

# LONG TERM PLAN 2024-2034 SUBMISSIONS

# Volume 14

**Submissions 751 to 800** 

From consultation 5 April to 6 May 2024

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#379 **751** 

#### COMPLETE

Collector: Test Link (Web Link)

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**Time Spent:** 00:13:09

IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required) robert Thurston

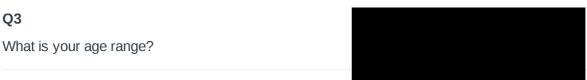
Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.



What is your ethnicity? You may tick multiple boxes.

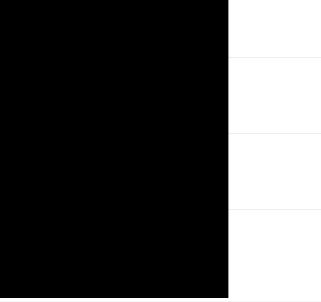
Q5

Q4

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

#### Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

#### **Q15**

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Page 5

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

#### Page 3: Fees and Charges

Q17

Do you support our proposed fees and charges for 2024/25?

Don't know

Q18

Comments

Respondent skipped this question

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Invest in maintaining the lakes as they are now

Q20

Please tell us what you value and enjoy most about these lakes now:

Attractive setting for walking and sporting activities

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

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Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

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v	0		М	01	a	П	C

Full name (required) Hele	n Tictne	
Organisation (if applicable)		
Postal address		
Phone	Email	

## Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Yes (in person)

☐ Yes (via Microsoft Teams)

## No

## About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.



# Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library and a	archive
Town Hall (Consultation Document pages	13-18)
	olish the Town Hall and Municipal Buildings and build a new , retain the Municipal Building façade, and expand Waiata House.
	wn Hall and build a new Town Hall on the site; retain and g including façade; and retain Waiata House. inty).
☐ Alternative Option 2 — Demolish the Tobuildings; retain Waiata House and the Cost: \$3.57 million.	own Hall and Municipal Building and do not replace these leased Queen Street office.
	native Option 1 include provision and budget to retain the cost to do this is \$1.97 million. Do you want to keep the
Yes – keep the façade	☐ No – do not keep the façade
Masterton District Library and Wairarapa	Archive (Consultation Document pages 19-24)
The Council's Preferred Option – Upgrextension to include the Archive. Cost: \$10.75 million.	rade and expand the Library and consider in future a further
☐ Alternative Option 1 – Upgrade and ex Cost: \$14.66 million.	pand the Library and include the Archive now.
☐ Alternative Option 2 — Complete esser Cost: \$2.3 million.	ntial Library repairs and maintenance only.
Big Decision 2: Town centre improvem	nents (Consultation Document pages 25-28)
The Council's Preferred Option – Comin the town centre. There would be no cost: \$6.48 million	plete essential work to improve water and roading infrastructure other improvements to Queen Street.
	al work to renew water and roading infrastructure in the town to improve the 'look and feel' of that space.
Big Decision 3: Council Funding (Const	ultation Document pages 29-31)
The Council's Preferred Option – Function contestable. Applications for this funding	ling for community groups and organisations would become g would be considered annually.
	Council funding arrangements. (Note: there is currently a ong-Term Plan process and a smaller pool of annual

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### Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

The Council's Preferred Option	Alternative Option(s)
Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	Maintain funding
Cease funding for this (annual saving of \$35K)	Maintain funding
☐ Cease funding for this (annual saving of \$40.5K)	Maintain funding
☐ Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<ul> <li>□ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund</li> <li>OR</li> <li>□ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K</li> </ul>
rges (See proposed fees and charsed fees and charges for 2024/25? ☐ No	rges on our website)
	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)  Cease funding for this (annual saving of \$35K)  Cease funding for this (annual saving of \$40.5K)  Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)  Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

······LTP·Submissions Volume·14 Page 10 Page 10

# Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in and feel in the future if it would cost less		es as they are now or explore a different look
✓ Invest in maintaining the lakes as the	y are now	
Explore a different look and feel in fu		ess
☐ Don't know		
Please tell us what you value and enjoy	most about these lal	kes now:
)		
How we deliver customer services (0		
These questions will help inform a review		
When you need information about Coun often? Please tick one option.	cil services, events o	or activities, what channel do you use most
∇isit the Council website		Phone the Council
☐ Visit the Council's social media pages	s – e.g. Facebook or	Instagram
☐ Visit the Queen Street Customer Service	ce Centre in person	
Other – please specify		
When you need to report a problem with Please tick one option.	ı a Council facility or	service, what channel do you use most often?
☐ Log a service request online		Phone the Council
☐ Visit the Queen Street Customer Service	ce Centre	☐ Email the Council
Other – please specify	H dei	Pends on The service.
	for another Council	service (e.g. dog registration, consent fees,
Pay via the Council's website	Pay in person	at the Queen Street Customer Service Centre
Pay by automatic payment or direct d	ebit	Dog rego to get the
		the Council's website or contacted the Queen
☐ More than once a week  LTP Submissions Volume 14	☐ Weekly	Monthly Never
2 3		ONCE ON LINE

How often, on average, ha	ive you visited th	ne Queen Stre	eet Customer Serv	vice Cen	tre in the pas	t 12 months?
☐ More than once a week	<	☐ Weekly	☐ Mor	nthly (	once n	lever
Have you used the Counc	il's after hours se	ervice in the p	ast 12 months?			
Yes		No			Don't know	
Would you prefer to do mo	ore or less Coun	cil business o	nline?			
☐ More		Less			About the sa	me
Do you have any other concustomer services that you				services	now? Or sug	gestions for
For Those	services	which	need a	U731	, how	
about a m	onthly	Sat a	em cus	bne	serv	ice on sit
opening &	er peop	4 who	work a	duni	- you	V
regular ope	ening i	hows	or wor	k n	Wgh	<u> </u>
Is there anything else you (attach separate pages if r		say as part of	your feedback o	on the 20	024-34 Long	Term Plan?

#323 **753** 

#### COMPLETE

Collector: Test Link (Web Link)

 Started:
 Thursday, May 02, 2024 11:31:00 AM

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**Time Spent:** 00:28:37

IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required) bob tidd

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

#### Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

#### Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

#### Q16

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

Page 3: Fees and Charges

Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

#### Q18

#### Comments

don't support any increases for any services that are not practical and actually useful to all of us residents, not interested in wasting money on making things pretty or for any politically correct crap, as only need practical improvements and maintenance

Page 4: Your thoughts to help shape our thinking

#### Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

#### **Q20**

Please tell us what you value and enjoy most about these lakes now:

we don't visit as hate crowds of people and places with insufficient free parking, or areas that likely have too many criminal activities or people hanging around. note also I can't access that document when started this survey, need to access with link to open separate page at any stage of survey.

Q21 Email the Council

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

## Masterton District Council Long-Term Plan 2024-34 submission form

Never	
No	
More	
vers customer services now? Or suggestions for der in future?	
sent to the council email address, I have sent some but not so don't want them ringing me, I want the same method of bived but what action was or is to be taken.	
feedback on the 2024-34 Long Term Plan? OR click Done	
er issues, not limited to phone calls, as too hard to hear and	
i	

#602 **754** 

#### COMPLETE

Collector: Test Link (Web Link)

 Started:
 Monday, May 06, 2024 11:31:18 AM

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 Monday, May 06, 2024 11:44:05 AM

Time Spent: 00:12:46
IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required) jane Tiley

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

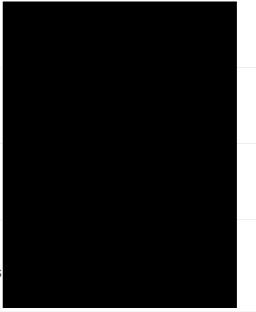
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

#### Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

#### Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

#### Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

#### Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

## Q17 No Do you support our proposed fees and charges for 2024/25? Q18 Comments reduce charges as families are struggling in this recession Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: open spaces **Q21** Other - please specify: council office closes too early When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Never How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 Respondent skipped this question

Would you prefer to do more or less Council business online?

**Q28** 

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

less days open longer

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #396 **755** 

#### COMPLETE

Collector: Test Link (Web Link)

Started: Friday, May 03, 2024 7:40:09 AM **Last Modified:** Friday, May 03, 2024 8:06:25 AM

**Time Spent:** 00:26:15

IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required) **Kathryn Tomlinson** 

Postal address

Phone

Email

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Q6

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 - Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

#### Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

#### Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

#### **Q16**

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 No

Do you support our proposed fees and charges for 2024/25?

#### **Q18**

#### Comments

I think the proposed rates hikes are excessive and MDC needs to get back to basics. Rates have doubled in the last 10yrs. Many people cannot afford current rates. Young people looking to buy housing are put off by the cost of rates, it is cheaper to rent. We need to create an environment that is affordable and sustainable for people on low incomes, the elderly and young people to attract and retain them in Masterton.

#### Page 4: Your thoughts to help shape our thinking

#### Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

#### **O20**

Please tell us what you value and enjoy most about these lakes now:

They are a beautiful asset and are well used for physical activity which is great for the health and mental wellbeing of our community and for social interaction.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

#### **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I think that a cheaper option for the new Masterton Town Hall and an additional building to extend Waiata House needs to be investigated.

Keeping the Town Hall facade is costly and it isn't particularly ornate or historic. The original facade damaged in an earthquake was quite beautiful, the current facade is rather plain.

Instead I propose a Town Hall which is a large, modern shed like structure with lots of glass, rather like a big covered yard/woodshed. This would be striking and very relevant to our rural surrounds. There are many examples of buildings like this that can be viewed around the country.

This building would provide space for events, and smaller meetings. And have a slightly larger capacity than the Carterton Events Centre. We don't need to be building a lavish town hall as currently proposed that will get very little use.

#221 **756** 

#### COMPLETE

Collector: Test Link (Web Link)

 Started:
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**Time Spent:** 01:39:57

IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required)

Postal address

Email

Phone

**Clare Toovey** 



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

#### Yes - keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

#### Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

#### Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

#### 016

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

#### Page 3: Fees and Charges

Q17

Don't know

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Q20** 

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

**Q21** 

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

**Q22** 

Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23** 

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

**Q25** 

Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

**Q26** 

No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

#### **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Although, I like the idea of a new town hall and retaining the existing facade, I do not agree with either of the two rebuild options suggested currently. Both seem to try to put too much into a new development, propose an unnecessarily large events space, and try to incorporate too many elements eg a new council chamber. More importantly, both are prohibitively expensive.

If something more like the original Borman proposals, or the Carterton Events Centre or Martinborough Library complex could be built for a significantly lower price than the current option costings, I might support that.

But any proposal to spend \$42m plus (and costs would surely escalate beyond that, as they always do) in the current financial climate is shockingly inappropriate - particularly when the Council is struggling to deal with major infrastructure issues around water and sewerage.

## Your details

	0 -	
Full name (required)	RICHARD TOOVEY	
Organisation (if applicable)	10/14	
Postal address		
Phone	Email	
Hearing		
	g on Wednesday 22 and Thursday 23 May 2024 for have 5-10 minutes to present your feedback to elec	
Would you like to present you	r views at the hearing?	
If yes, please make sure your	contact details in the previous section are correct so	we can get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	PNO
About you		
	rstand which sectors of the community are providing roach. Your responses will not be made public with y to the Council.	
What is your age range?		
What is your ethnicity? (you n	nay tick multiple boxes)	
What is your gender?		
Do you live with impairments/I	ong-term health conditions or do you identify as tān	gata whaikaha/disabled?

LTP Submissions Volume 14 Page 29

## Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website <a href="www.mstn.govt.nz">www.mstn.govt.nz</a> or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library	and archive
Town Hall (Consultation Document p	ages 13-18)
그 그들은 경험에 가는 없는 사람들이 되었다면 하는 사람들이 되었다면 하는 사람들이 되었다.	- Demolish the Town Hall and Municipal Buildings and build a new Ill site, retain the Municipal Building façade, and expand Waiata House.
	he Town Hall and build a new Town Hall on the site; retain and uilding including façade; and retain Waiata House. ncertainty).
Alternative Option 2 — Demolish to buildings; retain Waiata House and Cost: \$3.57 million.	the Town Hall and Municipal Building and do not replace these d the leased Queen Street office.
. () [1. 기가 시장() () () () () () () () () () () () () (	Alternative Option 1 include provision and budget to retain estimated cost to do this is \$1.97 million. Do you want to keep
☐ Yes – keep the façade	₩ No – do not keep the façade
Masterton District Library and Waira	rapa Archive (Consultation Document pages 19-24)
☐ The Council's Preferred Option — extension to include the Archive.  Cost: \$10.75 million.	Upgrade and expand the Library and consider in future a further
☐ Alternative Option 1 — Upgrade a Cost: \$14.66 million.	nd expand the Library and include the Archive now.
Alternative Option 2 – Complete Cost: \$2.3 million.	essential Library repairs and maintenance only.
Big Decision 2: Town centre impre	ovements (Consultation Document pages 25-28)
	Complete essential work to improve water and roading infrastructure e no other improvements to Queen Street.
	entre to improve the 'look and feel' of that space.
Big Decision 3: Council Funding	Consultation Document pages 29-31)
	Funding for community groups and organisations would become unding would be considered annually.
	sting Council funding arrangements. (Note: there is currently a the Long-Term Plan process and a smaller pool of annual

LTP Submissions Volume 14 Page 30

contestable funding).

## Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)		
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding		
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding		
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	Maintain funding		
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.		
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<ul> <li>□ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund</li> <li>○ OR</li> <li>□ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K</li> </ul>		

## Fees and charges (See proposed fees and charges on our website)

Yes	No	☐ Don't know
Without con	sidering each individue	al cters of as rey
subrission,	shat (a) Fees associated should doubt	weel 'new' buildings
	(b) Fees associate housing stock	I wish improving existing
corres a re	of action of housing int	resoluctive agricultural
	as par people raised	in Hasterton Incentives who Imprastructive should
LTP Submissions V		Page 31

## Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now ☐ Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: Henly Lake is irreportant to local prople. It is a local treasure (taonga) and persesents where we belong (turongawaewae). It needs to be raintoured of irreproced. How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. Visit the Council website ☐ Phone the Council ☐ Visit the Council's social media pages — e.g. Facebook or Instagram ☐ Email the Council ☐ Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Phone the Council ■ Log a service request online ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. ☐ Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? More the Submissions Volume 14 Page 32 ■ Weekly ☐ Monthly

	ed the Queen Street (	Customer Service Centre	e in the past 12 months?	
☐ More than once a week	☐ Weekly	☐ Monthly	Never	
Have you used the Council's after hou	urs service in the past	12 months?		
Yes	No		☐ Don't know	
Would you prefer to do more or less C	Council business online	e?		
More	Less	□ A	☐ About the same	
Do you have any other comments on customer services that you would like	how the Council delive the Council to conside	ers customer services no er in future?	ow? Or suggestions for	
Is there anything else you would like (attach separate pages if needed)	to say as part of you	r feedback on the 2024	1-34 Long Term Plan?	
(and renters) are	en is that m	any Masterton	ratepayes	
land water and	escheriencina pi	110. 11 1		
is not the time	for vanity	'projects.	· This	
is not the time	for vanity	projects.		
Focus roads to be to ask itself will safety of resident	for vanity	projects.		
Focus reads to be to ask itself will safety of resident roads).	on core inposition of early starts and visiter	l'astructure. Co endeture impro- s les pipes, a	mencel reads we health and lowers, lighting	
Focus roads to be to ask itself will safety of resident	on core inposition of early starts and visiter	l'astructure. Co endeture impro- s les pipes, a	mencel reads we health and lowers, lighting	



MASTERTON DISTRICT COUNCIL

**#4 758** 

#### COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, April 07, 2024 7:00:59 AM

 Last Modified:
 Sunday, April 07, 2024 7:07:42 AM

**Time Spent:** 00:06:43

IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required)

Postal address

Email

Phone

**Kevin Topham** 



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



#### Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

#### Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

#### Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

#### Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Yes

Do you support our proposed fees and charges for 2024/25?

Q18 Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

**Q20** 

Please tell us what you value and enjoy most about these lakes now:

Great asset which beautifies the town

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

**759** 

# Your details

Full name (required)	Denig Ann Towarck	
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
그림 얼마 하는 아이들이 얼마 아이들이 아이들이 아이들이 아이들이 아이들이 아니다.	on Wednesday 22 and Thursday 23 May 2024 for ave 5-10 minutes to present your feedback to elect	
Would you like to present your	views at the hearing?	
If yes, please make sure your co	ontact details in the previous section are correct so	we can get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	₩ No
About you		
	stand which sectors of the community are providing each. Your responses will not be made public with you the Council.	
What is your age range?		
What is your ethnicity? (you m	ay tick multiple boxes)	
What is your gender?		
Do you live with impairments/lo	ong-term health conditions or do you identify as tān	ıgata whaikaha/disabled?
	3	

# Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website <a href="www.mstn.govt.nz">www.mstn.govt.nz</a> or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big	g Decision 1: Town Hall, library and archive	
Tow	wn Hall (Consultation Document pages 13-18)	
T		e Town Hall and Municipal Buildings and build a new the Municipal Building façade, and expand Waiata House.
r	Alternative Option 1 – Demolish the Town Hall refurbish the existing Municipal Building includi Cost: \$49.9 million (noting high uncertainty).	and build a new Town Hall on the site; retain and ing façade; and retain Waiata House.
b	Alternative Option 2 — Demolish the Town Hall buildings; retain Waiata House and the leased Cost: \$3.57 million.	I and Municipal Building and do not replace these Queen Street office.
the I		Option 1 include provision and budget to retain st to do this is \$1.97 million. Do you want to keep
□ Y	Yes – keep the façade	No – do not keep the façade
Mas	sterton District Library and Wairarapa Archive	(Consultation Document pages 19-24)
е	The Council's Preferred Option – Upgrade and extension to include the Archive. Cost: \$10.75 million.	d expand the Library and consider in future a further
	Alternative Option 1 — Upgrade and expand th Cost: \$14.66 million.	e Library and include the Archive now.
	Alternative Option 2 — Complete essential Libr Cost: \$2.3 million.	ary repairs and maintenance only.
Big	Decision 2: Town centre improvements (C	Consultation Document pages 25-28)
in	The Council's Preferred Option – Complete es in the town centre. There would be no other im Cost: \$6.48 million	ssential work to improve water and roading infrastructure provements to Queen Street.
C	Alternative Option — Complete essential work centre, and redevelop the town centre to impro Cost: \$14.12 million.	to renew water and roading infrastructure in the town ve the 'look and feel' of that space.
Big I	Decision 3: Council Funding (Consultation I	Document pages 29-31)
	The Council's Preferred Option – Funding for contestable. Applications for this funding would	community groups and organisations would become be considered annually.
m	Alternative Option – Maintain existing Council mix of funding that is allocated via the Long-Ter contestable funding).	funding arrangements. (Note: there is currently a m Plan process and a smaller pool of annual

# Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	☐ Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	☐ Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	☐ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR
		Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

# Fees and charges (See proposed fees and charges on our website)

Do you support our proposed fees and charges for 2024/25?				
☑ Yes	□ No	☐ Don't know		

# Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? ☐ Invest in maintaining the lakes as they are now ☑ Explore a different look and feel in future if it would cost less □ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? M Phone the Council ☐ Visit the Council website ☐ Visit the Council's social media pages — e.g. Facebook or Instagram ☐ Email the Council ☑ Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often?: ☐ Log a service request online M Phone the Council ✓ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? ☐ Pay via the Council's website ☐ Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly ☐ More than once a week ☐ Weekly ☐ Never

How often, on average, have you v	visited the Queen Street (	Customer Service Centr	e in the past 12 months?
☐ More than once a week	☐ Weekly	☑ Monthly	☐ Never
Have you used the Council's after	hours service in the past	12 months?	
☐ Yes	☑ No		on't know
Would you prefer to do more or les	ss Council business online	e?	
☐ More	Less		
Do you have any other comments customer services that you would			ow? Or suggestions for
			1
Is there anything else you would (attach separate pages if needed)	like to say as part of you	ur feedback on the 202	4-34 Long Term Plan?
			$\sim$

MSTN.GOVT.NZ

@MastertonDC



 From:
 Bruce McCallum

 To:
 Submissions Sub

 Subject:
 Long Term Plan

**Date:** Thursday, 2 May 2024 6:10:43 pm

Our two companies strongly support the continued investment and support of Destination Wairarapa ON THE CURRENT BASIS. The suggestion of putting the functions carried on by Destination Wairarapa out for contestable funding is short sighted and would undermine the short, medium and long term financial viability of the organisation.

Bruce McCallum,

Director,

Touchstone Projects Ltd. T/as Cycling Tom Bike Shop,



**AND** 

Tikara Ltd. T/as Cycling Tom Bike Hire and Tours 13 Edwin Feist Place, Masterton.

#124 **761** 

# COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, April 21, 2024 6:51:01 PM

 Last Modified:
 Sunday, April 21, 2024 6:56:52 PM

**Time Spent:** 00:05:51

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required)

Email

Libby trafford

No

**Q2**Would you like to present your views at the hearing?If

yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

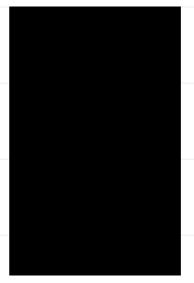
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

#### Yes - keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

Respondent skipped this question

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

Respondent skipped this question

# Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

#### Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

# Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

#### Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

#### Page 3: Fees and Charges

Q17

Do you support our proposed fees and charges for 2024/25?

Don't know

# **Q18** Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22** Respondent skipped this question When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Respondent skipped this question When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

**Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

**Q26** No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #84 **762** 

# COMPLETE

Collector: Test Link (Web Link)

 Started:
 Thursday, April 18, 2024 3:44:15 PM

 Last Modified:
 Thursday, April 18, 2024 4:21:48 PM

**Time Spent:** 00:37:32

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

# Q1

Your details

Full name (required)

Organisation (if applicable)

Postal address

Email

Phone

A L Trainor



Q2 Yes (in person)

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

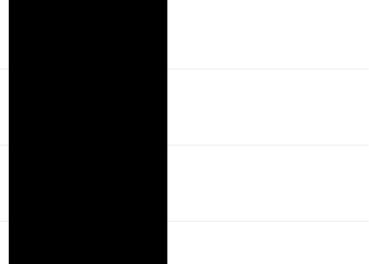
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

#### 09

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

# Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

# Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

#### 015

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

#### Q16

Service Area 5: Climate initiatives

Respondent skipped this question

#### Page 3: Fees and Charges

Q17 No

Do you support our proposed fees and charges for 2024/25?

#### Q18

#### Comments

You are all out of control & your ideas are one sided. When reading these multi-choice, it doesn't even give the option to simply Opt out completely to the projects you propose, by saying NO-- its nuts!

You need to simply STOP SPENDING!! Stop these projects & learn a great skill, learn to save.

If you require help in this area on how to save money, contact me, I am happy to help.

You are increasing rates falsely by 40% over the next 5 years. This is unacceptable with mortgages increasing, which will then be placed onto the renter, as well as the cost of living increasing & you honestly expect people to pay for your unexceptable sending activates, I'm sorry

but I don't think so councilors

Climate change is a lie, A total lie of untruths but you have a climate change multi-choice, where I can not even opt out of this madness & say NO to this spending.

You are complete fools on every level if you believe in climate change or electric cars etc. This is an WEF agenda of controlling the people, it has nothing to do with climate at all. Do your homework Councilors

# Page 4: Your thoughts to help shape our thinking

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

#### **Q20**

Q19

Please tell us what you value and enjoy most about these lakes now:

Lakes are nice but again is it that important when there are huge increases in cost of living & far more important things to worry about like good roads, infrastucture

#### **Q21**

When you need information about Council services, events or activities, what channel do you use most often?

Other - please specify: Online search

#### **Q22**

When you need to report a problem with a Council facility or service, what channel do you use most often?

Other - please specify:

I don't but would most likely make the decision on urgency, phone is emergency or email if not emergency

# Pay via the Council's website

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

#### **Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Your question on visiting the council in the last 12 months, NOTE there is no answer for Never,, why is this? Are you trying to sway these online results in a certain direction?

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#### Yes STOP SPENDING!!.

You all really need to take a very good look at who you are as people, you are the cause of many families & people problems financially, starting with un necessary rate increases which have massive knock on effects across the entire community. This is NOT your money to spend.

You are all out of control & your ideas are one sided. When reading these multi-choice, it doesn't even give the option to simply Opt out completely to the projects you propose, by saying NO-- its nuts!

You need to simply STOP SPENDING!! Stop these projects & learn a great skill, learn to save.

If you require help in this area on how to save money, contact me, I am happy to help.

You are increasing rates falsely by 40% over the next 5 years. This is unacceptable with mortgages increasing, which will then be placed onto the renter, as well as the cost of living increasing & you honestly expect people to pay for your unexceptable sending activates, I'm sorry

but I don't think so councilors

Climate change is a lie, A total lie of untruths but you have a climate change multi-choice, where I can not even opt out of this madness & say NO to this spending.

You are complete fools on every level if you believe in climate change or electric cars etc. This is an WEF agenda of controlling the people, it has nothing to do with climate at all

**#**593 **763** 

# COMPLETE

Collector: Test Link (Web Link)

**Started:** Monday, May 06, 2024 9:14:23 AM **Last Modified:** Monday, May 06, 2024 9:41:14 AM

**Time Spent:** 00:26:51

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required) Lyam Trainor

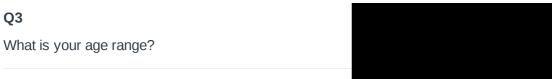
Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.



What is your ethnicity? You may tick multiple boxes.

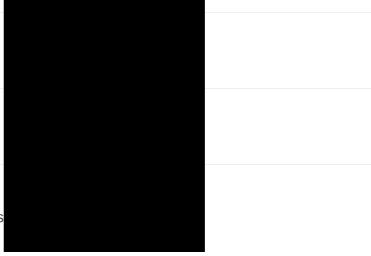
Q5

Q4

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

# Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

# Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Respondent skipped this question

# Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

# Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

# Q16

Service Area 5: Climate initiatives

Respondent skipped this question

#### Page 3: Fees and Charges

**Q17** 

No

Do you support our proposed fees and charges for 2024/25?

#### Comments

No you need to Stop increasing rates as this move increases peoples overall cost of living regarless oif you are a home owner or a renter. Stop Spending & learn to save your money before you spend.

This one tool, will teach you all in Council, that once you have saved money, you will be far less likely to spend it on stupid, un necessary things

#### Page 4: Your thoughts to help shape our thinking

#### Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

# **Q20**

Please tell us what you value and enjoy most about these lakes now:

Maintain them only or get the general public to help.

Working groups, people who want to do environmental tasks, even schools, students, young people & get them into working groups to help & save our hard earned money & teach them all at the same time.

#### Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Queen Street Customer Service Centre in person

#### **Q22**

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Phone the Council** 

# **Q23**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay via the Council's website

024

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Never

**Q25** 

Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months? Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

# **Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Always have a customer service via the phone, its vital for society to have human contact

#### **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Yes stop spending money.

There was no option to do nothing for this question

16. Service Area 5: Climate initiatives

My option would be "No do nothing""

#### IE: DO NOTHING ITS A HOAX

Climate change is a hoax , propagated by the Globalists & the WEF. Truly you Councilors cant be this stupid to not know this by now?

Its about control of our food, water, transportation, even the air we breath, that is also sprayed, cloud seeding, chem trails. Please don't be foiled by this PS & be the Masterful Council of NZ, & say no to promoting electric cars & stand up for the people & the next generations. People know the lie, we see it & start being the voice for everyone who are still lost & say no to Billy Gates & the monsters that walk along side him.

No

#248 **764** 

# COMPLETE

Collector: Test Link (Web Link)

Started: Tuesday, April 30, 2024 10:53:46 AM Last Modified: Tuesday, April 30, 2024 10:58:15 AM

**Time Spent:** 00:04:28

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

**Email** 

Q2

Q4

Q5

Q6

Your details

Full name (required) Emily Trotman

Postal address

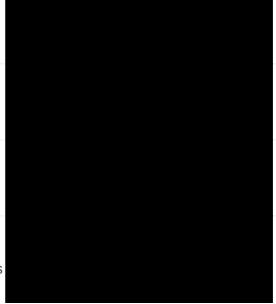
Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

#### Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

#### Yes - keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

# Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

#### Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

# Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

# Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

# Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services. events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months? **Q25** Never How often, on average, have you visited the Queen

Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #24 **765** 

# COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, April 11, 2024 5:17:15 PM Last Modified: Thursday, April 11, 2024 5:34:18 PM

**Time Spent:** 00:17:03

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

# Q1

Your details

Full name (required)

Postal address

Email

Phone

**Alison Trustrum-Rainey** 



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No

Q3

What is your age range?

Q4

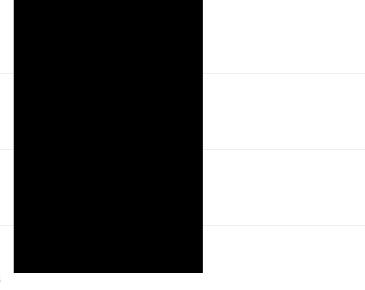
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

### Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

# Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Respondent skipped this question

#### Q14

Service Area 3: Regional Positive Ageing facilitation

Respondent skipped this question

#### **Q15**

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Page 62

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

#### Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19 Don't know

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

#### **Q20**

Please tell us what you value and enjoy most about these lakes now:

Are new to the district and have only visited the lakes once. Not inclined to return. Its not attractive for walking.

#### Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22

Other - please specify:

havn;t had a need to do so yet but used the WCC Fixit app when we lived there. Would probably use online or email as first port of call.

When you need to report a problem with a Council facility or service, what channel do you use most often?

#### **Q23**

Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Respondent skipped this question

Q25

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26

No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

#### **Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Your options didn't allow me to note we visited the service centre once in the last 12 months. Not never and not monthly.

# **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

As long as you keep debt limits below the 175% you should be progressing what you can to ensure attraction of the district for development and to new ratepayers. this will enable more economic prosperity and further distribution of the rating revenue.

**#121 766** 

# COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, April 21, 2024 5:20:28 PM

 Last Modified:
 Sunday, April 21, 2024 5:37:08 PM

**Time Spent:** 00:16:40

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required)

Postal address

Email

Phone

**Noeline Turley** 



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

# Q4

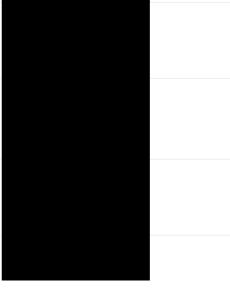
What is your ethnicity? You may tick multiple boxes.

# Q5

What is your gender?

# Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



# Page 2: Your Thoughts on the Big Decisions

#### Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

# Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

# Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

#### Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

# Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

# Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

# Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Comments Parking infringement could be more. A deterent could be \$100.00 Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: Enjoy the great outdoors **Q21** Visit the Queen Street Customer Service Centre in person When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay in person at the Queen Street Customer Service Centre When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Monthly How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

# **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Unlike Carterton we have facilities eg Copthorne, which also has accommodations, Rathkeale Auditorium, Genesis Recreation Centre, my preference is putting money into making our lives easier.

Council Office in Queen st attracts alot of foot traffic thus helping small businesses to stay afloat.

#331 767

# COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, May 02, 2024 1:56:25 PM **Last Modified:** Thursday, May 02, 2024 2:07:19 PM

**Time Spent:** 00:10:54

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required) Jo-anne Twiggins

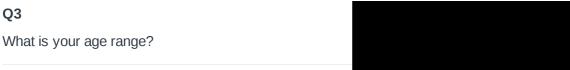
Postal address

Email

Phone

Q2 No

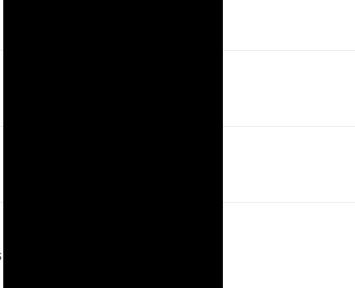
Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.



Q4 What is your ethnicity? You may tick multiple boxes.

Q5 What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

# Q7

Q6

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 - Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

# Q12

Service Area 1: Wairarapa Economic Development Strategy

**Alternative Option - Maintain funding** 

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

#### Q14

Service Area 3: Regional Positive Ageing facilitation

**Alternative Option - Maintain funding** 

# Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

# Q16

Service Area 5: Climate initiatives

Respondent skipped this question

#### Page 3: Fees and Charges

**Q17** 

Don't know

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

# Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

# **Q20**

Please tell us what you value and enjoy most about these lakes now:

He key lake is an asset to the "look and "feel" if the community so kai tian what we already have.

# Q21

When you need information about Council services, events or activities, what channel do you use most often?

Other - please specify:

None. Facebook community lets us know. Council website is clunky and difficult to find. Old fashioned as well.

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23** 

Pay via the Council's website

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24

Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

**Q25** 

Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

**Q26** 

No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

# **Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

I access council information once or twice a year. That options wasn't available in question 24

# **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Please stop the relentless banter that we "need" a town hall when there are various other options for "dance shows", concerts and meetings. Perhaps invest in the Wairarapa College auditorium to make it more suitable for larger shows or events. It is an unnecessary expense when Carterton has an underused events centre and we have options such as Wairarapa College, Equippers church hall, smaller school halls, the library portacoms for smaller meetings... the list could go on. Even the Bruce Mason Theatre in Auckland in the north shore is underused and their population is huge, masterton population is so small in comparison to carry this burden of debt.

#120 **768** 

# COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, April 21, 2024 2:21:39 PM

 Last Modified:
 Sunday, April 21, 2024 3:47:12 PM

**Time Spent:** 01:25:32

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

Your details

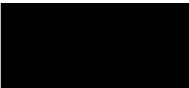
Full name (required)

Postal address

Email

Phone

**Sherryl Turley** 



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

# Q4

What is your ethnicity? You may tick multiple boxes.

# Q5

What is your gender?

# Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



# Page 2: Your Thoughts on the Big Decisions

## Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

# Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

## Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

# Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

# Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

## Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

# Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

## 016

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

Page 3: Fees and Charges

# Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Comments Parking infringement could be more Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: I enjoy walking around lakes **Q21** Visit the Queen Street Customer Service Centre in person When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay in person at the Queen Street Customer Service Centre When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Monthly How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 Don't know

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

# **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Weve have survived without a Town Hall All these years let's put our money into making lives easier for us all at this time. Also keeping council office in main Centre is a good thing for the town as we get alot more foot traffic for business's which we need at this time.

#81 **769** 

# COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, April 18, 2024 1:58:15 PM Last Modified: Thursday, April 18, 2024 2:22:54 PM

**Time Spent:** 00:24:39

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

Your details

Full name (required)

Postal address

Email

Phone

Suzanne Van Der Jagt



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

## Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

## Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

# Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

# Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

## Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

# Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

## 016

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

# Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: I really enjoy the water, walking around the lake and groups using the lake. It is really an asset for the community. I would hate to see it go but see the area improved some how. I beleive Henley lake is essential to the well being of Masterton residents. I am amazed at how many people use this area daily. But I am open to suggestions on how it can be improved. Q21 Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22** Log a service request online When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission **#**49 **770** 

# COMPLETE

Collector: Test Link (Web Link)

 Started:
 Tuesday, April 16, 2024 1:50:17 PM

 Last Modified:
 Tuesday, April 16, 2024 1:59:29 PM

**Time Spent:** 00:09:11

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

Your details

Full name (required)

Postal address

Email

Phone

**Kelly Vatselias** 



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

# Q4

What is your ethnicity? You may tick multiple boxes.

# Q5

What is your gender?

# Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



# Page 2: Your Thoughts on the Big Decisions

# Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

## Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

## Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

# Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

# Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

## Q14

Service Area 3: Regional Positive Ageing facilitation

**Alternative Option - Maintain funding** 

# Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

## Q16

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

## Page 3: Fees and Charges

**Q17** 

Yes

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

# Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

# **Q20**

Please tell us what you value and enjoy most about these lakes now:

Respondent skipped this question

**Q21** 

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council website

**Q22** 

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Email the Council** 

**Q23** 

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay by automatic payment or direct debit

Q24

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Monthly

**Q25** 

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Never

**Q26** 

Have you used the Council's after hours service in the past 12 months?

No

# Q27 About the same

Would you prefer to do more or less Council business online?

# Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

**Q29** 

Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

No

#393 771

# COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, May 02, 2024 9:58:11 PM Last Modified: Thursday, May 02, 2024 10:13:50 PM

**Time Spent:** 00:15:38

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

**Email** 

**O**3

Your details

Full name (required) Jacob Verbeek

Postal address

**Q2**Would you like to present your views at the hearing?If

yes, please make sure your contact details in the previous section are correct so we can get in touch.

What is your age range?

Q4
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Q6

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

## No - do not keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

## Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

## Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

# Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

# Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

## Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

# Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

# Q16

Service Area 5: Climate initiatives

Respondent skipped this question

## Page 3: Fees and Charges

Q17

Do you support our proposed fees and charges for 2024/25?

Don't know

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

# Q19

Explore a different look and feel in future if it would cost less

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

# **Q20**

Please tell us what you value and enjoy most about these lakes now:

I enjoy the green space and water body so close to town. It's easily accessible and a nice escape from the urban environment.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay via the Council's website

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

# **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

With the cost of living increase and associated high inflation, the Council needs to trim any unnecessary spending and not borrow more or increase the rates burden on ratepayers.

From: Micheale Duguid
To: Submissions Sub
Subject: Fab Lab/makerspace

**Date:** Friday, 3 May 2024 1:20:05 pm

## Hi there!

I just wanted to make a submission to ask Masterton council to please consider including and continuing to fund fab Lab when you are expanding the library!

It is such an incredible space of learning and super beneficial to the wider community.

With a tech focused world and continuous growth in that sector it is important to ensure everyone has access to materials and knowledge that will help them create cool things and grow minds young and old alike!

Continuing to fund this service could mean the next big inventor or piece of tech design was created due to the opportunities Fab Lab had to offer them! How cool would it be to say that Masterton city council funded a project that allowed a creator to create the next big technological advancement ?!

I appreciate you taking the time to read my email and hope to see Fab Lab funded and a part of the Masterson community for many years to come.

Regards, Micheale Vermunt

LTP Submissions Volume 14 Page 89

#578 **773** 

# COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, May 05, 2024 8:05:40 AM

 Last Modified:
 Sunday, May 05, 2024 9:02:16 AM

**Time Spent:** 00:56:36

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

Your details

Full name (required) Cheryl Vickerman

Postal address

Email

Phone

Q4

Q2 No

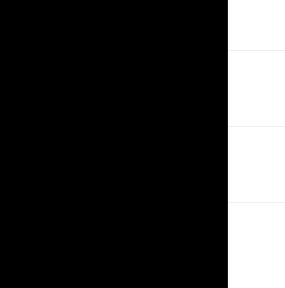
Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

**Q5**What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Q6

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

# Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

## Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

## Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

## Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

# Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

## Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

## 016

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

## Q18

#### Comments

All the building fees are excessive! No wonder people do work without letting you know. Building costs so much already, the fees just put people off. Absolutely ridiculous for transportable dwellings with the current housing shortage. Inspection fees also astronomical. Reserves contribution for rural properties is a rip off. We do our own water, sewerage and rubbish. The only contribution the council makes for us is roads which are charged separately. Cemetery charges are excessive. Rental charges for the library have really annoyed me, I borrow a lot of books and have stopped borrowing hot picks due to the increased charges as I only take a week to read a book; it may seem petty but it should be recalculated to \$1 per week (which I would be happy to pay) - now I just wait for the charges to come off then borrow so the library gets no fees! P821: or any other white line crossed is stupid given the insufficient width of parking spaces, especially if someone has parked near to one's car on the drivers side. Sometimes you can't help being on the line. Green waste should be free to dump, council is making money anyway out of the compost made from it. A BIG PROBLEM is people having to dump items that should be recycled, as is done in other areas of the country. We should employ someone to run a recycle depot as too much is going to landfill. I spoke to Lynn Patterson about this when she was mayor and she promised it was coming ... WHEN???????? E waste should be recycled at no charge, why do you think we see it all dumped on our rural roads?

Page 4: Your thoughts to help shape our thinking

# Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

# Q20

Please tell us what you value and enjoy most about these lakes now:

I walk around Henley lake most weeks and take visitors there. A big draw card for visitors to Masterton is Queen Elizabeth park and lake, this should be kept at all costs, the improvements done over the last couple of years have been great. DO NOT GET RID OF THEM OR FILL THEM IN.

## **Q21**

When you need information about Council services, events or activities, what channel do you use most often?

Other - please specify:

A lot of people do not use computers and prefer face to face encounters

O22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

# Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 Less

Would you prefer to do more or less Council business online?

# **Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Some council staff and contractors are openly opposed coming to the Wairarapa when in discussion with them

# **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#621 **774** 

# COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, May 05, 2024 6:22:57 PM

 Last Modified:
 Sunday, May 05, 2024 6:32:17 PM

**Time Spent:** 00:09:20

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

Your details

Full name (required)

Postal address

Email

Phone

**Glynis Vickerman** 



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3

What is your age range?

Q4

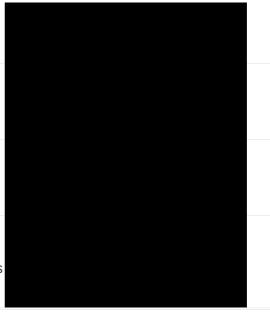
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

## Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

## Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

## Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

## Q13

Service Area 2: Regional Walking and Cycling facilitation

**Alternative Option - Maintain funding** 

# Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

## Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

## 016

Service Area 5: Climate initiatives

Alternative Option 2 - Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

## Page 3: Fees and Charges

Q17

No

Do you support our proposed fees and charges for 2024/25?

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

# Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

# **Q20**

Please tell us what you value and enjoy most about these lakes now:

Walking, taking visitors to the boats, taking dog for a walk or just sitting. Taking grandchildren to the train.

# **Q21**

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Queen Street Customer Service Centre in person

### **O22**

Visit the Queen Street Customer Service Centre

When you need to report a problem with a Council facility or service, what channel do you use most often?

# **Q23**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay in person at the Queen Street Customer Service Centre

## **Q24**

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly

# **Q25**

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Monthly

# **Q26**

No

Have you used the Council's after hours service in the past 12 months?

# Q27 About the same

Would you prefer to do more or less Council business online?

# Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Respondent skipped this question

Q29
Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click

Done below to complete your submission

**#**454 **775** 

# COMPLETE

Collector: Test Link (Web Link)

 Started:
 Friday, May 03, 2024 1:30:27 PM

 Last Modified:
 Friday, May 03, 2024 1:40:17 PM

**Time Spent:** 00:09:50

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

Your details

Full name (required) Georgie Vincent

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

# Q3 What is your age range?

# Q4

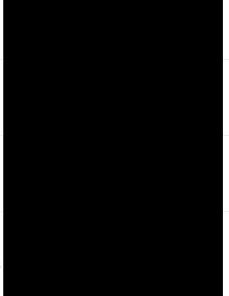
What is your ethnicity? You may tick multiple boxes.

# Q5

What is your gender?

# Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

## Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

## No - do not keep the façade

# Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

## Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

## Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

## Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

## Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

# Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

## Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

## **Q16**

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

# Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: Walkways and place to go for visitors to the town **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

# **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Savings could be made by reducing the extras that council staff receive, including the extra week leave per year. The council is an attractive employer in the town (increasingly so in this economic environment), it should not need to offer extra incentives to get employees.

#232 **776** 

# COMPLETE

Collector: Test Link (Web Link)

Started: Saturday, April 27, 2024 11:51:00 AM Last Modified: Saturday, April 27, 2024 12:06:33 PM

Time Spent: 00:15:33 IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

# Q1

Your details

Full name (required)

Organisation (if applicable)

Postal address

Email

Phone



No

Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.



Q3

What is your age range?

Q4

What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

## **Q8**

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes – keep the façade

## 09

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

## Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

# Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

## Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

# Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

# Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

## Q15

Service Area 4: Welcoming Communities facilitation

Alternative Option - Provide Council funding of \$55K per year from 2025/26 when external funding expires

## Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

# Page 3: Fees and Charges

Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

Q18

Comments

don't stop funding the fablab

Page 4: Your thoughts to help shape our thinking

Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

**Q20** 

Please tell us what you value and enjoy most about these lakes now:

don't stop funding the fablab

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 Don't know

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

# **Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

don't stop funding the fablab

# **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

don't stop funding the fablab

#648

# COMPLETE

Collector: Test Link (Web Link)

Started: Sunday, May 05, 2024 8:44:22 PM **Last Modified:** Sunday, May 05, 2024 9:17:13 PM

00:32:50 **Time Spent:** 

IP Address:

# Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

# Q1

Your details

Full name (required) Jillian B von Keisenberg

Postal address

Email

Phone

Q2

Q4

Q5

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3 What is your age range?

No

What is your ethnicity? You may tick multiple boxes.



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

# Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

## Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

## Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

## Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

## Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

## Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

# Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

## **Q15**

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

## Page 3: Fees and Charges

Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

# Q18

Comments

Not viewed

Page 4: Your thoughts to help shape our thinking

#### Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel

in the future if it would cost less?

# **Q20**

Please tell us what you value and enjoy most about these lakes now:

Flora and fauna, education, walking and cycling trails, accessibility, sporting activities such as waka ana, family friendly. The lakes and surroundings are highly valued, appreciated and important for the Masterton community and our visitors.

#### **Q21** Visit the Queen Street Customer Service Centre in person

When you need information about Council services, events or activities, what channel do you use most often?

022 Visit the Queen Street Customer Service Centre

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23** Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

#### **Q24**

Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

**Q25** 

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

**Q26** 

No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

#### **Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

person to person communication via visits to the council customer service desk are preferred and used regularly when required or interested.

#### **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I would like to congratulate MDC Decision makers on the accessible well set out clear and concise consultation booklet and on the inclusive way they have carried out the consultation in the community - Thank you.

The Town Hall decision is not easy, rates rise a challenge and demolition was on the cards for my big tick - however common sense for a community hub to be built for the future won out in the end - I trust there will be a very adequate stage and dressing room areas for visitors -and therefore we will be able to welcome NZSO and Royal NZ Ballet to name just two big attractions, to our town.

#314 **778** 

#### COMPLETE

Collector: Test Link (Web Link)

Started: Wednesday, May 01, 2024 6:11:52 PM Last Modified: Wednesday, May 01, 2024 6:20:11 PM

**Time Spent:** 00:08:19

IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required) Elizabeth Mary Waddington

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

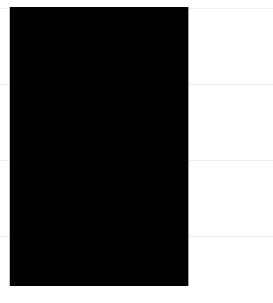
Q4
What is your ethnicity? You may tick multiple boxes.

What is your gender?

Q5

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

#### Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

#### Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

#### Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

#### Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

#### Page 3: Fees and Charges

Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

#### Q18

Comments

There are a lot of them!

Far too much red tape. Can we not reduce all these fees and charges?

#### Page 4: Your thoughts to help shape our thinking

#### Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

#### **Q20**

Please tell us what you value and enjoy most about these lakes now:

They are the most attractive parts of Masterton. Bodies of water are calming and important for human welfare.

#### Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Email the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

#### Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

#### **Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Still waiting on a dog poo bin near the water fountain, next to the Manuka Reserve. This is a very popular dog walking area. It would be sensible to move the bin from Manuka/Tankersley corner up the road. In the meantime I monitor the bin that is in place. An unauthorised community service!!

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

**779** 

## Your details

Full name (required)	Petro	Wagner	
Organisation (if applicable)			
Postal address			
Phone		Email	
Hearing			
	will have 5-10 minu	ay 22 and Thursday 23 May 2024 for ites to present your feedback to ele	
Would you like to present	your views at the	hearing?	
If yes, please make sure yo	our contact details	in the previous section are correct s	so we can get in touch.
☐ Yes (in person)		Yes (via Microsoft Teams)	□ No
About you			
	approach. Your res	ectors of the community are providi ponses will not be made public with	
What is your age range?			
What is your ethnicity? (yo	ou may tick multip	le boxes)	
What is your gender?			
Do you live with impajrmen	nts/long-term healt	th conditions or do you identify as ta	ingata whaikaha/disabled?

### Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website <a href="www.mstn.govt.nz">www.mstn.govt.nz</a> or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Bi	g Decision 1: Town Hall, library and archive
То	own Hall (Consultation Document pages 13-18)
	The Council's Preferred Option — Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House Cost: \$42.6 million.
	Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9 million (noting high uncertainty).
Ø	Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office.  Cost: \$3.57 million.
the	ne Council's Preferred Option and Alternative Option 1 include provision and budget to retain e Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep e façade?
	Yes – keep the façade No – do not keep the façade
Ma	asterton District Library and Wairarapa Archive (Consultation Document pages 19-24)
	The Council's Preferred Option — Upgrade and expand the Library and consider in future a further extension to include the Archive.  Cost: \$10.75 million.
	Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66 million.
	Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost: \$2.3 million.
Big	g Decision 2: Town centre improvements (Consultation Document pages 25-28)
\(\omega'\)	The Council's Preferred Option – Complete essential work to improve water and roading infrastructure in the town centre. There would be no other improvements to Queen Street.  Cost: \$6.48 million
	Alternative Option – Complete essential work to renew water and roading infrastructure in the town centre, and redevelop the town centre to improve the 'look and feel' of that space.  Cost: \$14.12 million.
Biç	pecision 3: Council Funding (Consultation Document pages 29-31)
	The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.
	Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

#### Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	☐ Cease funding for this (annual saving of \$35K)	Maintain funding
3: Regional Positive Ageing facilitation	☐ Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<ul> <li>□ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund</li> <li>○ OR</li> <li>□ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K</li> </ul>
/	<b>rges</b> (See proposed <u>fees and changes</u> sed fees and charges for 2024/25? ☐ No	rges on our website)  □ Don't know

## Your thoughts to help shape our thinking

Henley Lake and Lake of Remembr	ance (Consultation	Document page 42)	
Would you prefer the Council to invest and feel in the future if it would cost les		kes as they are now or e	xplore a different look
Invest in maintaining the lakes as the	ey are now		
☐ Explore a different look and feel in f	uture if it would cos	t less	
☐ Don't know			
Please tell us what you value and enjoy	most about these I	akes now:	
- the waterbid - the walking - the beaches peaceful	vols g trails s to sit a scenery	:/ways red erejo;	i Hee
How we deliver customer services of these questions will help inform a review When you need information about Cour most often?  Visit the Council website	ew of how we delive	r our customer services. s or activities, what chann	nel do you use e the Council
☐ Visit the Council's social media page	as – a a Facebook	or Instagram	the Council
	100 T		the Council
☐ Visit the Queen Street Customer Serv	ice Centre in person		
Other – please specify			
When you need to report a problem wit  Log a service request online	h a Council facility o		do you use most often?: e the Council
☐ Visit the Queen Street Customer Serv	ice Centre	Email	the Council
☐ Other – please specify			
When you need to pay your rates or pay etc), what channel do you use most often		il service (e.g. dog regist	ration, consent fees,
☐ Pay via the Council's website	☐ Pay in persor	n at the Queen Street Cu	stomer Service Centre
Pay by automatic payment or direct of	debit		
How often, on average, have you acces Street Customer Service Centre in the p		n the Council's website of	or contacted the Queen
☐ More than once a week	☐ Weekly	☐ Monthly	☐ Never

How often, on average, have you v	risited the Queen Street (	Customer Service Centre	e in the past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	☑ Never
Have you used the Council's after	hours service in the past	12 months?	
☐ Yes	☑ No		on't know
Woyld you prefer to do more or les	ss Council business online	9?	
More	Less		
Do you have any other comments customer services that you would	on how the Council delive	ers customer services no er in future?	ow? Or suggestions for
The former services that you would the former services that you would be remised in single former services. It is single former services that is single former services. It is single former services that you would service that is single former services that you would service			

MSTN.GOVT.NZ

@MastertonDC



**780** 



1 May 2024

Submission to the Masterton District Council, "MDC", Long-Term Plan, "LTP" from Wairarapa Bush Rugby Union, "WBRU".

Firstly, we would like to thank the Mayor, Councillors and MDC staff for their time with our workshop and presentation in 2023.

Attached is the presentation tabled at the 2023 MDC workshop. The fundamentals of the presentation remain the same.

As there is some time to work through the replacement of the turf in 2027, we submit that from 2026/27 sufficient capital is provided in the LTP for the upgrade of the turf, changing rooms and grandstand. The project will also need to include the completion of any earthquake strengthening and our 2023 presentation did not include any provision for this work.

WBRU is willing to work closely with MDC over the next two-years to project manage as we did in stage one (\$2,259M), and wish to retain the importance of a multi-sports facility once all parties have agreed on the design costs, investment, and a new term of lease, (the proposal is for a term of 33-years). We advised both the Marist Rugby and Sports Association, and the Marist Rugby Club would need to be consulted to any new lease agreements.

We have summarised some key talking points from our original presentation:

- 1. If the turf returns to grass, the ability to be multi-purpose would be diminished.
- 2. There is new technology regarding artificial turfs. We have attached communications from the newly approved installation of an artificial turf in the Waikato.
- The grandstand was designed for men and needs to be redesigned to cater for women.
   No estimate of the upgrade has been sourced however, once the cost of the earthquake strengthening is obtained, we should be able to determine what can and cannot be done.
- 4. There is sufficient available land to improve carparking and accessibility for the public, surrounding businesses, and other sports clubs in proximity.
- 5. For the first 4 months of 2024, the turf has been able to host clubs who have been unable to utilise their own grounds due to the adverse weather conditions. A summary of use from January to April 2024 is attached.
- 6. WBRU has invested approximately \$70,000 in the park to restore the lights, turf, and repay the WMSST debt since WMSST was wound up in December 2022.

We understand there is a provision in the LTP for a sports and facility review to commence sometime during 2024/25. WBRU will support and contribute into the review.



We thank you for your time and look forward to engaging with the key members of the Masterton District Council over the next 12-18 months.

Tony Hargood

**Chief Executive** 

Wairarapa Bush Rugby Union

#### Turf Utilisation from 1 January 2024 to 30 April 2024 as per Bookings

Code	January (Hours)	February (Hours)	March (Hours)	April (Hours)	Total (Hours)
Football					
Douglas Villa	6.0	18.5	16.5	13.5	54.5
Masterton Football	0.0	6.0	6.0	0.0	12.0
Wairarapa College	0.0	2.5	1.5	1.5	5.5
Greytown Football	0.0	0.0	6.0	3.0	9.0
Capital Football	0.0	0.0	0.0	5.5	5.5
Total Football	6.0	27.0	30.0	23.5	86.5
Rugby					
WBRU	0.0	0.0	10.0	9.5	19.5
Pioneer Rugby*	0.0	6.0	10.0	0.0	16.0
Sec Schools RIPPA (Girls – Day Comp)	0.0	0.0	6.0	0.0	6.0
Marist Rugby	0.0	0.0	4.0	0.0	4.0
MIS (Sevens – Day Comp)	0.0	0.0	3.5	0.0	3.5
Total Rugby	0.0	6.0	33.5	9.5	49.0
Total Bookings	6.00	33.0	63.5	33.0	135.5

<sup>\*</sup>Pioneer was able to return to Jean Street for trainings and games in April, while Douglas Villa continues to use the Park for trainings and home games.



#### **Hamilton Marist**

Hamiliton Marist project was modelled over a 30-year period for Artificial vs Sand Carpet vs Soil.

A Hybrid field was discounted as a Hybrid is very specialised and more expensive to build and maintain.

Over a 30-year window the artificial turf per hour of play was cheaper than those used for a soil and sand carpet. Lights for the ground was a key part of the decision-making process.

Reservations on a cork based artificial turf was put to bed once a key funder and Blair Currie from Hamilton Marist visited 6 sites in Sydney where there were multiple grounds with the newer technology. Concerns on player welfare and burns were put to bed after talking to senior players from Randwick/ Eastern Suburb Rugby Club and the Sydney Swans who all train and play on this surface.

Water usage on sand carpet was a big turn off. Waikato stadium currently uses 1mil litres of water per 6-month dry season to keep it alive.

The cost for the Hamilton Marist project was \$2.05mil including Resource and Building consent fees.

#### Project costs

Turf	\$1,260,000
Lights	\$236,000
Earthworks	\$300,000
Fees, surrounds and miscellaneous	\$254,000
Total	\$2,050,000





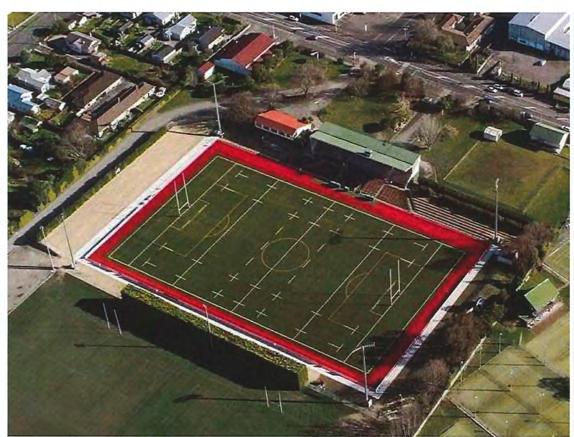
If you live in Hamilton or the wider Waikato Region, you may have wondered what is going on at Hamilton Marist, at Marist Park in Hamilton. They are developing the regions first artificial surface suitable for rugby, football, and multiple other sporting codes.

Demand for playing fields has been increasing across the region as the result of many factors. These include general participation growth, season extensions, and increased variety in delivery approaches and sports using the same field platforms. In response, local authorities, regional sporting organisations, local clubs and schools are recognising the needs for enhanced sports field quantities and qualities to ensure that the regional field supply can continue to match regional demand. No longer is the sporting community prepared to put up with sports fields that are closed for weeks in a row - instead, they are asking for a sports field surfaces that can be played upon in any weather and provides a quality experience.

A recent sub-regional study undertaken by consultancy group Visitor Solutions across Hamilton and Waipa highlighted parks across several location being susceptible to weather related events largely due to underlying soil conditions, placing significant stress on the soil field network making it extremely difficult to establish and maintain good quality surfaces without significant investment.

Artificial turf is an innovative solution to meet the needs of our community and overcome challenges related to surface quality. Well done Hamilton Marist and supporting funders in progressing a solution to overcoming participation barriers.

From Sport Waikato Website





# MEMORIAL PARK:

STAGE ONE: COMPLETED

STAGE TWO: FACILITIES AND SPACES

# STAGE ONE: COMPLETED, TURF, LIGHTS AND DRAINAGE

Infrastructure	Cost	Notes
Stadium Lights	651,845	Life span 50 years
Drainage, Base and Surroundings*	918,866	
Artificial Surface	440,520	Life span 10 to 12 years
Shock Pad	200,000	Life span 24 years
Transformer	48,033	Owned by Powerco- services Tennis
Total Cost (As Audited)	2,259,264	70% of assets have a lifespan exceeding 40 years

Funded By	Investment	Notes
Lotteries	750,000	
Trust House	560,000	
Masterton District Council	500,000	Additional costs incurred to replace sewerage pipes
Masterton Trust Lands Trust	50,000	
Eastern & Central Trust	120,000	
Wairarapa Bush Rugby Union	100,000	WBRU provided the project management free of charge
Wairarapa United FC	50,000	
WBS Loan (Guaranteed by MDC)	100,000	Term 10 Years, Rugby settled debt in 2022 \$30,600
Total (As Audited)	2,230,000	

Funding Deficit (As Audited)	29,264	Funded by Cashflow and Donations in 2015
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## STAGE ONE SUMMARY

BUILT ON TIME AND ON BUDGET

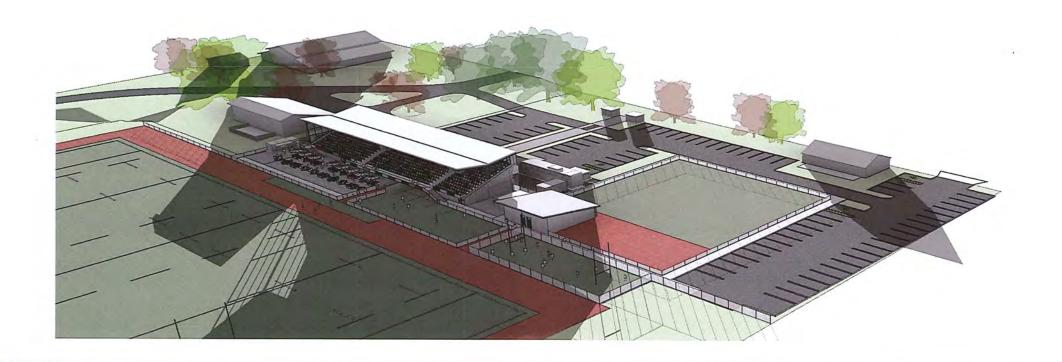
DEBT FREE - THREE YEARS AHEAD OF SCHEDULE

DELIVERED THE UPLIFT IN USAGE

PROVIDED THE FLEXIBILITY TO PLAY GAMES TO MEET THE CHANGES IN SOCIETY

Wairarapa Bush Investment from 1 December 2022		
Repaid the Trust's WBS Loan (Released MDC as Guarantor)	\$31,000	
Increased maintenance to the required standard	\$10,000	
Recertified field to FIFA standard (Lapsed in 2019)	\$2,500	
Recertified field to World Rugby Standard	\$2,500	
Upgrade lights and replace damaged bulbs	\$20,000	
Wairarapa Bush Committed Spend		

Design Concept.
3D Exterior Overview NE

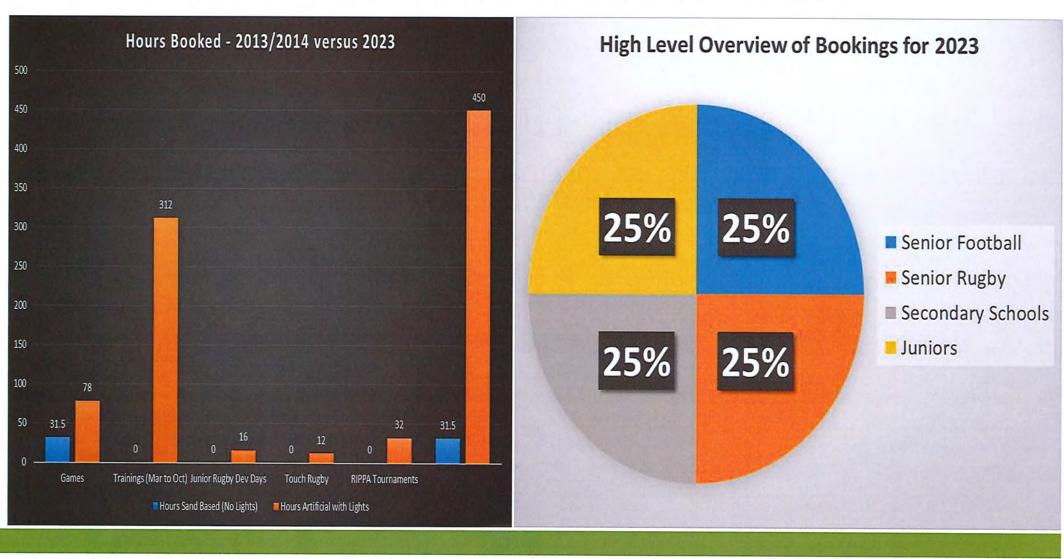


Investment and Development	Purpose	
Upgrade Changing Rooms	Meet minimum standards. (Refer Standards for Facilities Booklet)	
	Provide facilities for women (2 additional unisex changing rooms)	
Upgrade Toilets	Meet minimum standards.	
	Provide Unisex toilets.	
	Approximately 20 unisex toilets are required to meet crowd sizes of 1,000. Club Finals 3,000-4,000	
Seating Grandstand	Replace wooden benches with bucket seats	
Landscape Front of Grandstand	Current bleaches are degrading the grandstand's concrete base with water leaking into rooms on the eastern side.	
	Create a low cost modern and open space for spectators.	
Carparking	Increase car parking spaces for Memorial Park, Tennis and Harlequin Theatre.	
	Improve traffic flows and reduce flooding from the stream.	
Family Playground	Provide an interact family playground space. (NZ's first sport themed playground)	
Convert Bowling Green	Recycle artificial turf to provide warm up areas and a mini ground for junio football and rugby. Low level lighting required.	
Medical Room and Ambulance Space	No formal medical space at the Park when events are held.	
Referees Rooms	Upgrade referee rooms to provide for both men and women.	

## **KEY DATA: USAGE AND PERFORMANCE**

(ALL DATA IS BASED ON CURRENT BOOKINGS BUT MAY VARY DURING 2023)

# TOTAL HOURS BOOKED FOR 2023 VERSUS 2013/14



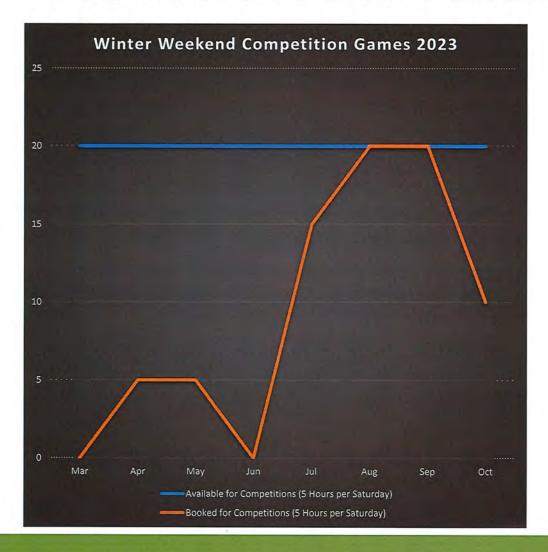
## TOTAL HOURS BOOKED FOR 2023



High Demand Monday to Friday, 4pm to 9pm.

Winter months on week nights are at 84% capacity.

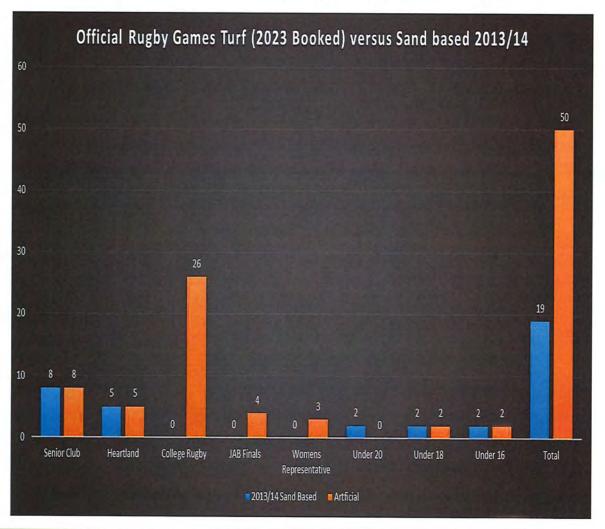
## TOTAL HOURS BOOKED FOR 2023



100% of all competition games booked are Rugby.
46% of capacity booked.

Spectators numbers will be between 15,000 to 20,000 through this period.

## COMPETITION GAMES BOOKED FOR 2023 VERSUS 2013/14



# 250% increase in National and Regional Games since 2014



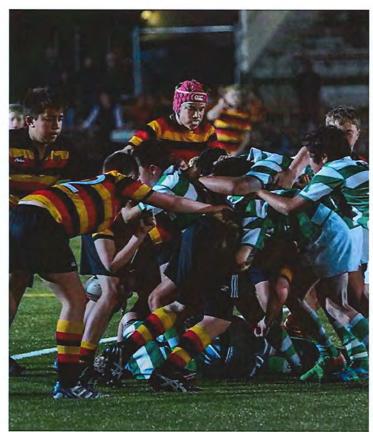
# THE IMPACT OF WBRU'S INVESTMENT INTO SOCIAL MEDIA FOR THE REGION

## **SURFACE REPLACEMENT 2027**

Surface	Replacement Cost	Replacement Cost based on Whole of Life Model	Usage Per Week	Maintenance Cost - Medium	Budget Purposes 2027
Artificial			20-70 hours		
Hybrid			25-35 hours		
Sand-based			4-24 hours		
Soil-based			4-14 hours		

<sup>\*</sup> New drainage and base systems would need to be constructed

Refer Sports NZ Field Guide for in-depth analysis. Consideration is required for inflationary costs.







# WHAT DOES A 33 TERM LEASE TERM LOOK LIKE FOR WBRU AND MDC?

## **APPENDICES**

A HISTORY OF THE PARK - G WINTERS

SILVERWOOD DESIGNS FOR PARK

SILVERWOOD DESIGN FOR GRANDSTAND

SPORTS NZ FIELD GUIDE

NATIONAL STANDARDS FOR CHANGING ROOMS

#567 **781** 

#### COMPLETE

Collector: Test Link (Web Link)

Started: Saturday, May 04, 2024 6:48:31 PM Last Modified: Saturday, May 04, 2024 6:51:59 PM

**Time Spent:** 00:03:28

IP Address: 222.152.253.173

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Email

**Q4** 

Q5

Q6

Your details

Full name (required) Amber Arkell

Organisation (if applicable) Wairarapa Cancer Society

Postal address 37 Te Ore Ore Rd, Masterton

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

Q7 Respondent skipped this question

1/4

LTP Submissions Volume 14

Page 139

08	3
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Respondent skipped this question

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Respondent skipped this question

Q10

Town centre improvements (Consultation Document pages 25-28)

Respondent skipped this question

011

Council Funding (Consultation Document pages 29-31)

Respondent skipped this question

Q12

Service Area 1: Wairarapa Economic Development Strategy

Respondent skipped this question

Q13

Service Area 2: Regional Walking and Cycling facilitation

Respondent skipped this question

Q14

Service Area 3: Regional Positive Ageing facilitation

Respondent skipped this question

Q15

Service Area 4: Welcoming Communities facilitation

Respondent skipped this question

Q16

Service Area 5: Climate initiatives

Respondent skipped this question

Page 3: Fees and Charges

Q17

Respondent skipped this question

Do you support our proposed fees and charges for

2024/25?

Q18

Respondent skipped this question

Comments

#### Q19

Respondent skipped this question

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

**Q21** 

Respondent skipped this question

When you need information about Council services, events or activities, what channel do you use most often?

**Q22** 

Respondent skipped this question

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23** 

Respondent skipped this question

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Q24** 

Respondent skipped this question

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25

Respondent skipped this question

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

**Q26** 

Respondent skipped this question

Have you used the Council's after hours service in the past 12 months?

**Q27** 

Respondent skipped this question

Would you prefer to do more or less Council business online?

#### **Q28**

Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

#### **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

Dear Masterton District Council,

My name is Amber Arkell, and I serve as the Centre Manager for the Wairarapa Cancer Society. I am writing to you to express our views and recommendations regarding Masterton District Council's Long-Term Plan.

With skin cancer being one of the most common cancers in New Zealand, affecting around 90,000 individuals annually, sun protection is of paramount importance. Encouraging individuals to 'slip, slop, slap and wrap' is vital, with 'slipping' into shade being one of the most effective forms of sun protection. Quality shade can reduce an individual's UV exposure by more than 75%. However, accessibility to shade remains a challenge in many outdoor spaces, hindering the ability to seek protection from harmful UV rays.

Therefore, we strongly urge Masterton District Council to prioritise the integration of shade provision into planning guides for the redesign and refurbishment of existing outdoor spaces, including recreational areas, residential zones, and other public domains.

Two specific areas where this integration could be particularly beneficial are as follows:

- Mandatory tree planting and the incorporation of green spaces in new subdivisions: This approach not only plays a crucial role in mitigating and managing stormwater runoff but also provides much-needed protection from excessive UV exposure.
- Enhancement of shade provision in outdoor recreational areas: Focus should be placed on areas with high patronage, especially those frequented by children and young people, to promote community and whānau wellbeing.

Utilising built shade structures, shade sails, and strategic tree planting can create attractive and safe environments for recreation while addressing the challenges posed by climate change. These measures not only mitigate UV damage and heat stress but also foster a sense of belonging and safety within the community, contributing to overall social and environmental sustainability.

Moreover, Masterton's investment in town centre improvements further underscores the importance of considering shade in these plantings. Alongside adopting a Smokefree/Vape free policy and implementing the Local Alcohol Plan (with the other councils), this would provide significant cancer protections well into the future and at relatively low-cost, long-lasting improvements to the healthfulness of the central city.

Incorporating these recommendations into the Long-Term Plan demonstrates the council's commitment to the health and well-being of its residents and establishes Masterton as a leader in promoting cancer prevention and healthy living.

Thank you for considering our input. We would welcome the opportunity to discuss these recommendations further or provide any additional information that may be helpful to the council.

Yours sincerely, Amber Arkell Centre Manager Wairarapa Cancer Society



## Wairarapa Dragon Boat Club. Submission 2024.

We oppose any plans to reduce the lake area to a wetland.

Previous submissions by our Club have supported the retaining of the lake for recreational sports such as dragon boating, waka ama, model boats and public use with kayaks/canoes etc.

Previous submissions have included face to face discussions with MDC staff on various worldwide solutions that have been proven to reduce algae bloom.

These issues were addressed face to face at a full Council meeting chaired by Lyn Patterson.

Dragon boating started when the lake was formed and the alterations to one island enabled us to hold regatta events attracting teams from Wellington, Taranaki and Hawkes Bay. We have made additions to the boat shed, at no cost to the council, and have invested in dragon boats and equipment. There is no alternative lake for us to use in the Wairarapa.

The health benefits are well documented, and we cater for male and female from the age of 12 to 76 years of age.

The lake is a community asset set up by people with a vision.

The lake is an important community resource that needs to be nurtured and protected for current and future recreational use. This summer is a good example of what can be achieved/maintained in times of water scarcity, as we had a very dry summer and the Lake has really been in the best condition we have seen for a long time.

Wetlands are important and are already in place.

We recognise that Greater Wellington has a responsibility to protect our environment. The Lake is our environment, and we ask Greater Wellington to listen to public opinion as expressed in previous submissions i.e. to retain the lake.

We invite Greater Wellington to meet with us at the lake and this invitation still stands.

Lindy Daniell

Ex Officio and Founder.

On behalf of the Wairarapa Dragon Boat Club.

April 2024

Masterton District Council Long -Term Plan 2024-34 Submission Kia ora Masterton District Council

Nuku Ora, on behalf of the following Regional Sports Organisations made up of Wairarapa Cricket, Wairarapa Bush Rugby Union, Hockey Wairarapa, Wairarapa Secondary Schools Sports, Wairarapa Tennis, Capital Football & Netball Wairarapa would like to make a joint submission toward Masterton District Councils 2024-34 Long Term Plan.

Being physically active contributes beneficially to people's quality of life and overall wellbeing. With the support of council via resources, facilities or grants, sports codes contribute to several Masterton District Council Community outcomes.

We would like to acknowledge the council's current provision to support sport, active recreation and play provision within the district for our community.

The representative groups would also like to acknowledge the importance and value of sport, fitness, recreation and play opportunities with and for our community.

As a collective this group represents over 10,000 participants via organised sport.

With regards to specific impact to the sports sector in the MDC LTP the codes would like to make the following points;

- Changes to Council Fundings. We ask that consideration be given to the current grant and funding environment for sport, particularly. There exists a much greater competitive environment as most funding pools are decreasing or are subject to criteria changes while demand for these funds is increasing. This situation will make receiving grants harder in the future and will shift costs increasingly to users. Already we are seeing people having to make choices about their participation in activities because of the cost-of-living crisis, depriving many of the opportunity to experience the wide range of benefits that come from that participation.
- The RSO collective would welcome the opportunity to be part of the Sports and Facilities Strategy work. Access to quality facilities (including the associated amenities such as toilets and lighting) is a critical aspect of managing local competitions and providing the community with opportunities to participate in sport. Sport can also be a vehicle for delivering broad community outcomes beyond just the sporting ones and a deliberate strategy to achieve this would have many benefits for all involved.

Once again, thank you for the opportunity to submit.

Nuku Ora – Wairarapa Partnership Manager; Andrea Jackson
Wairarapa Cricket – General Manager; Simon Roseingrave
Wairarapa Bush Rugby Union – Chief Executive; Tony Hargood
Hockey Wairarapa – Operations Manager; Sharon Gates
Wairarapa Secondary Schools Sports – Sports Director; Kerewai Tantana
Wairarapa Tennis – Administrator; Rebecca Pearce
Capital Football – Competitions Manager; Callum McLachlan
Netball Wairarapa – Operations Manager; Sandy Biel

#31 **784** 

#### COMPLETE

Collector: Test Link (Web Link)

 Started:
 Friday, April 12, 2024 12:58:21 PM

 Last Modified:
 Friday, April 12, 2024 2:21:24 PM

**Time Spent:** 01:23:02

IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required)

Joanne Waitoa

Postal address

Email

Phone

Q4

Q5

Q6

Q2 No

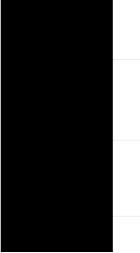
Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

What is your gender?

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

#### Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

#### Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

#### Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

#### Q16

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19

Explore a different look and feel in future if it would cost less

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20

Please tell us what you value and enjoy most about these lakes now:

Running/walking around the lake

**Q21** 

Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

**Q22** 

Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

**Q23** 

Pay via the Council's website

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

**Q24** 

Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

#### **Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Its important to balance the needs of different community members. Its good to have the options for a lot more online services but we need to keep face to face deliver of services for those who prefer in person.

#### **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

It is difficult for community organisations to plan out their activities when they are constantly worrying about whether they will be successful in their funding applications. Having to do this on an annual basis will restrict the ways these organisations can operate. While the equity argument is a fair point but that equity shouldnt mean a negative impact for those currently receiving funds for the longer period. Surely other organisations can seek funds through non contestable processes as well. It will not cost any more for the council to keep the current approach and it is in fact more costly due to the administrative burden on council staff. The future funding environment is already precarious for charities and community organisations due to the change in government priorities, the council should not be adding to this burden - particularly when its not even a matter of covering rates.

### Your details

Full name (required)	NGAIRE	WALKER.	
Organisation (if applicable)			
Postal address			
Phone		Email	
-			

# Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

via Microsoft Teams online.		
Would you like to present you	r views at the hearing?	
If yes, please make sure your o	ontact details in the previous section are correct so	we can get in touch.
☐ Yes (in person)	☐ Yes (via Microsoft Teams)	₩ No
About you		
	stand which sectors of the community are providing oach. Your responses will not be made public with you the Council.	
What is your age range?		
What is your ethnicity? (you m	ay tick multiple boxes)	
What is your gender?		
Do you live with impairments/le	ong-term health conditions or do you identify as tār	ngata whaikaha/disabled?

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# Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website <a href="www.mstn.govt.nz">www.mstn.govt.nz</a> or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library an	d archive
Town Hall (Consultation Document page	es 13-18)
	emolish the Town Hall and Municipal Buildings and build a new ite, retain the Municipal Building façade, and expand Waiata House.
그 경기 그 사람이 있다면 하는 것이 되는 것이 하셨다면 하는 것이 없었다면 하는 것이 없는 것이 없는 것이 없었다면 없다면 없다면 없다면 없다면 없다면 없다면 없다면 없다면 없다면 없	Town Hall and build a new Town Hall on the site; retain and ing including façade; and retain Waiata House. rtainty).
☐ Alternative Option 2 – Demolish the buildings; retain Waiata House and the Cost: \$3.57 million.	Town Hall and Municipal Building and do not replace these ne leased Queen Street office.
그 얼마나 아내는 아내가 되었다면 하지만 그렇게 하는 사람이 되었다. 그리고 아니라 그 이 없었다.	ernative Option 1 include provision and budget to retain mated cost to do this is \$1.97 million. Do you want to keep
☐ Yes — keep the façade	☑ No – do not keep the façade
Masterton District Library and Wairarap	oa Archive (Consultation Document pages 19-24)
The Council's Preferred Option – Up extension to include the Archive.  Cost: \$10.75 million.	ograde and expand the Library and consider in future a further
☐ Alternative Option 1 — Upgrade and Cost: \$14.66 million.	expand the Library and include the Archive now.
☐ Alternative Option 2 – Complete ess Cost: \$2.3 million.	sential Library repairs and maintenance only.
Big Decision 2: Town centre improve	ements (Consultation Document pages 25-28)
	omplete essential work to improve water and roading infrastructure o other improvements to Queen Street.
	ntial work to renew water and roading infrastructure in the town e to improve the 'look and feel' of that space.
Big Decision 3: Council Funding (Cor	nsultation Document pages 29-31)
☐ The Council's Preferred Option — Furcontestable. Applications for this fund	nding for community groups and organisations would become ling would be considered annually.
	g Council funding arrangements. (Note: there is currently a Long-Term Plan process and a smaller pool of annual

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#### Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	☐ Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	☐ Cease funding for this (annual saving of \$35K)	☐ Maintain funding
3: Regional Positive Ageing facilitation	☐ Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	☐ Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives  Fees and chai	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<ul> <li>□ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund</li> <li>○ OR</li> <li>□ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K</li> </ul>
	sed fees and charges for 2024/25?	
☐ Yes	□ No	☐ Don't know

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# Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? ☑ Invest in maintaining the lakes as they are now ☐ Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. ☐ Visit the Council website Phone the Council  $\square$  Visit the Council's social media pages – e.g. Facebook or Instagram ☐ Email the Council ☐ Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. ☐ Log a service request online M Phone the Council ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. ☐ Pay via the Council's website ☑ Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? ☐ More than once a week ✓ Never ☐ Weekly ☐ Monthly LTP Submissions Volume 14

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How often, on average, have you v	visited the Queen Street	Customer Service Centre	e in the past 12 months?
☐ More than once a week	☐ Weekly	☐ Monthly	□ Never Leady
Have you used the Council's after	hours service in the past	12 months?	
☐ Yes	☑ No		on't know
Would you prefer to do more or les	ss Council business onlin	e?	
☐ More	Less		bout the same
Do you have any other comments customer services that you would	like the Council to consid	or in futuro?	
If the Optain a Council Con on the Jaco revenue	sider puttin	s a parking his could b	5 building
Is there anything else you would (attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	4-34 Long Term Plan?

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@MastertonDC

TE KAUNIHERA Ä-ROHE O WHAKAORIORI

MASTERTON

DISTRICT COUNCIL

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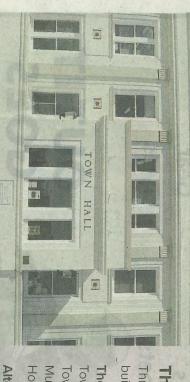
The Officer in Charge APRIL 23 2004.

Masterton Restrict Council
mas terton, Dear Sir, Please fend enclosed my preferred options for the Town Hall and hibrory. as indicated by pink ticks, hibrory, as indicated by pink ticks.

Hibrory, as indicated by pink ticks.

He wall.

# Three options for...



To keep up-to-date and report issues, download Antenno from your Apple App Store or Google Play store.

# The Town Hall

I hree options are proposed for the Town Hall building, found to be earthquake-prone in 2016:

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a new Town Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House. Cost: \$42.6m.

Alternative Option 1 – Demolish the Town Hall and build a new Town Hall on the site; retain and refurbish the existing Municipal Building including façade; and retain Waiata House. Cost: \$49.9m (noting high risk and uncertainty around costs and feasibility).

Alternative Option 2 — Demolish the Town Hall and Municipal Building and do not replace these buildings; retain Waiata House and the leased Queen Street office. Cost: \$3.5m.

The library and archive

Option 1 include provision and budget to retain the Municipal Building façade. The estimated cost to

The Council's Preferred Option and Alternative

The Masterton District Library building is currently no longer fit for purpose, and also has a range of maintenance issues that need to be addressed, including water damage, mould, and a leaking roof

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive. Cost: \$10.75m

Alternative Option 1 – Upgrade and expand the Library and include the Archive now. Cost: \$14.66m

Alternative Option 2 — Complete essential Library repairs and maintenance only. Cost. \$2.3m

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Google pla

THOSE TICKS DAVE MY PARTIEMENTS OFTHERS

+

Your details		707
	1 1	
Full name (required) GRAUA	1 WALLIS	
Organisation (if applicable)		
Postal address		***************************************
Phone	Email	
Hearing	-	
The Council will hold a hearing on Wedne their views in person, You will have 5-10 via Microsoft Teams online.		
Would you like to present your views at	the hearing?	
If yes, please make sure your contact det	alls in the previous section are co	orrect so we can get in touch.
Yes (in person)	Yes (via Microsoft Teams)	□\No
About you		
These questions help us understand whi improve our engagement approach. You collated data will be reported to the Court	responses will not be made publ	providing feedback so we can lic with your submission. Only
What is your age range?		
What is your ethnicity? (you may tick me	ultiple boxes)	
What is your gender?		

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Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

# Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library an	d archive
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	Town Hall and build a new Town Hall on the site; retain and ling including façade; and retain Waiata House. rtainty).
Alternative Option 2 — Demolish the buildings; retain Waiata House and the Cost: \$3.57 million.	Town Hall and Municipal Building and do not replace these ne leased Queen Street office.
그녀는 경우를 하는 어느 아들이는 경우 집에 아들이 마음하는 사람들이 사용하는 아들이 아들이 아들이 되었다.	ernative Option 1 include provision and budget to retain the ed cost to do this is \$1.97 million. Do you want to keep the
Yes – keep the façade	√No – do not keep the façade
Masterton District Library and Wairara	oa Archive (Consultation Document pages 19-24)
☐ The Council's Preferred Option — Up extension to include the Archive.  Cost: \$10.75 million.	ograde and expand the Library and consider in future a further
☐ Alternative Option 1 – Upgrade and Cost: \$14.66 million.	expand the Library and include the Archive now.
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	ntial work to renew water and roading infrastructure in the town re to improve the 'look and feel' of that space.
Big Decision 3: Council Funding (Co	nsultation Document pages 29-31)
The Council's Preferred Option — Fu contestable. Applications for this fund	unding for community groups and organisations would become ding would be considered annually.
	ng Council funding arrangements. (Note: there is currently a e Long-Term Plan process and a smaller pool of annual

LTP Submissions Volume 14 Page 157

Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)		
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding		
2: Regional Walking and Cycling facilitation	Cease funding for this (annual saving of \$35K)	☐ Maintain funding		
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding		
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.		
5: Climate initiatives	☐ Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<ul> <li>□ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund</li> <li>OR</li> <li>□ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K</li> </ul>		
Fees and charges (See proposed fees and charges on our website)  Do you support our proposed fees and charges for 2024/25?				
Yes	□ No	Don't know		
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# Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now ☐ Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? ✓ Visit the Council website ☐ Phone the Council ☐ Visit the Council's social media pages — e.g. Facebook or Instagram ☐ Email the Council ☐ Visit the Queen Street Customer Service Centre in person ☐ Other – please specify ..... When you need to report a problem with a Council facility or service, what channel do you use most often?: ☐ Log a service request online Phone the Council ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council Other – please specify ..... When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? ☐ More than once a week ☐ Weekly ☐ Monthly □ Never

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How often, on average, have you v	visited the Queen Street	Customer Service Centr	e in the past 12 months?
☐ More than once a week	☐ Weekly	Monthly	☐ Never
Have you used the Council's after I	hours service in the past	12 months?	
Yes	□ No		Oon't know
Would you prefer to do more or les	ss Council business onlin	e?	
☐ More	Less		
		*	
Do you have any other comments customer services that you would I			ow? Or suggestions for
		···········	
			······································
METN COVE NZ		<b>达以</b> 主要表示的	TE KAUNIHERA Ä-ROHE O WHAKA

f @MastertonDC

# Your details

Full name (required)	Kyla Wallis	
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
	g on Wednesday 22 and Thursday 23 May 2024 for the have 5-10 minutes to present your feedback to elect	
Would you like to present you	ur views at the hearing?	
If yes, please make sure your	contact details in the previous section are correct so	we can get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	No
About you		
사이 얼마 이렇게 되어난 이번 나를 하셨다. 그리고 말이 먹어 들어 먹는 것 같습니다.	erstand which sectors of the community are providing to ach. Your responses will not be made public with you to the Council.	
What is your age range?		
What is your ethnicity? (you r	may tick multiple boxes)	
What is your gender?		
Do you live with impairments/	long-term health conditions or do you identify as tăn	gata whaikaha/disabled?

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# Your thoughts on the Big Decisions

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Town Hall (Consultation Document pag	es 13-18)
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	e Town Hall and build a new Town Hall on the site; retain and ding including façade; and retain Waiata House. ertainty).
Alternative Option 2 – Demolish the buildings; retain Waiata House and t Cost: \$3.57 million.	e Town Hall and Municipal Building and do not replace these he leased Queen Street office.
	ternative Option 1 include provision and budget to retain imated cost to do this is \$1.97 million. Do you want to keep
☐ Yes – keep the façade	No – do not keep the façade
Masterton District Library and Wairara	pa Archive (Consultation Document pages 19-24)
☐ The Council's Preferred Option — U extension to include the Archive.  Cost: \$10.75 million.	pgrade and expand the Library and consider in future a further
☐ Alternative Option 1 — Upgrade and Cost: \$14.66 million.	expand the Library and include the Archive now.
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Big Decision 2: Town centre improv	rements (Consultation Document pages 25-28)
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이 마음을 하고 있다면 그 뒤에 들어 이 얼마나는 그를 먹는 것이 되었다. 그는 그들은 그를 다 살아 먹는 것이다. 그를 다 살아 먹는 것이다.	ng Council funding arrangements. (Note: there is currently a e Long-Term Plan process and a smaller pool of annual

#### Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

Service areas	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
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3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	☐ Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	☐ Provide Council funding of \$55K per year from 2025/26 when external funding expires.
5: Climate initiatives  Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases		☐ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund OR
		☐ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K

# Fees and charges (See proposed fees and charges on our website)

☐ Yes	No	☐ Don't know

# Your thoughts to help shape our thinking

Henley Lake and Lake of Rememb	rance (Consultation	n Document page 42)	
Would you prefer the Council to invest and feel in the future if it would cost les	in maintaining the I ss?	akes as they are now or e	xplore a different look
Invest in maintaining the lakes as th	iey are now	§	
☐ Explore a different look and feel in	future if it would cos	st less	
☐ Don't know			
Please tell us what you value and enjoy	y most about these	lakes now:	
How we deliver customer services These questions will help inform a revie			
When you need information about Cou			al da ugu uga
most often?	ricii services, everit	s or activities, what chann	ei do you use
Visit the Council website		☐ Phone	the Council
☐ Visit the Council's social media page	es – e.g. Facebook	or Instagram 🔲 Email	the Council
☐ Visit the Queen Street Customer Serv	vice Centre in persor	1	
☐ Other – please specify			
When you need to report a problem wit	th a Council facility	or service, what channel c	lo vou use most often?:
☐ Log a service request online			the Council
☐ Visit the Queen Street Customer Serv	rice Centre		the Council
☐ Other – please specify			
When you need to pay your rates or pagetc), what channel do you use most ofte	y for another Counc en?	cil service (e.g. dog registr	ation, consent fees,
Pay via the Council's website	☐ Pay in perso	n at the Queen Street Cus	tomer Service Centre
Pay by automatic payment or direct	debit		
How often, on average, have you acces Street Customer Service Centre in the p	sed information from toast 12 months?	m the Council's website o	contacted the Queen
☐ More than once a week	☐ Weekly	☐ Monthly	Never

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☐ More than once a week			e in the past 12 months?
_ ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	☐ Weekly	☐ Monthly	Never
Have you used the Council's after h	nours service in the past	12 months?	
Yes	No		on't know
Would you prefer to do more or les	s Council business online	e?	
☐ More	Less		
Do you have any other comments of customer services that you would I	on how the Council deliv ike the Council to consid	ers customer services n er in future?	ow? Or suggestions for
Is there anything else you would (attach separate pages if needed)	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	4-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	4-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	4-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	4-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	4-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?
	like to say as part of yo	ur feedback on the 202	24-34 Long Term Plan?

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@MastertonDC LTP Submissions Volume 14



#### Your details

Full name (required)	LEOFFREY CHARLES WARD
Organisation (if applicable)	
Postal address	
Phone	Email

# Hearing

The Council will hold a hearing on Wednesday 22 and Thursday 23 May 2024 for those wanting to present their views in person. You will have 5-10 minutes to present your feedback to elected members in person or via Microsoft Teams online.

Would you like to present your views at the hearing?

If yes, please make sure your contact details in the previous section are correct so we can get in touch.

	Yes	(in	person)	
--	-----	-----	---------	--

Yes (	via	Microsoft	Teams
-------	-----	-----------	-------

# ☑ No

# About you

These questions help us understand which sectors of the community are providing feedback so we can improve our engagement approach. Your responses will not be made public with your submission. Only collated data will be reported to the Council.



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# Your thoughts on the Big Decisions

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마늘하는 계속 하는 것이 하는 다른 사람들이 가지 않는데 하는데 하는데 하는데 하나 하는데 하는데 되었다.	Demolish the Town Hall and Municipal Buildings and build a new site, retain the Municipal Building façade, and expand Waiata House
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	Funding for community groups and organisations would become nding would be considered annually.
- NG-MET	ing Council funding arrangements. (Note: there is currently a he Long-Term Plan process and a smaller pool of annual

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contestable funding).

#### Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

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# Fees and charges (See proposed fees and charges on our website)

Yes	□ No	☑ Don't know
		97

# Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42)

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now ☐ Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Phone the Council ☐ Visit the Council website ☐ Visit the Council's social media pages – e.g. Facebook or Instagram ☐ Email the Council ☐ Visit the Queen Street Customer Service Centre in person ☐ Other – please specify When you need to report a problem with a Council facility or service, what channel do you use most often?: Phone the Council Log a service request online ☐ Visit the Queen Street Customer Service Centre ☐ Email the Council ☐ Other – please specify When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? ☐ Pay via the Council's website ☐ Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly ☐ More than once a week ☐ Weekly □ Never LTP Submissions Volume 14 Page 169

How often, on average, have you v	isited the Queen Street (	Customer Service Centre	e in the past 12 months?
☐ More than once a week	☐ Weekly	☑ Monthly	☐ Never
Have you used the Council's after h	hours service in the past	12 months?	
☐ Yes	☑ No		on't know
Would you prefer to do more or les	s Council business online	e?	
☐ More	Less		
Do you have any other comments of customer services that you would I			ow? Or suggestions for
Lustomer services that you would r	The the Council to conside	er in fatare:	
Is there anything else you would (attach separate pages if needed)	like to say as part of you	ır feedback on the 202	4-34 Long Term Plan?
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MSTN.GOVT.NZ

@MastertonDC LTP Submissions Volume 14



**#23 790** 

#### COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, April 11, 2024 3:00:48 PM Last Modified: Thursday, April 11, 2024 3:19:33 PM

Time Spent: 00:18:44
IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required)

Postal address

Email

Phone

Jan Ward



Q2

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

No



What is your age range?

#### Q4

What is your ethnicity? You may tick multiple boxes.

#### Q5

What is your gender?

#### Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



#### Page 2: Your Thoughts on the Big Decisions

#### Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 – Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

The Council's Preferred Option – Upgrade and expand the Library and consider in future a further extension to include the Archive.Cost: \$10.75 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

#### Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

#### Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

#### Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

# Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: They are the jewel in Masterton's crown and should be maintained regardless. Henley Lake is an essential and valuable community asset for various activities especially encouraging outdoors exercise! A close relationship between MDC and Henley Trust must exist to support ongoing maintenance etc and to look after this wonderful area. Q21 Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22** Other - please specify: Use Annteno When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Queen

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #556

#### COMPLETE

Test Link (Web Link) Collector:

Started: Saturday, May 04, 2024 11:41:04 AM **Last Modified:** Saturday, May 04, 2024 12:01:08 PM

00:20:03 **Time Spent:** 

IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required) **Eric Bruce Watkins** 

Postal address

Email Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

# Q3

What is your age range?

Q4

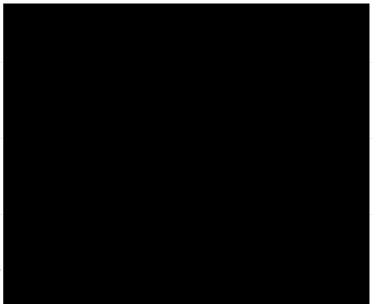
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



#### Page 2: Your Thoughts on the Big Decisions

Q7 Respondent skipped this question

Town Hall (Consultation Document pages 13-18)

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Respondent skipped this question

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

Respondent skipped this question

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

#### Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

#### Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

#### **Q16**

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

# Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Explore a different look and feel in future if it would cost less Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Please tell us what you value and enjoy most about these lakes now: Visual impact. **Q21** Respondent skipped this question When you need information about Council services, events or activities, what channel do you use most often? **Q22** Respondent skipped this question When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Never How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? **Q25** Never How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 More

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

#### **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I have not completed Big Decision 1 as there are equally feasible alternatives as given below.

- I) Demolish the Town Hall, Municipal Building and facade. The LTP does not include a business case nor a cost/benefit analysis justifying a Town Hall rebuild. Launching into such a project in today's economic climate is to repeat the saga of the Wellington Town Hall, the Christ Church Cathedral, to name but two examples.
- ii) Expand Waiata House. It is vital for an organisation to have its functionaries under one roof.
- iii) upgrade and expand the library.

By NOT proceeding with the white elephant of a Town Hall all other projects (Waiata House and library expansion) can be fully completed.

#576 **792** 

#### COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, May 05, 2024 7:50:44 AM

 Last Modified:
 Sunday, May 05, 2024 8:08:07 AM

**Time Spent:** 00:17:23

IP Address:

#### Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required) Caro Watson

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

Q5

Q4

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

#### Q7

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

#### Q14

Service Area 3: Regional Positive Ageing facilitation

**Alternative Option - Maintain funding** 

#### Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

Alternative Option 1 - Increase funding for facilitation by \$92K from 2026/27, with no increase to Communityled Climate Initiatives Fund

## Page 3: Fees and Charges

Q17

Yes

Do you support our proposed fees and charges for 2024/25?

#### Q18

#### Comments

A bit frustrating that the dog rego fees for the next financial year are not included in the document. Will the public be given a change to submit on changes if there are any?

## Page 4: Your thoughts to help shape our thinking

#### Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

## **Q20**

Please tell us what you value and enjoy most about these lakes now:

Kids being able to see and feed the ducks and eels. The seasonal reflections. The sense of peace.

Q21 Visit the Council website

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Monthly

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

#### **Q28**

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Better engagement with those under 65. Attending family events, linking up with other community groups to reach more people etc.

### Q29

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

no

#249 **793** 

## COMPLETE

Collector: Test Link (Web Link)

 Started:
 Monday, April 29, 2024 9:56:23 AM

 Last Modified:
 Monday, April 29, 2024 10:07:43 AM

**Time Spent:** 00:11:19

IP Address:

## Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

Your details

Full name (required)

Postal address

Email

Phone

Daniel watson



Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q4
What is your age range?

Q4
What is your ethnicity? You may tick multiple boxes.

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?

Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

**Alternative Option - Maintain funding** 

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

## Q14

Service Area 3: Regional Positive Ageing facilitation

**Alternative Option - Maintain funding** 

#### **Q15**

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

## Q16 The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather Service Area 5: Climate initiatives than funding Climate Activation facilitation beyond April 2026, when external funding ceases Page 3: Fees and Charges Q17 Yes Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: **Q21** Visit the Council website When you need information about Council services, events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Never

**Q24** 

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 Don't know

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #373

## COMPLETE

Collector: Test Link (Web Link)

Started: Thursday, May 02, 2024 5:50:40 PM **Last Modified:** Thursday, May 02, 2024 5:57:13 PM

**Time Spent:** 00:06:32

IP Address:

## Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

#### Q1

Your details

Full name (required) **Peter Watson** 

Postal address

Email Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

## Q3

What is your age range?

## Q4

What is your ethnicity? You may tick multiple boxes.

## Q5

What is your gender?

## Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

## Q7

Town Hall (Consultation Document pages 13-18)

Alternative Option 2 - Demolish the Town Hall and Municipal Building and do not replace thesebuildings; retain Waiata House and the leased Queen Street office. Cost: \$3.57 million.

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

## Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 2 – Complete essential Library repairs and maintenance only.Cost: \$2.3 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

## Q12

Service Area 1: Wairarapa Economic Development Strategy

Alternative Option - Maintain funding

### Q13

Service Area 2: Regional Walking and Cycling facilitation

Alternative Option - Maintain funding

#### Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

## Q15

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

## Q16

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

## Q17 Don't know Do you support our proposed fees and charges for 2024/25? Q18 Respondent skipped this question Comments Page 4: Your thoughts to help shape our thinking Q19 Invest in maintaining the lakes as they are now Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? **Q20** Respondent skipped this question Please tell us what you value and enjoy most about these lakes now: Q21 Visit the Council website When you need information about Council services. events or activities, what channel do you use most often? **Q22 Phone the Council** When you need to report a problem with a Council facility or service, what channel do you use most often? **Q23** Pay by automatic payment or direct debit When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? **Q24** Monthly How often, on average, have you accessed information from the Council's website or contacted the Oueen Street Customer Service Centre in the past 12 months? **Q25** Never How often, on average, have you visited the Queen

Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission #248 **795** 

## COMPLETE

Collector: Test Link (Web Link)

 Started:
 Monday, April 29, 2024 8:57:01 AM

 Last Modified:
 Monday, April 29, 2024 9:53:53 AM

**Time Spent:** 00:56:52

IP Address:

## Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

Your details

Full name (required) Sarah Watson

Postal address

Email

Phone

Q4

Q5

Q2 No

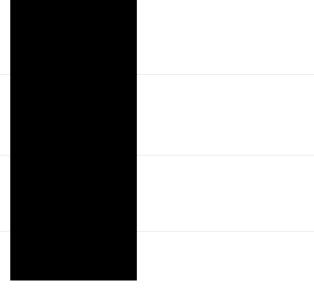
Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

What is your ethnicity? You may tick multiple boxes.

What is your gender?

**Q6**Do you live with impairments/long-term health conditions



Page 2: Your Thoughts on the Big Decisions

or do you identify as tāngata whaikaha/disabled?

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

## Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

## Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

#### **Q15**

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

#### Page 3: Fees and Charges

Q17

Don't know

Do you support our proposed fees and charges for 2024/25?

Q18

Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

#### Q19

Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

#### **Q20**

Please tell us what you value and enjoy most about these lakes now:

Beautiful place to walk and enjoy with family

## **Q21**

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council's social media pages – e.g. Facebook or Instagram

## **Q22**

Phone the Council

When you need to report a problem with a Council facility or service, what channel do you use most often?

## **Q23**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

#### Pay via the Council's website

**Q24** 

Monthly

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

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**Q25** Never How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months? **Q26** No Have you used the Council's after hours service in the past 12 months? **Q27** More Would you prefer to do more or less Council business online? **Q28** Respondent skipped this question Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future? **Q29** Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission **#**599 **796** 

## COMPLETE

Collector: Test Link (Web Link)

 Started:
 Sunday, May 05, 2024 1:53:10 PM

 Last Modified:
 Sunday, May 05, 2024 2:01:00 PM

**Time Spent:** 00:07:49 **IP Address:** 118.148.65.112

## Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

Your details

Full name (required) Simon David Watts

Postal address

Email

Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

Q3
What is your age range?

Q4

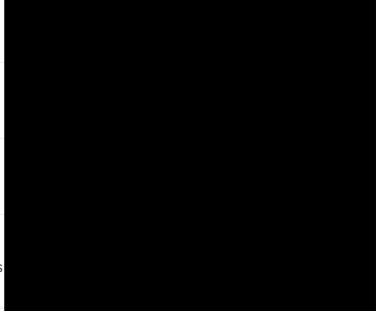
What is your ethnicity? You may tick multiple boxes.

Q5

What is your gender?

Q6

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

No - do not keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

Alternative Option – Complete essential work to renew water and roading infrastructure in the towncentre, and redevelop the town centre to improve the 'look and feel' of that space.Cost: \$14.12 million.

## Q11

Council Funding (Consultation Document pages 29-31)

Alternative Option – Maintain existing Council funding arrangements. (Note: there is currently a mix of funding that is allocated via the Long-Term Plan process and a smaller pool of annual contestable funding).

## Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

#### Q14

Service Area 3: Regional Positive Ageing facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$40.5K)

#### **Q15**

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

#### Page 3: Fees and Charges

Q17 Yes

Do you support our proposed fees and charges for 2024/25?

## Q18

Comments

Masterton needs more ways to attract events, conferences, and investment.

## Page 4: Your thoughts to help shape our thinking

## Q19

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Explore a different look and feel in future if it would cost less

## **Q20**

Please tell us what you value and enjoy most about these lakes now:

Great place for bike riding with young children.

Q21

When you need information about Council services, events or activities, what channel do you use most often?

Visit the Council website

## **Q22**

When you need to report a problem with a Council facility or service, what channel do you use most often?

Visit the Queen Street Customer Service Centre

## **Q23**

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Pay by automatic payment or direct debit

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

Q29 Respondent skipped this question

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

#448 797

## COMPLETE

Collector: Test Link (Web Link)

Started: Friday, May 03, 2024 12:12:56 PM **Last Modified:** Friday, May 03, 2024 12:25:19 PM

00:12:23 **Time Spent:** 

IP Address:

## Page 1: TŌ WĀHI, TŌ MAHERE | YOUR PLACE, YOUR PLAN

## Q1

Your details

Full name (required) **Ngaere Webb** 

Postal address

Email Phone

Q2 No

Would you like to present your views at the hearing?If yes, please make sure your contact details in the previous section are correct so we can get in touch.

## Q3 What is your age range?

What is your ethnicity? You may tick multiple boxes.

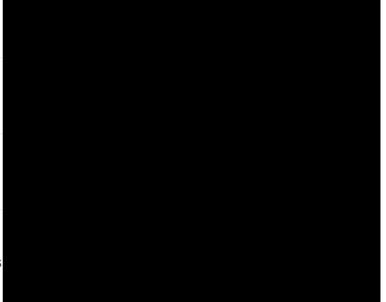
Q5

What is your gender?

Q6

Q4

Do you live with impairments/long-term health conditions or do you identify as tāngata whaikaha/disabled?



Page 2: Your Thoughts on the Big Decisions

Town Hall (Consultation Document pages 13-18)

The Council's Preferred Option – Demolish the Town Hall and Municipal Buildings and build a newTown Hall on the current Town Hall site, retain the Municipal Building façade, and expand Waiata House.Cost: \$42.6 million.

#### Q8

The Council's Preferred Option includes provision and budget to retain the Municipal Building façade. The estimated cost to do this is \$1.97 million. Do you want to keep the façade?

Yes - keep the façade

#### Q9

Masterton District Library and Wairarapa Archive (Consultation Document pages 19-24)

Alternative Option 1 – Upgrade and expand the Library and include the Archive now.Cost: \$14.66 million.

#### Q10

Town centre improvements (Consultation Document pages 25-28)

The Council's Preferred Option – Complete essential work to improve water and roading infrastructurein the town centre. There would be no other improvements to Queen Street.Cost: \$6.48 million.

#### Q11

Council Funding (Consultation Document pages 29-31)

The Council's Preferred Option – Funding for community groups and organisations would become contestable. Applications for this funding would be considered annually.

#### Q12

Service Area 1: Wairarapa Economic Development Strategy

The Council's Preferred Option - Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)

#### Q13

Service Area 2: Regional Walking and Cycling facilitation

The Council's Preferred Option - Cease funding for this (annual saving of \$35K)

## Q14

Service Area 3: Regional Positive Ageing facilitation

Alternative Option - Maintain funding

#### **Q15**

Service Area 4: Welcoming Communities facilitation

The Council's Preferred Option - Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)

Service Area 5: Climate initiatives

The Council's Preferred Option - Increase Communityled Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases

Page 3: Fees and Charges

Q17 Don't know

Do you support our proposed fees and charges for 2024/25?

Q18 Respondent skipped this question

Comments

Page 4: Your thoughts to help shape our thinking

Q19 Invest in maintaining the lakes as they are now

Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less?

Q20 Respondent skipped this question

Please tell us what you value and enjoy most about these lakes now:

Q21 Respondent skipped this question

When you need information about Council services, events or activities, what channel do you use most often?

Q22 Visit the Queen Street Customer Service Centre

When you need to report a problem with a Council facility or service, what channel do you use most often?

Q23 Pay by automatic payment or direct debit

When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often?

Q24 Never

How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months?

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Q25 Never

How often, on average, have you visited the Queen Street Customer Service Centre in the past 12 months?

Q26 No

Have you used the Council's after hours service in the past 12 months?

Q27 About the same

Would you prefer to do more or less Council business online?

Q28 Respondent skipped this question

Do you have any other comments on how the Council delivers customer services now? Or suggestions for customer services that you would like the Council to consider in future?

## **Q29**

Is there anything else you would like to say as part of your feedback on the 2024-34 Long Term Plan? OR click Done below to complete your submission

I fully endorse David Borman's concepts and also the commitment of Bob Francis to support a significant external fundraising campaign over the next 18 months. An excellent example would be Wellington Free Ambulance's efforts.

# Your details

Full name (required) Adrien	ne Louise Wedgwood.	
Organisation (if applicable)		
Postal address		
Phone	Email	
Hearing		
하다 이렇게 하나를 하다면서 있어요? 그 아들은 사람들이 되었다면 하다면 하다를 하는 그 경기에 되었다.	Wednesday 22 and Thursday 23 May 2024 for e 5-10 minutes to present your feedback to elec	그리고 있어요. [1] 그리고 말이 되었다. 이번 세계를 시작하는 그리고 말이 되었다.
Would you like to present your vi	ews at the hearing?	
If yes, please make sure your con-	tact details in the previous section are correct so	o we can get in touch.
Yes (in person)	☐ Yes (via Microsoft Teams)	No
About you		
	and which sectors of the community are providing the character of the community are providing the character of the council.	
What is your age range?		
What is your ethnicity? (you may	tick multiple boxes)	
What is your gender?		
Do you live with impairments/long	g-term health conditions or do you identify as tā	ngata whaikaha/disabled?

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# Your thoughts on the Big Decisions

Read about the Big Decisions in the 2024-34 Long-Term Plan Consultation Document available on our website www.mstn.govt.nz or pick up a copy from the library or our Customer Service Centre at 161 Queen Street. Tick one response for each decision.

Big Decision 1: Town Hall, library a	nd archive	
Town Hall (Consultation Document page	ges 13-18)	
	Demolish the Town Hall and Municipal Buildings and site, retain the Municipal Building façade, and expa	
	e Town Hall and build a new Town Hall on the site; Iding including façade; and retain Waiata House. certainty).	retain and
buildings; retain Waiata House and Cost: \$3.57 million. to hou to waste money rent The Council's Preferred Option and A	the Town Hall and Municipal Building and do not repose the leased Queen Street office. Enlarge to see council Staff together the The Queen St. office. It will be also be also the Queen St. office. Alternative Option 1 include provision and budget atted cost to do this is \$1.97 million. Do you want to	Vaiata House ye so as not e. Use remaining to retain the land 1
☐ Yes – keep the façade	No – do not keep the façade	
Masterton District Library and Wairara	apa Archive (Consultation Document pages 19-24)	
■ The Council's Preferred Option – Uextension to include the Archive. Cost: \$10.75 million.	Upgrade and expand the Library and consider in fu	ture a further
Alternative Option 1 – Upgrade and Cost: \$14.66 million.	d expand the Library and include the Archive now.	
Alternative Option 2 – Complete e Cost: \$2.3 million.	essential Library repairs and maintenance only.	
Big Decision 2: Town centre impro	vements (Consultation Document pages 25-28)	
	Complete essential work to improve water and road no other improvements to Queen Street.  A Cade for paths in town & Kuriya with a haz ardous for many posential work to renew water and roading infrastructuation tree to improve the 'look and feel' of that space.	
Big Decision 3: Council Funding (C	Consultation Document pages 29-31)	
	Funding for community groups and organisations w nding would be considered annually.	ould become
	ting Council funding arrangements. (Note: there is c the Long-Term Plan process and a smaller pool of a	

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## Big Decision 4: Changes to services (Consultation Document pages 32-37)

The Council is proposing five changes that will reduce costs for our community but will also have implications for delivery of services or projects. Tick which option you support for each change.

	The Council's Preferred Option	Alternative Option(s)
1: Wairarapa Economic Development Strategy	Reduce funding by 20 per cent compared to 2023/24 (annual saving of \$20K)	☐ Maintain funding
2: Regional Walking and Cycling facilitation	☐ Cease funding for this (annual saving of \$35K)	Maintain funding
3: Regional Positive Ageing facilitation	Cease funding for this (annual saving of \$40.5K)	Maintain funding
4: Welcoming Communities facilitation	Seek further external funding beyond 2025 when current funding expires. If further funding cannot be secured, cease projects and activities (annual saving of \$55K from 2025/26)	Provide Council funding of \$55K per year from 2025/26 when external funding expires.  I see this as being very important to our diverse community.
5: Climate initiatives	Increase Community-led Climate Initiatives Fund from \$50K to \$100K rather than funding Climate Activation facilitation beyond April 2026, when external funding ceases	<ul> <li>□ Increase funding for facilitation by \$92K from 2026/27, with no increase to Community-led Climate Initiatives Fund</li> <li>○ OR</li> <li>□ Increase funding for facilitation by \$92K from 2026/27 and increase Community-led Climate Initiatives Fund by 50K to \$100K</li> </ul>
		Tana by both to proof.
ees and cha	rges (See proposed fees and cha	
	<b>rges</b> (See proposed fees and cha sed fees and charges for 2024/25?	

## Your thoughts to help shape our thinking

Henley Lake and Lake of Remembrance (Consultation Document page 42) Would you prefer the Council to invest in maintaining the lakes as they are now or explore a different look and feel in the future if it would cost less? Invest in maintaining the lakes as they are now Explore a different look and feel in future if it would cost less ☐ Don't know Please tell us what you value and enjoy most about these lakes now: is a lovely assett in our community & well used, is hard to know what you are expecting a "different feel" How we deliver customer services (Consultation Document page 42) These questions will help inform a review of how we deliver our customer services. When you need information about Council services, events or activities, what channel do you use most often? Please tick one option. Phone the Council ☐ Visit the Council website ☐ Visit the Council's social media pages – e.g. Facebook or Instagram Email the Council Visit the Queen Street Customer Service Centre in person Other – please specify ..... When you need to report a problem with a Council facility or service, what channel do you use most often? Please tick one option. Log a service request online Phone the Council Visit the Queen Street Customer Service Centre ☐ Email the Council Other – please specify ..... When you need to pay your rates or pay for another Council service (e.g. dog registration, consent fees, etc), what channel do you use most often? Please tick one option. Pay via the Council's website Pay in person at the Queen Street Customer Service Centre Pay by automatic payment or direct debit How often, on average, have you accessed information from the Council's website or contacted the Queen Street Customer Service Centre in the past 12 months? Monthly Weekly More than once a week

How often, on average, have you v	isited the Queen Street C	Customer Service Centr	e in the past 12 months?
☐ More than once a week	☐ Weekly	Monthly	☐ Never
Have you used the Council's after h	nours service in the past	2 months?	
Yes	No		Don't know
Would you prefer to do more or les	s Council business online	??	/
☐ More	Less		About the same
Do you have any other comments of customer services that you would be			ow? Or suggestions for
Is there anything else you would (attach separate pages if needed)  A Something that has lays have to pay making be fine but a have to pay for m	come to my at yees medical i privately own you are not	tention is the nsurance. It ed corporation ! Why show	t the Council  you were  no that would  ld rate payers
So many rate pa	yers are un	able to affor	d their own
medical insurance,	and Should	not have to p	Day towa 195
Comosel employées	. We the po	Eopte, Should	I not be asked
to do that!!			
+ What are you doi	ne about lu	the proofing	our access to
clean water? Th	is is critical	for all of	NS.
CONTRACTOR OF THE SECOND STREET, SEC	S. C		
			TE VALINIUEDA À DOUE O WUAVAORIOR

## Submission on the Masterton District Council 2024-34 Long Term Plan

## from Wellington Fish and Game Council

#### **Fish and Game**

Fish and Game is a statutory entity established by Parliament under the Conservation Act 1987 to manage, maintain, and enhance sports fish and game birds and their habitats throughout the country. This model is unique in the world as it requires Fish and Game to manage a public resource and the habitats in which they reside for the benefit of all New Zealanders.

Sports fish and game birds are not the only species that Fish and Game protects with its dedicated environmental work. Its defence and restoration of rivers, lakes and wetlands, and the habitat they provide, ensures protection for endangered indigenous species like bittern, fernbirds, marsh and spotless crake, mudfish, eels and galaxiids to name just a few.

Wellington Fish and Game Council (WFGC) is the statutory manager of sports fish and gamebird resources in the Greater Wellington region and has statutory functions to maintain, manage, and enhance habitats for these species regionally.

WFGC have a strong focus on environmental advocacy and habitat protection. The legislative responsibility to maintain, manage and enhance the sports fish and game bird resource and their habitat encapsulates protections for all other species in this environment. Support in this multidecade endeavour is sincerely welcomed. Ultimately, the environment supports us, and all other species. Ensuring and increasing ecosystem health will allow for everyone, everywhere, to enjoy all those species both native and introduced which we value so highly.

WFGC represents the interests of over 8000 license holders (sports fish anglers and game bird hunters) in the region. These recreational pursuits are part of New Zealand's cultural heritage and are woven into the fabric of our society and ethos. These New Zealanders regularly connect with nature through their angling and hunting pursuits and recognise the value of freshwater and wild habitats. They are heavily involved in bird surveys, predator control, wetland restoration and outdoor education and are, in many cases, better informed on biodiversity issues than most outdoor recreationists. Anglers and hunters have a genuine respect for the environment learned through experience.

Many of these license holders are also rate payers and WFGC expects that their interests and the interests of all ratepayers in the region are fairly represented in the Long-Term Plan and into the future.

WFGC welcomes the opportunity to provide feedback on the Masterton District Council's 2024-34 Long Term Plan. This submission focuses on the issues which have a potential impact on freshwater, as drinking water, storm water, and wastewater, and development all impact freshwater ecosystems.

#### Water main below Queen Street replacement

WFGC supports Masterton District Councils preferred option: to complete essential work to improve water and roading infrastructure in the Town Centre, which will deliver new water mains and infrastructure in the town centre.

It will be important to ensure the upgraded water infrastructure has the capacity to cope with future increased rainfall amount and frequency to prevent the work from having to be done twice.

WFGC would like to see more discussion in the Long-Term Plan consultation around improving storm water and wastewater infrastructure to address climate change driven fluctuations in frequency and amount of rainfall and storm events while reducing the impacts of contaminated water on freshwater ecosystems.

#### Water infrastructure

WFGC strongly recommends a focus on finding and fixing leaky pipes and water infrastructure (including infiltration into stormwater and wastewater system). Leaking drinking water pipes should be clearly prioritised in water budgeting before looking for future water storage solutions.

## **Lakes Henley and Lake of Remembrance**

WFGC would support these lakes becoming wetlands. A deeper channel through the wetlands could perhaps provide opportunities for recreational light boating, while the wetlands themselves would provide habitat for indigenous and valued introduced species, provide vital ecosystem service benefits to the wider area, and potentially attenuate flooding risk.

#### We look forward to working with you in the future.

We note that councils have a mammoth task in front of them which will involve changes of direction for decision making and planning, aging infrastructure and increasing needs, and the requirement for rates to remain affordable for ratepayers. We want to work with you to create the best plans possible.

From: John Allen
To: Submissions Sub

Subject: Golden shears Masterton Council LTP submissions

Date: Monday, 6 May 2024 9:57:09 am

#### Kia ora

The Golden Shears is New Zealand's premier shearing and wool handling competition and has been held in Masterton for over 60 years. Each year in the first week of March, hundreds of shearers, wool handlers, and wool pressers compete at the Masterton Memorial Stadium to be crowned the Golden Shears Champion. The inaugural competition was created by a group of young Wairarapa farmers in 1961 and its popularity was so great that the local army was called upon to control the crowds.

The Golden Shears grows in size and reputation each year, securing major sponsorship deals, greater prize money for competitors and attracting a national and international audience. Over the years, its popularity as a competition and its strong ties to New Zealand's farming identity and Iwi led the event to become a household name, attracting New Zealand entertainers, celebrities, politicians, and dignitaries including Queen Elizabeth II.

Today the competition is held over three days, with 26 events ranging from novice to senior, and drawing over 4,000 attendees each year.

In 2023, New Zealand Major Events confirmed their support of Golden Shears through the Creative and Cultural Incubator Fund which focuses on the development and capability building of events with potential international significance.

The World Shearing and Woolhandling Championships (the Worlds) are held every three years and involve competitors from over 30 different countries. The Worlds 2026 will coincide with the annual Masterton Golden Shears competition and draw a crowd of over 7,000 attendees, providing significant economic and reputational benefits to the region. WellingtonNZ recognises the significance of this opportunity for Wairarapa as an events destination to grow and develop its event capacity.

In preparation for the 2026 Worlds New Zealand Major Events and WellingtonNZ will support this event, but only if the Golden Shears are able to elevate their event delivery to a level appropriate for core Major Events funding. WellingtonNZ has already started to support this event in 2024 and will also continue this support in 2025 to enable it to meet this criteria.

While the Golden Shears have been delivered successfully by a committee and group of volunteers for decades a significant drawback to advancing this event is the size of the venue. The Golden Shears International Sharing committee has made an LTP submissions requesting consideration that funding be provided to make extensions to the War Memorial Stadium.

WellingtonNZ believes that that the hosting of this event and the Worlds in 2026 will see this event grow and to manage this growth a larger venue will be required and therefore supports the LTP submissions made by the Golden Shears International Shearing Society.

Happy to discuss.

Regards,

John Allen

CEO

WellingtonNZ

# Level 1, 175 Victoria Street, Wellington 6011 WellingtonNZ.com

WellingtonNZ		
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