratepayers have already been tasked by Council to fix leaks on individual properties. The district's water usage is still more than double the national average because Council owned pipes leak and what is Council doing about it?

Many urban ratepayers and residents do not have access to wastewater services during heavy rain events and have endured this issue for decades. With climate change, there is an increased potential for more weather events and it is expected that climate change will also influence the wastewater disposal system. Our understanding is the cost to sort the current problem in the Cockburn St/Colombo Rd area is approximately \$15k per household (x18 = \$300k). MDC allocated \$2.2M from the 3 Waters first tranche of money received to put towards this problem. So why hasn't this issue been solved? These 18 residences should be given a rates rebate under the Rates Remission Policy given they have not had access to this service on many occasions and their homes are unliveable several times a year. This is a core service deliverable for MDC and is important for public health.

Trade waste is another area where flows are expected to increase due to the industrial development and expansion at Waingawa. The Council analysed the effects of industrial and commercial users on wastewater services in Masterton. The key impact on wastewater services was deemed likely to come from industrial activity in the Waingawa area, particularly industry related to forestry activity, hence why these commercial industries need to pay a higher rates contribution than domestic ratepayers.

### Q18

Do you have any feedback on our change to reflect urban growth?

The cost of building urban infrastructure for new developments should not be at the expense of existing ratepayers. A large proportion of this cost should be placed firstly on the developers who benefit the most, secondly by the contribution of new ratepayers, and then existing urban & rural ratepayers.

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### Q19

Is there anything else you would like to note as part of your feedback?

A lot of work has clearly gone into producing the consultation document and we appreciate being given the opportunity for all ratepayers and the wider community to have their say. Thank you.

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### #43

### COMPLETE

Collector: Live link (Web Link)

Started: Sunday, November 19, 2023 1:53:33 PM Last Modified: Sunday, November 19, 2023 2:02:41 PM

**Time Spent:** 00:09:08

IP Address:

### Page 2: Privacy Statement

### Q1

Your details

Full name

Organisation (if applicable)

Postal address

Email

Phone

**Phill Wishnowsky** 



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

No

### Page 3: About You

### Q3

What is your age range?

### Q4

What is your ethnicity? You can tick multiple boxes.

### Q5

What is your gender?

### Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 4: Your Thoughts



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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

Dog owners choose to be owners so should pay the main share.

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

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Q16 Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

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## #44

## COMPLETE

Collector: Live link (Web Link)

Started: Sunday, November 19, 2023 2:24:03 PM Last Modified: Sunday, November 19, 2023 2:30:36 PM

**Time Spent:** 00:06:33

IP Address:

## Page 2: Privacy Statement

### Q1

Your details

Full name Rodney Miller

Postal address

Email Phone

\_\_\_\_\_

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

### Page 3: About You

## Q3 What is your age range?

Q4

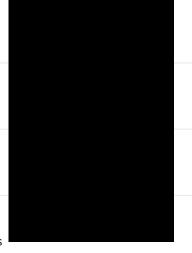
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *l* 30% wider community

Respondent skipped this question

Q9

Comments

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Q16 Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

There needs to be fees reflecting life stile blocks and homestays.

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?



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#45

COMPLETE

Collector: Live link (Web Link)

Started: Sunday, November 19, 2023 3:16:28 PM Last Modified: Sunday, November 19, 2023 3:53:16 PM

**Time Spent:** 00:36:48

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name

Postal address

Email

Phone

**Phil Carman** 



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3 Respondent skipped this question

What is your age range?

Q4 Respondent skipped this question

What is your ethnicity? You can tick multiple boxes.

Q5 Respondent skipped this question

What is your gender?

Q6 Respondent skipped this question

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

As it is essentially a tax it should be entirely user pays.

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Comments

Apply the same logic being used for the mutt tax, the entire community benefits from the rural sector.

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Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Fully agree ,it is time for an equity adjustment.

Page 5: Your Thoughts

## Q19

Is there anything else you would like to note as part of your feedback?

As a substantial sum has been expended on water meters it is time that they were put to their intended use, ie user pays. Provision should be made now to implement the system as soon as possible once Three Waters has been expunged.

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## #46

## COMPLETE

Collector: Live link (Web Link)

Started: Sunday, November 19, 2023 2:52:46 PM Last Modified: Sunday, November 19, 2023 4:58:02 PM

**Time Spent:** 02:05:15

IP Address:

Page 2: Privacy Statement

## Q1

Your details

Full name Patricia Holden

Postal address

Email

Phone



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

### Page 3: About You

Q3
What is your age range?

Q4

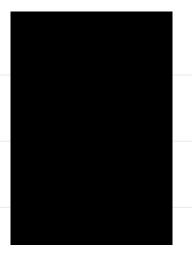
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts



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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9 Respondent skipped this question

Comments

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Not sure

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Comments

The funding percentage variation is too significant

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Q16

No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Drainage needs to be done right from the get go. Existing drainage also needs to be better maintained. Also urban lighting is not good enough. We need to be able to see at night especially if you are catching or departing the train. It appears there is no day time train. (I know there are buses)

Page 5: Your Thoughts

### Q19

Is there anything else you would like to note as part of your feedback?

Refer question 18

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No

#47

COMPLETE

Collector: Live link (Web Link)

Sunday, November 19, 2023 6:23:57 PM Started: **Last Modified:** Sunday, November 19, 2023 6:32:27 PM

Time Spent: 00:08:29

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Richard Dahlberg

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

What is your age range?

Q4

Q3

What is your ethnicity? You can tick multiple boxes.

Q5

Q6

What is your gender?

Do you live with impairments/long-term health conditions

or do you identify as tāngata whaikaha/disabled?

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Q7 Not sure

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *l* 30% wider community

Q9

Comments

Very high cost now. Not good value for money

Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11

Comments

New areas with high value houses get better lighting foot paths etc . A drive around New subdivision will confirm this

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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### Q15

Comments

All use the roads at times only fair for urban rate payers to share cost

Q16 No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Small changes probably cost more than leaving as is

Page 5: Your Thoughts

Q19

Is there anything else you would like to note as part of your feedback?

Just hope We get a Borman design civic center before us oldies depart.

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## #48

## COMPLETE

Collector: Live link (Web Link)

Started: Sunday, November 19, 2023 6:41:48 PM Last Modified: Sunday, November 19, 2023 7:08:08 PM

**Time Spent:** 00:26:19

IP Address:

Page 2: Privacy Statement

## Q1

Your details

Full name Stanley Bossom

Postal address

Email

Phone

Q2 Yes (via Microsoft Teams)

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

## Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts



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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

100% dog owners, same as swimming pool fencing. I'm a responsible dog owner, Why am I being penalized for 4 the irresponsible???

Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11

Comments

Q12 Respondent skipped this question

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13

Comments

Urban use rural roads and rural use urban roads. The problem is the logging industry. They are making killer profits while they churn up our roads with 750HP trucks changing gear on roads built for suburban traffic. And leaving slash that floods the cachtment.



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Q14

Respondent skipped this question

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Comments

Absolutely not! The Damaging industries pay for all damage or they don't operate.

Q16

Respondent skipped this question

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Comments

Please consider a pragmatic approach. Potable water needs to be a priority. Don't flush your toilet or do your car washing and laundry with treated water. Let's get a twin supply... potable and wastable. No brainer for a plumber like me.

Q18

Do you have any feedback on our change to reflect urban growth?

Urban growth is stifled by lack of planning and vision. You cannot increase housing without a corresponding increase in infrastructure investment. The social impact of the current intensifying of urban housing have been shown to be a feeder for increased crime and violence that has already happened yeas ago in Taita, Porirua, Naenae etc.

Page 5: Your Thoughts

Q19

Is there anything else you would like to note as part of your feedback?

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## #49

## COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 20, 2023 12:54:56 AM Last Modified: Thursday, November 23, 2023 3:49:27 PM

Time Spent: Over a day

IP Address:

## Page 2: Privacy Statement

## Q1

Your details

Full name Julie Hatchard

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

### Page 3: About You

Q3
What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 4: Your Thoughts

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8 Not sure

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

## Q9

#### Comments

It depends on what the money is usually spent on. Dog owners should pay dog related costs - and they should be realistic and similar to other councils. Repeat offenders should be charged more.

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

## Q13

## Comments

I don't really see how the extra % would make much of a difference but the figures are tidier

Q14 Not sure

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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### Q15

Comments

I think both urban and rural use each other's roads so it needs to be fair

Q16 Not sure

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

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Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

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## #50

## COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 20, 2023 10:17:44 AM Last Modified: Monday, November 20, 2023 10:24:17 AM

**Time Spent:** 00:06:33

IP Address:

Page 2: Privacy Statement

## Q1

Your details

Full name Robert Notley

Postal address

Email Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

### Page 3: About You

## What is your age range?

Q4

Q3

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *l* 30% wider community

Yes - change to 10% urban / 90% rural

Q9 Respondent skipped this question

Comments

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Comments

Comments

Q14

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

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Q16

Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

No, agree with this proposal

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Q19

Is there anything else you would like to note as part of your feedback?

No

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## #51

## COMPLETE

Collector: Live link (Web Link)

Monday, November 20, 2023 10:26:14 AM Started: **Last Modified:** Monday, November 20, 2023 10:38:55 AM

Time Spent: 00:12:41

IP Address:

Page 2: Privacy Statement

## Q1

Your details

Full name Sarah Beesley

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

### Page 3: About You

Q3 What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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1/3

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *I* 30% wider community

Q9

Comments

Everyone benefits from not having dogs roaming on the streets. Both dog owners and non dog owners.

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Comments

Urban people use rural roads to travel to beaches etc... and we all benefit from the food etc... that rural producers provide.

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Q16 No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Some of this cost should gained from the developers who profit from that growth.

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Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

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## #52

## COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 20, 2023 10:41:44 AM Last Modified: Monday, November 20, 2023 10:45:38 AM

**Time Spent:** 00:03:53

IP Address:

## Page 2: Privacy Statement

### Q1

Your details

Full name

Organisation (if applicable)

Postal address

Email

Phone

Alan De La Mare



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

No

## Page 3: About You

## Q3

What is your age range?

## Q4

What is your ethnicity? You can tick multiple boxes.

## Q5

What is your gender?

## Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9 Respondent skipped this question

Comments

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Yes - change to 30% TUC / 70% CV

Masterton District Council Revenue and Financing Policy Review

Q16 Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)? Q17 Respondent skipped this question Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

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Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

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## #53

## COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 20, 2023 11:16:09 AM Last Modified: Monday, November 20, 2023 11:19:26 AM

**Time Spent:** 00:03:16

IP Address:

Page 2: Privacy Statement

## Q1

Your details

Full name Susan Notley

Postal address

Email Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

### Page 3: About You

Q3
What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *l* 30% wider community

Q9 Respondent skipped this question

Comments

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Yes - change to 30% TUC / 70% CV

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Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18

Q16

Do you have any feedback on our change to reflect urban growth?

No

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Q19

Is there anything else you would like to note as part of your feedback?

No

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No

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## #54

## COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 20, 2023 11:06:37 AM Last Modified: Monday, November 20, 2023 11:26:59 AM

**Time Spent:** 00:20:22

IP Address:

## Page 2: Privacy Statement

### Q1

Your details

Full name Handley Thomson

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

### Page 3: About You

What is your age range?

Q4

Q3

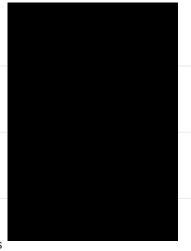
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8 Not sure

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Q9 Respondent skipped this question

Comments

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13

Comments

It's about time the forestry operations pay for damage to our rural roads that is caused by heavy logging trucks

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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### Q15

#### Comments

All Masterton residents benefit from the network of roads that make up the Wairarapa. It is atrocious to expect rural and lifestyle owners to fund 90% of the cost of damage caused by future storms .

Q16 No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

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Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

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#55

COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 20, 2023 12:56:13 PM Last Modified: Monday, November 20, 2023 1:18:50 PM

**Time Spent:** 00:22:37

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Doug Jackson

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 4: Your Thoughts

Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

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Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Yes – change the share of costs to 70% dog owners *l* 30% wider community

Q9

Respondent skipped this question

Comments

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Not sure

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Comments

Think different ratio, say 80 rural and 20 urban. Major Waiarapa attractions are rurally based, e.g beaches etc and used by all residents.

Q16 Yes - change to 30% TUC / 70% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

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Q17

Comments

Q18

Respondent skipped this question

Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

Page 5: Your Thoughts

## Q19

Is there anything else you would like to note as part of your feedback?

Yes, regarding roading.

- 1) related feedback to the cost of rural roads is the quality of the maintenance. Living and walking on an unsealed rural road I notice that some potholes filled as part of maintenance have reappeared within 3 weeks. Who monitors the quality of the work and ensures we get what we pay for?
- 2) The impact of logging trucks rates a mention but the same could be said for all heavy trucks. So do companies who use heavy trucks pay "road user charges" to reflect their impact on roads Masterton residents pay for the upkeep of? Do companies like Hatuma pay a targeted rate for the heavy road traffic they attract, a reasonable proportion of which originates outside of the district?
- 3) This last proposed roading policy change would need to be Waiarapa wide.



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#56

COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 20, 2023 1:01:45 PM Last Modified: Monday, November 20, 2023 1:21:17 PM

**Time Spent:** 00:19:31

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Mr Milan Walter

Postal address

Phone

O2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3
What is your age range?

Q4

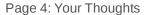
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?





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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8 Not sure

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Q9 Respondent skipped this question

Comments

Q10 Not sure

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

#### Q11

### Comments

why are my rates so high,i receive no water or sewage services,from the council ,no street lighting,the roads are in a terrible state,yet my rates go up every year,without receiving any benefits .we should pay a lot less being rural,as we receive a lot less service than town people.

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

#### Q13

### Comments

as stated the roads are in the worst condition ever, no street lighting, we should be paying less not more.

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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Q15 Respondent skipped this question

Comments

Q16 No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

Page 5: Your Thoughts

### Q19

Is there anything else you would like to note as part of your feedback?

more communication needed from the council

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No

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#57

### COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 20, 2023 1:29:24 PM Last Modified: Monday, November 20, 2023 2:09:50 PM

**Time Spent:** 00:40:25

IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Bob Alsop

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

What is your age range?

Q4

Q3

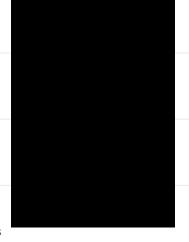
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 Yes

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9 Respondent skipped this question

Comments

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

#### Q13

### Comments

In fact the ratio should be changed to 40% urban and 60% rural. The real issue here is that rural users are not the ones creating damage to our rural roads.

We have logging trucks causing significant damage to our rural roads and under the revised formula they would as urban "resident's" pay less. This argument also applies to the other users of rural roads - forestry workers, tradies and rural contractors. What is also forgotten is that as more and more services are centralised, rural residents have to use rural roads more. By centralisation I mean - rural schools are closed, District nurses area thing of the past, school pools are closed requiring parents to bring their children into town for swimming lessons and the like.

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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#### Q15

#### Comments

As argued above, the major users of rural roads are of urban origins, so why the transfer of cost to those who use the roads less frequently.

#### Q16

No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

### Q17

#### Comments

While understanding that changing the ratio would make it more equitable on paper, it is usually those properties that have a lower CV that are owned and or rented by those with lower incomes. Which increases the inequity, even for those who pay rent, the landlord will increase rents to accommodate any increase in rates, thus increasing the "pain" for those on lower incomes. This also applies to those who are on fixed incomes.

#### Q18

Do you have any feedback on our change to reflect urban growth?

While accepting the logic to reduce the ratio, it does not go far enough, the ratio should be 80% urban and 20% rural.

Page 5: Your Thoughts

Q19

Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

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## #58

### COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 20, 2023 2:37:08 PM Last Modified: Monday, November 20, 2023 2:43:22 PM

**Time Spent:** 00:06:13

IP Address:

Page 2: Privacy Statement

#### Q1

Your details

Full name Mark John Jerling

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

#### Page 3: About You

Q3
What is your age range?

Q4

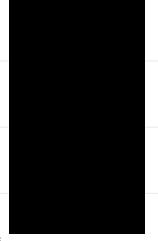
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Q10

Comments

No - keep as a CV rate

Respondent skipped this question

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15

Comments

Rural roads benefit everyone, not only people who live rural.

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Q16 No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18 Respondent skipped this question

Do you have any feedback on our change to reflect urban growth?

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Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

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No

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#59

### COMPLETE

Collector: Live link (Web Link)

Started: Monday, November 20, 2023 4:11:45 PM Last Modified: Monday, November 20, 2023 4:23:12 PM

Time Spent: 00:11:26 IP Address:

Page 2: Privacy Statement

Q1

Your details

Full name Diana Griffiths

Postal address

Email Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

What is your age range?

Q4

Q3

What is your ethnicity? You can tick multiple boxes.

Q5

Q6

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

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Q7 Not sure

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

Those dog owners who don't pay any dog fees are often renting/lower income, so if you want a dog, the rest of us shouldn't have to pay more.

Q10 Yes - change to a TUC

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13

Comments

Everyone uses rural roads, especially the tourist attractions ones.

Q14 Not sure

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

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Q15 Respondent skipped this question

Comments

Q16 Not sure

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

Q18

Do you have any feedback on our change to reflect urban growth?

Make rainwater tanks for new builds compulsory. Look at cost savings.

Page 5: Your Thoughts

Q19 Respondent skipped this question

Is there anything else you would like to note as part of your feedback?

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No

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### #60

### COMPLETE

Collector: Manual Data Entry (Web Link)

Started: Tuesday, November 21, 2023 2:48:42 PM Last Modified: Tuesday, November 21, 2023 2:55:35 PM

**Time Spent:** 00:06:53

IP Address:

### Page 2: Privacy Statement

#### Q1

Your details

Full name Gail Brunton

Postal address

Email

Phone

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3
What is your age range?

Q4

What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8 Respondent skipped this question

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

Q9 Respondent skipped this question

Comments

Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 No - keep as 31% urban / 69% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 No - keep as 35% urban / 65% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?



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#### Q15

#### Comments

t's not only rural residents that use rural roads. Lots of holiday makers use them and also local/outsiders use rural roads to get to various places in the country. We live 3km from the boundary and highly object to our rates going up to cover storm damage to rural roads. Every rate payer should foot the bill. Our rates are exhorbitant for what we get in return. We pump/collect our own water and have a septic tank system.

Q16 Not sure

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17 Respondent skipped this question

Comments

#### Q18

Do you have any feedback on our change to reflect urban growth?

Stop hitting rural ratepayers for increased rates!

Page 5: Your Thoughts

### Q19

Is there anything else you would like to note as part of your feedback?

When we first bought our lifestyle block our rates were around \$50 a year. Now we are paying well over \$4,000 for next to nothing -no footpaths, streetlights, sewage, water etc. We do get access to the Library. We pay far too much for very little and I am sure the council sees us as a cash cow!

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## #61

### COMPLETE

Collector: Manual Data Entry (Web Link)

Started: Tuesday, November 21, 2023 3:55:11 PM Last Modified: Tuesday, November 21, 2023 3:59:13 PM

**Time Spent:** 00:04:02

IP Address:

### Page 2: Privacy Statement

#### Q1

Your details

Full name

Postal address

Phone



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section were answered correctly so that we can get in touch.

Page 3: About You

Q3

What is your age range?

Q4

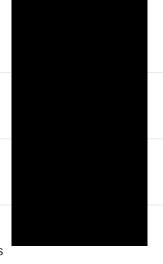
What is your ethnicity? You can tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



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Q7 No

Do you support the Council's proposed approach to increase the amount paid by users of a service wherever possible to better reflect who benefits the most from the service?

Q8

Do you support the Council's proposal to recognise the wider benefit of animal control activities by changing the share of costs to 70 per cent dog owners / 30 per cent wider community (currently 85 per cent dog owners / 15 per cent wider community)?

No – keep the share of costs as 85% dog owners / 15% wider community

Q9

Comments

Dog owners should be responsible for the animals

Q10 No - keep as a CV rate

Do you support the Council's proposal to change the rates for community development activities to a targeted uniform charge (TUC)? This is currently a CV rate.

Q11 Respondent skipped this question

Comments

Q12 Yes - change to 30% urban / 70% rural

Do you support the Council's proposal to change the allocation of subsidised roading rates to 30 per cent urban / 70 per cent rural (currently 31 per cent urban / 69 per cent rural)?

Q13 Respondent skipped this question

Comments

Q14 Yes - change to 10% urban / 90% rural

Do you support the Council's proposal to change the share of storm damage road repairs to 10 per cent urban / 90 per cent rural (currently 35 per cent urban / 65 per cent rural)?

Q15 Respondent skipped this question

Comments

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Q16

No - keep as 25% TUC / 75% CV

Do you support the Council's proposal to move to a combination of 30 per cent TUC / 70 per cent CV for urban water supply and wastewater (currently 25 per cent TUC / 75 per cent CV)?

Q17

Comments

The rate has been increased from last year

Q18

Do you have any feedback on our change to reflect urban growth?

I think its not fair to increase rates again. People are experiencing difficult time period because of bad economy.

Page 5: Your Thoughts

### Q19

Is there anything else you would like to note as part of your feedback?

To keep a stable society the rate shouldn't be increased.